

City of Destin
Operations Survey

Fielded

2/17/2009 - 3/13/2009

Data Collection
By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

CITY OF DESTIN OPERATIONS SURVEY 2009 Rev1

Intro: May I speak to [32][33]? (If not available ask, “Do you reside at this address? If “yes” proceed, otherwise schedule a call back.) (Goes to Intro2.)

Intro2: Hello, my name is [11] and I am calling on behalf of the City of Destin to ask your opinion about the services and programs provided by the City. This is an opportunity for you to help the City improve its services to you. We are not selling anything, and your individual answers will be completely confidential. Can you help me out? (Goes to Qualifier1.)

{34} **Qualifier1.** Do you live within the city limits of the City of Destin? (Y/N) (If “yes” goes to Qualifier2; if “no” goes to Q33.) If Yes, continue, if NO, thank you and terminate survey. **qualifier_1**

{35} **Qualifier2.** Are you or any member of your immediate family employed by the City of Destin? (Y/N) (If “yes” goes to Q34; if “no” goes to Q1.) If NO, continue, if YES, thank you and terminate survey. **qualifier_2**

General Questions about key city services:

{48} Q1. On a scale from one to five, with 5 being “Very SATISFIED: and 1 being “Very DISsatisfied,” how would you rate your level of satisfaction with LIVING in the City of Destin? (Avg 1-5)(Leave blank if no response.)(If <= 2, goes to Q1x; if >=3, goes to Q2.) **avg1**

{119-126} Q1x. Please explain why you are dissatisfied or why you rated as you did. (Comment8) (Goes to Q2.) **comm1 – comm8 #1**

{49} Q2. On a scale of one to five, with 1 being VERY POOR and 5 being VERY GOOD, how would you rate the QUALITY OF LIFE in your neighborhood? (Avg 1-5) (If <= 2, goes to Q2x; if >=3, goes to Q3.) **avg2**

{127-134} Q2x. Please explain why you feel that the quality of life is poor, or why you rated as you did. (Comment8) (Goes to Q3.) **comm9 – comm16 #12**

{50} Q3. Using that same scale, how would you rate Destin city government in terms of responsiveness to complaints? (Avg 1-5) (If <= 2, goes to Q3x; if >=3, goes to Q4.) **avg3**

{135-138} Q3x. Please explain why you feel that the responsiveness to complaints is poor, or why you rated as you did. (Comment4) (Goes to Q4.) **comm17 – comm20 #16**

{51} Q4. How would you rate the professionalism of City government employees using the scale of 1-5, with 5 being the best? (Avg 1-5) (Goes to ScreenQ5.) **avg4**

Specific City Services:

Q5. I'm going to mention a series of City facilities and infrastructure. Please rate your level of satisfaction for each using a scale of 1 to 5 with 5 being the best: (Average 1-5) (Note: leave blank if "Don't know" or "No opinion.") (Goes to Q5x Variables Screen to Q5a and through the array; after q5m and/or q5mx, goes to Q6.)

Q5x. (Variables Screen)

{52}	Q5a. Sidewalks	avg5	Avg	(If <3 goes to Q5ax)	comm21 – comm24
{53}	Q5b. City Streets (Ease of travel)	avg6	Avg	(If <3 goes to Q5bx)	comm25 – comm28
{54}	Q5c. Street lighting	avg7	Avg	(If <3 goes to Q5cx)	comm29 – comm32
{55}	Q5d. Stormwater/Drainage	avg8	Avg	(If <3 goes to Q5dx)	comm33 – comm36
{56}	Q5e. Boat Launch Facilities	avg9	Avg	(If <3 goes to Q5ex)	comm37 – comm40
{57}	Q5f. Parks and Recreation facilities	avg10	Avg	(If <3 goes to Q5fx)	comm41 – comm44
{58}	Q5g. Public Beach Accesses	avg11	Avg	(If <3 goes to Q5gx)	comm45 – comm48
{59}	Q5h. Street maintenance	avg12	Avg	(If <3 goes to Q5hx)	comm49 – comm52
{60}	Q5i. Sanitation Services	avg13	Avg	(If <3 goes to Q5ix)	comm53 – comm56
{61}	Q5j. Cemetery Operations	avg14	Avg	(If <3 goes to Q5jx)	comm57 – comm60
{62}	Q5k. Library Services	avg15	Avg	(If <3 goes to Q5kx)	comm61 – comm64
{63}	Q5l. Recreational programming	avg16	Avg	(If <3 goes to Q5lx)	comm65 – comm68
{64}	Q5m. City website	avg17	Avg	(If <3 goes to Q5mx)	comm69 – comm72

Q5ax-mx. Why did you rate these services as you did (less than 3) and what would it take for the City to raise your satisfaction with them?

INDICATOR SCREEN FOR NOTING COMMENTS – If any variables in Q5x were rated <3, then this screen will appear. The second column of fields will contain indicators to show which variables were rated a "2" (22222) or a "1" (11111). The RA will ask the above question for the variables with indicators beside them and record the respondents' answers in the appropriate REB_Screen as indicated.

						REB_MENU#
{52}	Q5a. Sidewalks	avg5	Avg	[82]	avg35	Comments to REB_4 #17
{53}	Q5b. City Streets (Ease of travel)	avg6	Avg	[83]	avg36	Comments to REB_5 #18
{54}	Q5c. Street lighting	avg7	Avg	[84]	avg37	Comments to REB_6 #19
{55}	Q5d. Stormwater/Drainage	avg8	Avg	[85]	avg38	Comments to REB_7 #20
{56}	Q5e. Boat Launch Facilities	avg9	Avg	[86]	avg39	Comments to REB_8 #21
{57}	Q5f. Parks and Recreation facilities	avg10	Avg	[87]	avg40	Comments to REB_9 #22
{58}	Q5g. Public Beach Accesses	avg11	Avg	[88]	avg41	Comments to REB_10 #2
{59}	Q5h. Street maintenance	avg12	Avg	[89]	avg42	Comments to REB_11 #3
{60}	Q5i. Sanitation Services	avg13	Avg	[90]	avg43	Comments to REB_12 #4
{61}	Q5j. Cemetery Operations	avg14	Avg	[91]	avg44	Comments to REB_13 #5
{62}	Q5k. Library Services	avg15	Avg	[92]	avg45	Comments to REB_14 #6
{63}	Q5l. Recreational programming	avg16	Avg	[93]	avg46	Comments to REB_15 #7
{64}	Q5m. City website	avg17	Avg	[94]	avg47	Comments to REB_16 #8

(Goes to Q6.)

{65} Q6. Please rate your level of satisfaction with the City of Destin's police services? (Avg 1-5) (Goes to Q6x.) avg18

- {191-194} Q6x. Why do you feel that way? (Comment4) (Goes to Q7.) comm73 – comm76 #9
- {38} Q7. Do you feel speeding/traffic violations are regularly enforced in Destin? (Y/N) (Goes to Q8.) yn1
- {66} Q8. Using our 1 to 5 scale, please rate your level of satisfaction with the City's efforts to keep citizens informed about what the City is doing? (Avg 1-5) (Goes to Q8x.) avg19
- {195-198} Q8x. Why do you feel that way? (Comment4) (Goes to Q9.) comm77 – comm80 #10
- {104} Q9. Where do you get MOST of your information about the City of Destin? (Lookup) (Note: It is OK to read choices.) (Requires hlp_mostinfo.) (If “Other – specify” goes to Q9x; if anything else goes to Q10.) quest_1_look
1. City website
 2. The City’s quarterly newsletter
 3. Word of mouth
 4. Council meetings
 5. Destin Library
 6. Local Newspapers
 7. Local TV/Radio
 8. Other – specify
- {199} Q9x. Specify “other” source of information about the City of Destin: (Comment1) (Goes to Q10.) (RA NOTE: Don’t simply repeat if their answer fits one of the choices on the drop-down list! Try to keep answers short – at 1 or 2 words.) comm81
- {39} Q10. Have you ever applied for a building permit or had a building inspected by the City’s Building Department? (Y/N) (If “yes” goes to Q11; if “no” goes to Q12.) yn2
- {67} Q11. Please rate your level of satisfaction of the City’s Building Department on our 1-5 scale? (Avg 1-5) (Goes to Q12.) avg20
- {68} Q12. On a scale from one to five, with 1 being “Very DISsatisfied” and 5 being “Very SATISFIED,” how satisfied are you with CITY CODE ENFORCEMENT in your neighborhood? (Avg 1-5) (Leave blank if no response.) (Goes to ScreenQ13.) avg21
- ScreenQ13. We’re going to change it up a bit now. I’m going to read you 7 code violations, and I want you to rank order them in their order of importance or concern to you, with 1 being the most important code violation to enforce and 7 being the least important code violation to enforce. Each concern will be given a number from 1 to 7, and there can be no duplicate numbers. Take your time; I’ll be happy to repeat them as necessary and help you keep track of them as you order them: (If Q13h is “NOTNULL” Goes to Q13x; if Q13h is “ISNULL” goes to Q14.)
- {69} Q13a. Bulk Trash in Swale or Right of Way avg22 Avg
- {70} Q13b. Work done without permits avg23 Avg

{71}	Q13c. Overgrown Lawns	avg24	Avg
{72}	Q13d. Junk Cars or Boats	avg25	Avg
{73}	Q13e. House in disrepair (needs painting)	avg26	Avg
{74}	Q13f. Parking Violations	avg27	Avg
{75}	Q13g. Add in: Over Occupancy	avg28	Avg
{76}	Q13h. Other	avg29	Avg

{200} Q13x. Specify “Other” (Comment1) (Leave blank if no response.) (Goes to Q14.) comm82

How concerned are you with any of the following issues:

{77} Q14. Returning to our scale from one to five, with 5 being “Very SATISFIED, and 1 being “Very DISsatisfied” how satisfied are you with how the City is ADDRESSING TRAFFIC-RELATED ISSUES? (Avg 1-5)(Leave blank if no response.) (Goes to Q15.) avg30

{78} Q15. How would you rate your level of satisfaction with the City’s response in preparation of and in response to hurricanes? (Avg 1-5)(Leave blank if no response.) (Goes to Q15x.) avg31

{201-204} Q15x. Why do you feel that way? (Comment4) (Goes to Q16.) comm83-comm86 #11

{105} Q16. Which of the following do you believe is the most important challenge facing Destin? (Lookup) (Note: It is OK to read choices.) (Requires hlp_impchall.) (If “Other – specify” goes to Q16x; if anything else goes to Q17.) quest_2_look

- 1.) managing growth
- 2.) transportation
- 3.) building and maintaining a sense of community
- 4.) attracting jobs and economic development
- 5.) affordable housing
- 6.) access to waterways
- 7.) Other – specify

{205} Q16x. Specify “Other” important challenge: (Comment1) (Leave blank if no response.) (Goes to Q17.) (RA NOTE: Don’t simply repeat if their answer fits one of the choices on the drop-down list! Try to keep answers short – at 1 or 2 words.) comm87

Future Planning and Expectations

{206-208} Q17. Name the top 3 things you would like to see in Destin in the next five years. (Comment3) (Goes to Q18.) (Note: Allow the respondent to think. Only give examples if they need clarification.)(for example, another children’s park, additional access to the beaches)? comm88-comm90

{209-212} Q18. Are there any existing City services that you would recommend the City discontinue? (Comment4) (Goes to Q19.) comm91-comm94 #13

{213-216} Q19. Are there services, which the City currently does not provide, that you would recommend implementing? (Comment4) (Goes to Q21.) comm95-comm98 #14

{79} Q20. NOTE: THIS QUESTION WAS ONLY PERTINENT DURING THE 2004 ITERATION OF THE SURVEY. IT SHOULD NOT BE ASKED IN 2009! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE. (Avg) avg32

Overall Satisfaction Rating

{80} Q21. Returning to our scale from one to five, with 5 being “Very SATISFIED,” and 1 being “Very DISsatisfied” how satisfied are you with the OVERALL QUALITY of the job that the City is doing? (Avg 1-5)(Leave blank if no response.) (Goes to Q22.) avg33

Specific Demographics

{81} Q22. How many years have you lived in Destin? (Avg. Integer response.) (Goes to Q23.) avg34

{40} Q23. Are you a full-time resident? (Y/N) (Goes to Q24.) yn3

{106} Q24. Do you own or rent your residence? (Lookup) (Requires help table hlp_ownrent.)(Goes to Q25.) Own Rent Refused to answer quest_3_look

{107} Q25. What type of residence do you live in? (Lookup) (Requires help table hlp_typeres.) (RA NOTE: OK to read choices; make absolutely sure their response won't fit one of the choices before selecting "other!") (If “Other – specify” goes to Q25x; if anything else goes to Q26.) quest_4_look

House Condo Townhouse Apartment Other – specify Refused to answer

{217} Q25x. Please specify what "other" type of residence you live in: (Lookup-not inclusive only) (RA NOTE: Don’t simply repeat if their answer fits one of the choices on the drop-down list! Try to keep answers short – at 1 or 2 words.) (Goes to Q26.) comm99

Standard Demographics

{108} Q26. Because this is pure research, I need to ask you some demographic questions to ensure that we speak with a broad range of respondents. Remember, all of your answers are confidential. Which of the following age ranges do you fall into? (Lookup) (Requires use of hlp_agerange) (Note: OK to read choices.) (Goes to Q27.) quest_5_look

Under 18 18-25 26-35 36-45 46-55 56-65 Over 65 Refused to answer

{109} Q27. What is the highest degree or level of school you have completed? (Lookup) (Requires use of help table hlp_educat) (RA NOTE: Aided response ok here.) (Goes to Q28.) quest_6_look

None	1 yr college or less
Nursery school - 4 th	1+yr college no degr
5 th or 6 th grade	Associate degree

7 th or 8 th grade	Bachelor's degree
9 th grade	Master's degree
10 th grade	Professional degree
11 th grade	Doctorate degree
12 th , No Diploma	Don't Know
High School Graduate	Refused to answer

{110} Q28. What is your present marital status? (Lookup) (Requires use of help table hlp_marital) (Goes to Q30.) [quest_7_look](#)

(NOTE: Aided response - It is ok to read the choices to the respondent.)

Now married	Widowed
Divorced	Separated
Never married	Don't Know
Refused to answer	

{111} Q29. **(NOTE: THIS DEMOGRAPHIC QUESTION WAS NOT DESIRED BY CLIENT AND HAS BEEN BRANCHED AROUND.)** Which of the following ethnic groups best describes your race? (Lookup) (Requires use of hlp_race2) (Builder's note: required field; NULLs not allowed.) (RA Note: OK to read choices.) (Goes to Q30.) [quest_8_look](#)

1. African American/Black
2. Asian/Pacific Islander
3. Hispanic/Latino
4. Native American
5. Caucasian/White
6. Other
7. Don't know
8. Refused to answer

{112} Q30. Please tell me when I read the category that best describes your total household income before taxes last year:(Lookup) (Requires use of help table hlp_income) (Goes to Q31.) [quest_9_look](#)

Under \$15,000	\$100,000 - \$149,999
\$15,000 - \$24,999	\$150,000 or more
\$25,000 - \$49,999	Don't Know
\$50,000 - \$74,999	Refused to answer
\$75,000 - \$99,999	

{113} Q31. (NOTE: record Respondent's gender. It is NOT necessary to ask a question here!) (Lookup) (Requires use of help table hlp_gender1) (Goes to Q32.) [quest_10_look](#)

M=Male F=Female U=Unknown

{218-225} Q32. Do you have any additional comments? (Comment8) (Goes to CDS) [comm100-comm107#15](#)

Q33. I'm sorry but we are only surveying residents who live within the Destin City Limits. Thank you very much for your time. (Out of Survey.)

Q34. I'm sorry but we are only surveying residents who are not employed by, or who do not have immediate family employed by the City of Destin. Thank you very much for your time. (Out of Survey.)

CDS (Standard Call Disposition Screen) Thank you very much for your time and your input! I appreciate your participation. (Note: Terminate the call using a status of "S" Survey Taken.)

Rebuttal Screens (REB #Screens)

Rebuttal Screens are used to allow the Research Associate to access the "helper" and "comment" screens at any point during the survey. By clicking the "Objections" button, a menu containing these choices appears. The RA then selects the appropriate choice and proceeds to that screen. This will primarily be used to access the comment input areas for the Q5 array variables that were rated less than three (<3). The City of Destin wants to know, "Why did you rate these services as you did (less than 3) and what would it take for the City to raise your satisfaction with them?" This feature allows the RA to proceed more briskly through the interview than if he or she had to stop and make the respondent wait as they typed in the response for each variable, because he or she can come back and enter the comments from their notes after the respondent is off the line.

{119-126} REB_1. Q1X COMMENTS ONLY IF LESS THAN 3!

Q1 was rated [48]. Only include comments if they rated Q1 as less than "3"! Please explain why you are dissatisfied or why you rated satisfaction with LIVING in the City of Destin as a [48]. comm1 – comm8

{127-134} REB_2. Q2X COMMENTS ONLY IF LESS THAN 3!

Q2 was rated [49]. Only include comments if they rated Q2 as less than "3"! Please explain why you are dissatisfied or why you rated your satisfaction with the QUALITY OF LIFE in your neighborhood as a [49]. comm9 – comm16

{135-138} REB_3. Q3X COMMENTS IF RATED LESS THAN 3!

Q3 was rated [50]. Only include comments if they rated Q3 as less than "3"! Please explain why you are dissatisfied or why you rated your satisfaction with the responsiveness to complaints as a [50]. comm17 – comm20

{139-142} REB_4. Q5ax COMMENTS IF RATED LESS THAN 3!

Q5a was rated [52]. Only include comments if they rated Q5a as less than "3"! Why did you rate SIDEWALKS as you did ([52]) and what would it take for the City to raise your satisfaction with them? comm21 – comm24

{143-146} REB_5. Q5bx COMMENTS IF RATED LESS THAN 3!

Q5b was rated [53]. Only include comments if they rated Q5b as less than "3"!
Why did you rate CITY STREETS (EASE OF TRAVEL) as you did ([53]) and what would it take for the City to raise your satisfaction with them? comm25 – comm28

{147-150} REB_6. Q5cx COMMENTS IF RATED LESS THAN 3!

Q5c was rated [54]. Only include comments if they rated Q5c as less than "3"!
Why did you rate STREET LIGHTING as you did ([54]) and what would it take for the City to raise your satisfaction with them? comm29 – comm32

{151-154} REB_7. Q5dx COMMENTS IF RATED LESS THAN 3!

Q5d was rated [55]. Only include comments if they rated Q5d as less than "3"!
Why did you rate STORMWATER/DRAINAGE as you did ([55]) and what would it take for the City to raise your satisfaction with them? comm33 – comm36

{155-158} REB_8. Q5ex COMMENTS IF RATED LESS THAN 3!

Q5e was rated [56]. Only include comments if they rated Q5e as less than "3"!
Why did you rate BOAT LAUNCH FACILITIES as you did ([56]) and what would it take for the City to raise your satisfaction with them? comm37 – comm40

{159-162} REB_9. Q5fx COMMENTS IF RATED LESS THAN 3!

Q5f was rated [57]. Only include comments if they rated Q5f as less than "3"!
Why did you rate PARKS AND RECREATION FACILITIES as you did ([57]) and what would it take for the City to raise your satisfaction with them? comm41 – comm44

{163-166} REB_10. Q5gx COMMENTS IF RATED LESS THAN 3!

Q5g was rated [58]. Only include comments if they rated Q5g as less than "3"!
Why did you rate PUBLIC BEACH ACCESSES as you did ([58]) and what would it take for the City to raise your satisfaction with them? comm45 – comm48

{167-170} REB_11. Q5hx COMMENTS IF RATED LESS THAN 3!

Q5h was rated [59]. Only include comments if they rated Q5h as less than "3"!
Why did you rate STREET MAINTENANCE as you did ([59]) and what would it take for the City to raise your satisfaction with them? comm49 – comm52

{171-174} REB_12. Q5ix COMMENTS IF RATED LESS THAN 3!

Q5i was rated [60]. Only include comments if they rated Q5i as less than "3"!
Why did you rate SANITATION SERVICES as you did ([60]) and what would it take for the City to raise your satisfaction with them? comm53 – comm56

{175-178} REB_13. Q5jx COMMENTS IF RATED LESS THAN 3!

Q5j was rated [61]. Only include comments if they rated Q5j as less than "3"!
Why did you rate CEMETERY OPERATIONS as you did ([61]) and what would it take for the City to raise your satisfaction with them? comm57 – comm60

{179-182} REB_14. Q5kx COMMENTS IF RATED LESS THAN 3!

Q5k was rated [62]. Only include comments if they rated Q5k as less than "3"!
Why did you rate LIBRARY SERVICES as you did ([62]) and what would it take for the City to raise your satisfaction with them? comm61 – comm64

{183-186} REB_15. Q5lx COMMENTS IF RATED LESS THAN 3!

Q5l was rated [63]. Only include comments if they rated Q5l as less than "3"!
Why did you rate RECREATIONAL PROGRAMMING as you did ([63]) and what would it take for the City to raise your satisfaction with them? comm65 – comm68

{187-190} REB_16. Q5mx COMMENTS IF RATED LESS THAN 3!

Q5m was rated [64]. Only include comments if they rated Q5m as less than "3"!
Why did you rate CITY WEBSITE as you did ([64]) and what would it take for the City to raise your satisfaction with them? comm69 – comm72

{191-194} REB_17. Q6x. COMMENTS REGARDLESS OF RATING

Q6 was rated [65]. Include comments REGARDLESS OF Q6 RATING!
Why do you feel that way (regarding your level of satisfaction with the City of Destin's police services)? (Comment4) (Goes to Q7.) comm73 – comm76

{195-198} REB_18. Q8x. COMMENTS REGARDLESS OF RATING

Q8 was rated [66]. Include comments REGARDLESS OF Q8 RATING!
Why do you feel that way (regarding your level of satisfaction with the City of Destin's City's efforts to keep citizens informed about what the City is doing)? comm77 – comm80

{201-204} REB_19. Q15x. COMMENTS REGARDLESS OF RATING

Q8 was rated [78]. Include comments REGARDLESS OF Q15 RATING!
Why do you feel that way (regarding your level of satisfaction with the City's response in preparation of and in response to hurricanes)? comm83-comm86

{209-212} REB_20. Q18. RECOMMEND DISCONTINUING

Q18. Are there any existing City services that you would recommend the City discontinue? comm91-comm94

{213-216} REB_21. Q19. RECOMMEND IMPLEMENTING

Q18. Are there services, which the City currently does not provide, that you would recommend Implementing? [comm95-comm98](#)

{218-225} REB_22. Q32. ADDITIONAL COMMENTS

Q32. Do you have any additional comments? [comm100-comm107](#)

Quadrant of residence within the City of Destin						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	DK	403	100	100	100
2007	Valid	DK	368	100	100	100
2009	Valid	NE	151	36.7	36.7	36.7
		NW	152	37	37	73.7
		SE	75	18.2	18.2	92
		SW	33	8	8	100
		Total	411	100	100	

Q1: How would you rate your level of satisfaction with living in the City of Destin?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	9	2.2	2.2	2.2
		Somewhat dissatisfied	22	5.5	5.5	7.7
		Neutral	77	19.1	19.1	26.8
		Somewhat satisfied	138	34.2	34.2	61
		Very satisfied	157	39	39	100
		Total	403	100	100	
2007	Valid	Very dissatisfied	12	3.3	3.3	3.3
		Somewhat dissatisfied	40	10.9	10.9	14.1
		Neutral	99	26.9	26.9	41
		Somewhat satisfied	118	32.1	32.1	73.1
		Very satisfied	99	26.9	26.9	100
		Total	368	100	100	
2009	Valid	Very dissatisfied	10	2.4	2.4	2.4
		Somewhat dissatisfied	23	5.6	5.6	8
		Neutral	78	19	19	27.1
		Somewhat satisfied	132	32.1	32.2	59.3
		Very satisfied	167	40.6	40.7	100
		Total	410	99.8	100	
	Missing	System	1	0.2		
Total		411	100			

Q2: How would you rate the quality of life in your neighborhood?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very poor	3	0.7	0.7	0.7
		Somewhat poor	13	3.2	3.2	4
		Neutral	40	9.9	10	13.9
		Somewhat good	133	33	33.1	47
		Very good	213	52.9	53	100
		Total	402	99.8	100	
	Missing	System	1	0.2		
	Total		403	100		
2007	Valid	Very poor	4	1.1	1.1	1.1
		Somewhat poor	14	3.8	3.8	4.9
		Neutral	38	10.3	10.3	15.2
		Somewhat good	138	37.5	37.5	52.7
		Very good	174	47.3	47.3	100
		Total	368	100	100	
2009	Valid	Very poor	5	1.2	1.2	1.2
		Somewhat poor	16	3.9	3.9	5.1
		Neutral	50	12.2	12.2	17.3
		Somewhat good	116	28.2	28.2	45.5
		Very good	224	54.5	54.5	100
		Total	411	100	100	

Q3: How would you rate Destin City government in terms of responsiveness to complaints?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very poor	32	7.9	10.1	10.1
		Somewhat poor	31	7.7	9.7	19.8
		Neutral	106	26.3	33.3	53.1
		Somewhat good	92	22.8	28.9	82.1
		Very good	57	14.1	17.9	100
		Total	318	78.9	100	
	Missing	System	85	21.1		
	Total	403	100			
2007	Valid	Very poor	29	7.9	9.9	9.9
		Somewhat poor	53	14.4	18.2	28.1
		Neutral	93	25.3	31.8	59.9
		Somewhat good	76	20.7	26	86
		Very good	41	11.1	14	100
		Total	292	79.3	100	
	Missing	System	76	20.7		
	Total	368	100			
2009	Valid	Very poor	35	8.5	11.3	11.3
		Somewhat poor	51	12.4	16.5	27.8
		Neutral	88	21.4	28.5	56.3
		Somewhat good	81	19.7	26.2	82.5
		Very good	54	13.1	17.5	100
		Total	309	75.2	100	
	Missing	System	102	24.8		
	Total	411	100			

Q4: How would you rate the professionalism of City government employees?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very poor	10	2.5	2.9	2.9
		Somewhat poor	13	3.2	3.8	6.7
		Neutral	75	18.6	21.8	28.5
		Somewhat good	118	29.3	34.3	62.8
		Very good	128	31.8	37.2	100
		Total	344	85.4	100	
	Missing	System	59	14.6		
	Total	403	100			
2007	Valid	Very poor	15	4.1	4.9	4.9
		Somewhat poor	20	5.4	6.5	11.4
		Neutral	90	24.5	29.4	40.8
		Somewhat good	116	31.5	37.9	78.8
		Very good	65	17.7	21.2	100
		Total	306	83.2	100	
	Missing	System	62	16.8		
	Total	368	100			
2009	Valid	Very poor	12	2.9	3.4	3.4
		Somewhat poor	16	3.9	4.6	8
		Neutral	79	19.2	22.6	30.6
		Somewhat good	125	30.4	35.7	66.3
		Very good	118	28.7	33.7	100
		Total	350	85.2	100	
	Missing	System	61	14.8		
	Total	411	100			

Q5a: Rate your level of satisfaction with sidewalks						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	17	4.2	4.3	4.3
		Somewhat dissatisfied	46	11.4	11.7	16
		Neutral	120	29.8	30.5	46.6
		Somewhat satisfied	116	28.8	29.5	76.1
		Very satisfied	94	23.3	23.9	100
		Total	393	97.5	100	
	Missing	System	10	2.5		
	Total	403	100			
2007	Valid	Very dissatisfied	20	5.4	5.6	5.6
		Somewhat dissatisfied	41	11.1	11.5	17.1
		Neutral	87	23.6	24.4	41.5
		Somewhat satisfied	118	32.1	33.1	74.5
		Very satisfied	91	24.7	25.5	100
		Total	357	97	100	
	Missing	System	11	3		
	Total	368	100			
2009	Valid	Very dissatisfied	17	4.1	4.3	4.3
		Somewhat dissatisfied	28	6.8	7.1	11.5
		Neutral	89	21.7	22.6	34.1
		Somewhat satisfied	148	36	37.7	71.8
		Very satisfied	111	27	28.2	100
		Total	393	95.6	100	
	Missing	System	18	4.4		
	Total	411	100			

Q5b: Rate your level of satisfaction with city streets (ease of travel)						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	24	6	6	6
		Somewhat dissatisfied	58	14.4	14.4	20.4
		Neutral	114	28.3	28.4	48.8
		Somewhat satisfied	138	34.2	34.3	83.1
		Very satisfied	68	16.9	16.9	100
		Total	402	99.8	100	
	Missing	System	1	0.2		
	Total	403	100			
2007	Valid	Very dissatisfied	35	9.5	9.7	9.7
		Somewhat dissatisfied	71	19.3	19.6	29.3
		Neutral	115	31.3	31.8	61
		Somewhat satisfied	89	24.2	24.6	85.6
		Very satisfied	52	14.1	14.4	100
		Total	362	98.4	100	
	Missing	System	6	1.6		
	Total	368	100			
2009	Valid	Very dissatisfied	40	9.7	9.7	9.7
		Somewhat dissatisfied	65	15.8	15.8	25.5
		Neutral	110	26.8	26.8	52.3
		Somewhat satisfied	130	31.6	31.6	83.9
		Very satisfied	66	16.1	16.1	100
		Total	411	100	100	

Q5c: Rate your level of satisfaction with street lighting						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	18	4.5	4.5	4.5
		Somewhat dissatisfied	39	9.7	9.8	14.3
		Neutral	106	26.3	26.6	41
		Somewhat satisfied	137	34	34.4	75.4
		Very satisfied	98	24.3	24.6	100
		Total	398	98.8	100	
	Missing	System	5	1.2		
	Total		403	100		
2007	Valid	Very dissatisfied	20	5.4	5.6	5.6
		Somewhat dissatisfied	28	7.6	7.8	13.4
		Neutral	102	27.7	28.4	41.8
		Somewhat satisfied	114	31	31.8	73.5
		Very satisfied	95	25.8	26.5	100
		Total	359	97.6	100	
	Missing	System	9	2.4		
	Total		368	100		
2009	Valid	Very dissatisfied	8	1.9	2	2
		Somewhat dissatisfied	35	8.5	8.8	10.8
		Neutral	101	24.6	25.3	36.1
		Somewhat satisfied	154	37.5	38.6	74.7
		Very satisfied	101	24.6	25.3	100
		Total	399	97.1	100	
	Missing	System	12	2.9		
	Total		411	100		

Q5d: Rate your level of satisfaction with stormwater/drainage						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	27	6.7	6.9	6.9
		Somewhat dissatisfied	53	13.2	13.6	20.5
		Neutral	101	25.1	25.8	46.3
		Somewhat satisfied	123	30.5	31.5	77.7
		Very satisfied	87	21.6	22.3	100
		Total	391	97	100	
	Missing	System	12	3		
	Total	403	100			
2007	Valid	Very dissatisfied	34	9.2	9.7	9.7
		Somewhat dissatisfied	38	10.3	10.9	20.6
		Neutral	103	28	29.5	50.1
		Somewhat satisfied	104	28.3	29.8	79.9
		Very satisfied	70	19	20.1	100
		Total	349	94.8	100	
	Missing	System	19	5.2		
	Total	368	100			
2009	Valid	Very dissatisfied	22	5.4	5.7	5.7
		Somewhat dissatisfied	38	9.2	9.8	15.5
		Neutral	102	24.8	26.4	41.9
		Somewhat satisfied	133	32.4	34.4	76.2
		Very satisfied	92	22.4	23.8	100
		Total	387	94.2	100	
	Missing	System	24	5.8		
	Total	411	100			

Q5e: Rate your level of satisfaction with boat launch facilities						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	15	3.7	5.8	5.8
		Somewhat dissatisfied	33	8.2	12.7	18.5
		Neutral	62	15.4	23.9	42.5
		Somewhat satisfied	80	19.9	30.9	73.4
		Very satisfied	69	17.1	26.6	100
		Total	259	64.3	100	
	Missing	System	144	35.7		
	Total	403	100			
2007	Valid	Very dissatisfied	14	3.8	5.3	5.3
		Somewhat dissatisfied	35	9.5	13.4	18.7
		Neutral	66	17.9	25.2	43.9
		Somewhat satisfied	75	20.4	28.6	72.5
		Very satisfied	72	19.6	27.5	100
		Total	262	71.2	100	
	Missing	System	106	28.8		
	Total	368	100			
2009	Valid	Very dissatisfied	7	1.7	2.8	2.8
		Somewhat dissatisfied	15	3.6	6	8.7
		Neutral	35	8.5	13.9	22.6
		Somewhat satisfied	86	20.9	34.1	56.7
		Very satisfied	109	26.5	43.3	100
		Total	252	61.3	100	
	Missing	System	159	38.7		
	Total	411	100			

Q5f: Rate your level of satisfaction with parks and recreation facilities						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	18	4.5	4.9	4.9
		Somewhat dissatisfied	31	7.7	8.4	13.3
		Neutral	89	22.1	24.2	37.5
		Somewhat satisfied	114	28.3	31	68.5
		Very satisfied	116	28.8	31.5	100
		Total	368	91.3	100	
	Missing	System	35	8.7		
	Total	403	100			
2007	Valid	Very dissatisfied	11	3	3.3	3.3
		Somewhat dissatisfied	25	6.8	7.5	10.8
		Neutral	74	20.1	22.2	32.9
		Somewhat satisfied	118	32.1	35.3	68.3
		Very satisfied	106	28.8	31.7	100
		Total	334	90.8	100	
	Missing	System	34	9.2		
	Total	368	100			
2009	Valid	Very dissatisfied	5	1.2	1.4	1.4
		Somewhat dissatisfied	16	3.9	4.3	5.7
		Neutral	67	16.3	18.2	23.9
		Somewhat satisfied	137	33.3	37.2	61.1
		Very satisfied	143	34.8	38.9	100
		Total	368	89.5	100	
	Missing	System	43	10.5		
	Total	411	100			

Q5g: Rate your level of satisfaction with public beach accesses						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	105	26.1	27.5	27.5
		Somewhat dissatisfied	67	16.6	17.5	45
		Neutral	85	21.1	22.3	67.3
		Somewhat satisfied	65	16.1	17	84.3
		Very satisfied	60	14.9	15.7	100
		Total	382	94.8	100	
	Missing	System	21	5.2		
	Total	403	100			
2007	Valid	Very dissatisfied	102	27.7	28.9	28.9
		Somewhat dissatisfied	85	23.1	24.1	53
		Neutral	74	20.1	21	73.9
		Somewhat satisfied	57	15.5	16.1	90.1
		Very satisfied	35	9.5	9.9	100
		Total	353	95.9	100	
	Missing	System	15	4.1		
	Total	368	100			
2009	Valid	Very dissatisfied	68	16.5	17.6	17.6
		Somewhat dissatisfied	90	21.9	23.3	40.9
		Neutral	77	18.7	19.9	60.9
		Somewhat satisfied	85	20.7	22	82.9
		Very satisfied	66	16.1	17.1	100
		Total	386	93.9	100	
	Missing	System	25	6.1		
	Total	411	100			

Q5h: Rate your level of satisfaction with street maintenance						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	15	3.7	3.8	3.8
		Somewhat dissatisfied	36	8.9	9	12.8
		Neutral	120	29.8	30.2	43
		Somewhat satisfied	146	36.2	36.7	79.6
		Very satisfied	81	20.1	20.4	100
		Total	398	98.8	100	
	Missing	System	5	1.2		
	Total		403	100		
2007	Valid	Very dissatisfied	41	11.1	11.3	11.3
		Somewhat dissatisfied	52	14.1	14.3	25.6
		Neutral	131	35.6	36.1	61.7
		Somewhat satisfied	103	28	28.4	90.1
		Very satisfied	36	9.8	9.9	100
		Total	363	98.6	100	
	Missing	System	5	1.4		
	Total		368	100		
2009	Valid	Very dissatisfied	13	3.2	3.2	3.2
		Somewhat dissatisfied	21	5.1	5.1	8.3
		Neutral	119	29	29.1	37.4
		Somewhat satisfied	167	40.6	40.8	78.2
		Very satisfied	89	21.7	21.8	100
		Total	409	99.5	100	
	Missing	System	2	0.5		
	Total		411	100		

Q5i: Rate your level of satisfaction with sanitation services						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	10	2.5	2.6	2.6
		Somewhat dissatisfied	7	1.7	1.8	4.4
		Neutral	46	11.4	11.9	16.2
		Somewhat satisfied	168	41.7	43.3	59.5
		Very satisfied	157	39	40.5	100
		Total	388	96.3	100	
	Missing	System	15	3.7		
	Total	403	100			
2007	Valid	Very dissatisfied	21	5.7	5.9	5.9
		Somewhat dissatisfied	28	7.6	7.9	13.8
		Neutral	65	17.7	18.3	32.1
		Somewhat satisfied	136	37	38.3	70.4
		Very satisfied	105	28.5	29.6	100
		Total	355	96.5	100	
	Missing	System	13	3.5		
	Total	368	100			
2009	Valid	Very dissatisfied	20	4.9	5.2	5.2
		Somewhat dissatisfied	16	3.9	4.2	9.4
		Neutral	59	14.4	15.3	24.7
		Somewhat satisfied	114	27.7	29.6	54.3
		Very satisfied	176	42.8	45.7	100
		Total	385	93.7	100	
	Missing	System	26	6.3		
	Total	411	100			

Q5j: Rate your level of satisfaction with cemetary operations						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	11	2.7	7.5	7.5
		Somewhat dissatisfied	3	0.7	2	9.5
		Neutral	18	4.5	12.2	21.8
		Somewhat satisfied	54	13.4	36.7	58.5
		Very satisfied	61	15.1	41.5	100
		Total	147	36.5	100	
	Missing	System	256	63.5		
	Total	403	100			
2007	Valid	Very dissatisfied	13	3.5	7.8	7.8
		Somewhat dissatisfied	14	3.8	8.4	16.2
		Neutral	49	13.3	29.3	45.5
		Somewhat satisfied	42	11.4	25.1	70.7
		Very satisfied	49	13.3	29.3	100
		Total	167	45.4	100	
	Missing	System	201	54.6		
	Total	368	100			
2009	Valid	Very dissatisfied	5	1.2	4	4
		Somewhat dissatisfied	1	0.2	0.8	4.8
		Neutral	13	3.2	10.3	15.1
		Somewhat satisfied	33	8	26.2	41.3
		Very satisfied	74	18	58.7	100
		Total	126	30.7	100	
	Missing	System	285	69.3		
	Total	411	100			

Q5k: Rate your level of satisfaction with library services						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	6	1.5	1.8	1.8
		Somewhat dissatisfied	10	2.5	3	4.8
		Neutral	19	4.7	5.7	10.5
		Somewhat satisfied	93	23.1	27.8	38.3
		Very satisfied	206	51.1	61.7	100
		Total	334	82.9	100	
	Missing	System	69	17.1		
	Total	403	100			
2007	Valid	Very dissatisfied	2	0.5	0.6	0.6
		Somewhat dissatisfied	5	1.4	1.5	2.1
		Neutral	19	5.2	5.7	7.8
		Somewhat satisfied	94	25.5	28.3	36.1
		Very satisfied	212	57.6	63.9	100
		Total	332	90.2	100	
	Missing	System	36	9.8		
	Total	368	100			
2009	Valid	Very dissatisfied	3	0.7	0.8	0.8
		Somewhat dissatisfied	5	1.2	1.4	2.2
		Neutral	15	3.6	4.2	6.4
		Somewhat satisfied	81	19.7	22.6	29.1
		Very satisfied	254	61.8	70.9	100
		Total	358	87.1	100	
	Missing	System	53	12.9		
	Total	411	100			

Q51: Rate your level of satisfaction with recreational programming						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	9	2.2	3.1	3.1
		Somewhat dissatisfied	16	4	5.5	8.6
		Neutral	70	17.4	24	32.5
		Somewhat satisfied	108	26.8	37	69.5
		Very satisfied	89	22.1	30.5	100
		Total	292	72.5	100	
	Missing	System	111	27.5		
	Total	403	100			
2007	Valid	Very dissatisfied	4	1.1	1.5	1.5
		Somewhat dissatisfied	13	3.5	4.9	6.4
		Neutral	48	13	18.2	24.6
		Somewhat satisfied	104	28.3	39.4	64
		Very satisfied	95	25.8	36	100
		Total	264	71.7	100	
	Missing	System	104	28.3		
	Total	368	100			
2009	Valid	Very dissatisfied	2	0.5	0.7	0.7
		Somewhat dissatisfied	3	0.7	1.1	1.8
		Neutral	53	12.9	18.8	20.6
		Somewhat satisfied	100	24.3	35.5	56
		Very satisfied	124	30.2	44	100
		Total	282	68.6	100	
	Missing	System	129	31.4		
	Total	411	100			

Q5m: Rate your level of satisfaction with City website						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	9	2.2	5.6	5.6
		Somewhat dissatisfied	9	2.2	5.6	11.2
		Neutral	29	7.2	18	29.2
		Somewhat satisfied	72	17.9	44.7	73.9
		Very satisfied	42	10.4	26.1	100
		Total	161	40	100	
	Missing	System	242	60		
	Total	403	100			
2007	Valid	Very dissatisfied	8	2.2	4.8	4.8
		Somewhat dissatisfied	5	1.4	3	7.9
		Neutral	52	14.1	31.5	39.4
		Somewhat satisfied	58	15.8	35.2	74.5
		Very satisfied	42	11.4	25.5	100
		Total	165	44.8	100	
	Missing	System	203	55.2		
	Total	368	100			
2009	Valid	Very dissatisfied	3	0.7	1.9	1.9
		Somewhat dissatisfied	7	1.7	4.5	6.5
		Neutral	24	5.8	15.6	22.1
		Somewhat satisfied	68	16.5	44.2	66.2
		Very satisfied	52	12.7	33.8	100
		Total	154	37.5	100	
	Missing	System	257	62.5		
	Total	411	100			

Q6: Rate your level of satisfaction with the City of Destin's police services						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	15	3.7	3.9	3.9
		Somewhat dissatisfied	14	3.5	3.7	7.6
		Neutral	57	14.1	15	22.6
		Somewhat satisfied	128	31.8	33.6	56.2
		Very satisfied	167	41.4	43.8	100
		Total	381	94.5	100	
	Missing	System	22	5.5		
Total			403	100		
2007	Valid	Very dissatisfied	18	4.9	5.1	5.1
		Somewhat dissatisfied	25	6.8	7	12.1
		Neutral	61	16.6	17.2	29.3
		Somewhat satisfied	140	38	39.4	68.7
		Very satisfied	111	30.2	31.3	100
		Total	355	96.5	100	
	Missing	System	13	3.5		
Total			368	100		
2009	Valid	Very dissatisfied	16	3.9	4.2	4.2
		Somewhat dissatisfied	18	4.4	4.7	8.9
		Neutral	56	13.6	14.7	23.7
		Somewhat satisfied	129	31.4	33.9	57.6
		Very satisfied	161	39.2	42.4	100
		Total	380	92.5	100	
	Missing	System	31	7.5		
Total			411	100		

Q7: Do you feel speeding/traffic violations are regularly enforced in Destin?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	No	133	33	39.1	39.1
		Yes	207	51.4	60.9	100
		Total	340	84.4	100	
	Missing	System	63	15.6		
	Total			403	100	
2007	Valid	No	175	47.6	48.7	48.7
		Yes	184	50	51.3	100
		Total	359	97.6	100	
	Missing	System	9	2.4		
	Total			368	100	
2009	Valid	No	201	48.9	50.8	50.8
		Yes	195	47.4	49.2	100
		Total	396	96.4	100	
	Missing	System	15	3.6		
	Total			411	100	

Q8: Rate your level of satisfaction with the City's efforts to keep citizens informed about what the City is doing?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent

2005	Valid	Very dissatisfied	18	4.5	4.5	4.5
		Somewhat dissatisfied	37	9.2	9.3	13.9
		Neutral	89	22.1	22.5	36.4
		Somewhat satisfied	150	37.2	37.9	74.2
		Very satisfied	102	25.3	25.8	100
		Total	396	98.3	100	
	Missing	System	7	1.7		
	Total	403	100			
2007	Valid	Very dissatisfied	19	5.2	5.3	5.3
		Somewhat dissatisfied	37	10.1	10.4	15.7
		Neutral	81	22	22.7	38.4
		Somewhat satisfied	145	39.4	40.6	79
		Very satisfied	75	20.4	21	100
		Total	357	97	100	
	Missing	System	11	3		
	Total	368	100			
2009	Valid	Very dissatisfied	13	3.2	3.3	3.3
		Somewhat dissatisfied	30	7.3	7.6	10.9
		Neutral	101	24.6	25.6	36.5
		Somewhat satisfied	154	37.5	39	75.4
		Very satisfied	97	23.6	24.6	100
		Total	395	96.1	100	
	Missing	System	16	3.9		
	Total	411	100			

Q9: Where do you get most of your information about the City of Destin?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	City website	10	2.5	2.5	2.5
		The City's quarterly newsletter	44	10.9	10.9	13.4
		Word of mouth	75	18.6	18.6	32
		Council meetings	20	5	5	37
		Destin Library	1	0.2	0.2	37.2
		Local newspapers	106	26.3	26.3	63.5
		Local TV/radio	33	8.2	8.2	71.7
		Other	114	28.3	28.3	100
		Total	403	100	100	
2007	Valid	City website	10	2.7	2.7	2.7
		The City's quarterly newsletter	27	7.3	7.3	10.1
		Word of mouth	44	12	12	22
		Council meetings	21	5.7	5.7	27.7
		Local newspapers	205	55.7	55.7	83.4
		Local TV/radio	45	12.2	12.2	95.7
		Other	16	4.3	4.3	100
		Total	368	100	100	
2009	Valid	City website	22	5.4	5.4	5.4
		The City's quarterly newsletter	29	7.1	7.1	12.4
		Word of mouth	54	13.1	13.2	25.6
		Council meetings	22	5.4	5.4	31
		Local newspapers	225	54.7	54.9	85.9
		Local TV/radio	43	10.5	10.5	96.3
		Other	15	3.6	3.7	100
		Total	410	99.8	100	
	Missing	System	1	0.2		
Total		411	100			

Q10: Have you ever applied for a building permit or had a building inspected by the City's Building Department?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	No	253	62.8	62.8	62.8
		Yes	150	37.2	37.2	100
		Total	403	100	100	
2007	Valid	No	203	55.2	55.6	55.6
		Yes	162	44	44.4	100
		Total	365	99.2	100	
	Missing	System	3	0.8		
Total		368	100			
2009	Valid	No	207	50.4	50.7	50.7
		Yes	201	48.9	49.3	100
		Total	408	99.3	100	
	Missing	System	3	0.7		
	Total		411	100		

Q11: Rate your level of satisfaction with the City's Building Department						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	19	4.7	13.2	13.2
		Somewhat dissatisfied	17	4.2	11.8	25
		Neutral	29	7.2	20.1	45.1
		Somewhat satisfied	37	9.2	25.7	70.8
		Very satisfied	42	10.4	29.2	100
		Total	144	35.7	100	
	Missing	System	259	64.3		
	Total		403	100		
2007	Valid	Very dissatisfied	20	5.4	12.6	12.6
		Somewhat dissatisfied	7	1.9	4.4	17
		Neutral	23	6.3	14.5	31.4
		Somewhat satisfied	50	13.6	31.4	62.9
		Very satisfied	59	16	37.1	100
		Total	159	43.2	100	
	Missing	System	209	56.8		
	Total		368	100		
2009	Valid	Very dissatisfied	8	1.9	4.3	4.3
		Somewhat dissatisfied	15	3.6	8	12.3
		Neutral	39	9.5	20.9	33.2
		Somewhat satisfied	54	13.1	28.9	62
		Very satisfied	71	17.3	38	100
		Total	187	45.5	100	
	Missing	System	224	54.5		
	Total		411	100		

Q12: Rate your level of satisfaction with City code enforcement

Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	35	8.7	9.6	9.6
		Somewhat dissatisfied	18	4.5	4.9	14.5
		Neutral	66	16.4	18.1	32.6
		Somewhat satisfied	122	30.3	33.4	66
		Very satisfied	124	30.8	34	100
		Total	365	90.6	100	
	Missing	System	38	9.4		
	Total	403	100			
2007	Valid	Very dissatisfied	41	11.1	12.6	12.6
		Somewhat dissatisfied	39	10.6	12	24.6
		Neutral	58	15.8	17.8	42.5
		Somewhat satisfied	95	25.8	29.2	71.7
		Very satisfied	92	25	28.3	100
		Total	325	88.3	100	
	Missing	System	43	11.7		
	Total	368	100			
2009	Valid	Very dissatisfied	39	9.5	11.2	11.2
		Somewhat dissatisfied	32	7.8	9.2	20.4
		Neutral	55	13.4	15.8	36.2
		Somewhat satisfied	115	28	33	69.3
		Very satisfied	107	26	30.7	100
		Total	348	84.7	100	
	Missing	System	63	15.3		
	Total	411	100			

Q13a: Code violation rank order: Bulk trash in swale or right of way						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	first	112	27.8	29.2	29.2
		second	75	18.6	19.6	48.8
		third	67	16.6	17.5	66.3
		fourth	75	18.6	19.6	85.9
		fifth	43	10.7	11.2	97.1
		sixth	11	2.7	2.9	100
		Total	383	95	100	
	Missing	System	20	5		
	Total		403	100		
2007	Valid	first	69	18.8	21.2	21.2
		second	63	17.1	19.4	40.6
		third	56	15.2	17.2	57.8
		fourth	50	13.6	15.4	73.2
		fifth	51	13.9	15.7	88.9
		sixth	36	9.8	11.1	100
		Total	325	88.3	100	
	Missing	System	43	11.7		
	Total		368	100		
2009	Valid	first	41	10	12.2	12.2
		second	41	10	12.2	24.5
		third	61	14.8	18.2	42.7
		fourth	39	9.5	11.6	54.3
		fifth	49	11.9	14.6	69
		sixth	52	12.7	15.5	84.5
		seventh	52	12.7	15.5	100
	Total	335	81.5	100		
	Missing	System	76	18.5		
Total		411	100			

Q13b: Code violation rank order: Work done without permits

Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	first	53	13.2	13.9	13.9
		second	42	10.4	11.1	25
		third	55	13.6	14.5	39.5
		fourth	75	18.6	19.7	59.2
		fifth	139	34.5	36.6	95.8
		sixth	16	4	4.2	100
		Total	380	94.3	100	
	Missing	System	23	5.7		
	Total	403	100			
2007	Valid	first	32	8.7	10	10
		second	29	7.9	9.1	19.1
		third	40	10.9	12.5	31.7
		fourth	45	12.2	14.1	45.8
		fifth	75	20.4	23.5	69.3
		sixth	98	26.6	30.7	100
		Total	319	86.7	100	
	Missing	System	49	13.3		
	Total	368	100			
2009	Valid	first	18	4.4	5.5	5.5
		second	20	4.9	6.1	11.6
		third	27	6.6	8.3	19.9
		fourth	35	8.5	10.7	30.6
		fifth	46	11.2	14.1	44.6
		sixth	77	18.7	23.5	68.2
		seventh	104	25.3	31.8	100
		Total	327	79.6	100	
	Missing	System	84	20.4		
	Total	411	100			

Q13c: Code violation rank order: Overgrown lawns						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	first	32	7.9	8.4	8.4
		second	47	11.7	12.3	20.7
		third	92	22.8	24.1	44.9
		fourth	97	24.1	25.5	70.3
		fifth	96	23.8	25.2	95.5
		sixth	17	4.2	4.5	100
		Total	381	94.5	100	
	Missing	System	22	5.5		
	Total		403	100		
2007	Valid	first	26	7.1	8.1	8.1
		second	38	10.3	11.8	19.9
		third	66	17.9	20.5	40.4
		fourth	74	20.1	23	63.4
		fifth	58	15.8	18	81.4
		sixth	60	16.3	18.6	100
		Total	322	87.5	100	
	Missing	System	46	12.5		
	Total		368	100		
2009	Valid	first	27	6.6	8.1	8.1
		second	45	10.9	13.6	21.7
		third	41	10	12.3	34
		fourth	64	15.6	19.3	53.3
		fifth	53	12.9	16	69.3
		sixth	55	13.4	16.6	85.8
		seventh	47	11.4	14.2	100
		Total	332	80.8	100	
	Missing	System	79	19.2		
Total		411	100			

Q13d: Code violation rank order: Junk car or boats						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	first	81	20.1	21.3	21.3
		second	123	30.5	32.3	53.5
		third	97	24.1	25.5	79
		fourth	48	11.9	12.6	91.6
		fifth	29	7.2	7.6	99.2
		sixth	3	0.7	0.8	100
		Total	381	94.5	100	
	Missing	System	22	5.5		
	Total		403	100		
	2007	Valid	first	80	21.7	24.4
second			87	23.6	26.5	50.9
third			67	18.2	20.4	71.3
fourth			51	13.9	15.5	86.9
fifth			28	7.6	8.5	95.4
sixth			15	4.1	4.6	100
Total			328	89.1	100	
Missing		System	40	10.9		
Total			368	100		
2009		Valid	first	68	16.5	20.2
	second		74	18	22	42.3
	third		60	14.6	17.9	60.1
	fourth		50	12.2	14.9	75
	fifth		37	9	11	86
	sixth		27	6.6	8	94
	seventh		20	4.9	6	100
	Total		336	81.8	100	
	Missing	System	75	18.2		
	Total		411	100		

Q13e: Code violation rank order: House in disrepair (needs painting, etc.)						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	first	80	19.9	21.1	21.1
		second	89	22.1	23.4	44.5
		third	68	16.9	17.9	62.4
		fourth	74	18.4	19.5	81.8
		fifth	62	15.4	16.3	98.2
		sixth	7	1.7	1.8	100
		Total	380	94.3	100	
	Missing	System	23	5.7		
	Total			403	100	
2007	Valid	first	50	13.6	15.5	15.5
		second	67	18.2	20.7	36.2
		third	63	17.1	19.5	55.7
		fourth	61	16.6	18.9	74.6
		fifth	62	16.8	19.2	93.8
		sixth	20	5.4	6.2	100
		Total	323	87.8	100	
	Missing	System	45	12.2		
	Total			368	100	
2009	Valid	first	41	10	12.3	12.3
		second	58	14.1	17.4	29.7
		third	73	17.8	21.9	51.7
		fourth	53	12.9	15.9	67.6
		fifth	55	13.4	16.5	84.1
		sixth	33	8	9.9	94
		seventh	20	4.9	6	100
	Total	333	81	100		
	Missing	System	78	19		
Total			411	100		

Q13g: Code violation rank order: Over Occupancy						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Missing	System	403	100		
2007	Missing	System	368	100		
2009	Valid	first	122	29.7	35.9	35.9
		second	49	11.9	14.4	50.3
		third	36	8.8	10.6	60.9
		fourth	43	10.5	12.6	73.5
		fifth	34	8.3	10	83.5
		sixth	26	6.3	7.6	91.2
		seventh	30	7.3	8.8	100
	Total	340	82.7	100		
	Missing	System	71	17.3		
Total			411	100		

Q13f: Code violation rank order: Parking Violations						
Year			Frequency	Percent	Valid Percent	Cumulative Percent

2005	Missing	System	403	100		
2007	Valid	first	75	20.4	23.1	23.1
		second	39	10.6	12	35.1
		third	29	7.9	8.9	44
		fourth	40	10.9	12.3	56.3
		fifth	48	13	14.8	71.1
		sixth	94	25.5	28.9	100
		Total	325	88.3	100	
	Missing	System	43	11.7		
Total			368	100		
2009	Valid	first	45	10.9	13.2	13.2
		second	58	14.1	17	30.2
		third	44	10.7	12.9	43.1
		fourth	41	10	12	55.1
		fifth	47	11.4	13.8	68.9
		sixth	51	12.4	15	83.9
		seventh	55	13.4	16.1	100
		Total	341	83	100	
	Missing	System	70	17		
Total			411	100		

Q13h: Code violation rank order: Other						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	first	31	7.7	14.5	14.5
		second	5	1.2	2.3	16.8
		third	3	0.7	1.4	18.2
		fourth	8	2	3.7	22
		fifth	11	2.7	5.1	27.1
		sixth	156	38.7	72.9	100
		Total	214	53.1	100	
	Missing	System	189	46.9		
Total			403	100		
2007	Valid	first	10	2.7	83.3	83.3
		second	2	0.5	16.7	100
		Total	12	3.3	100	
	Missing	System	356	96.7		
Total			368	100		
2009	Valid	first	7	1.7	63.6	63.6
		third	1	0.2	9.1	72.7
		fourth	2	0.5	18.2	90.9
		seventh	1	0.2	9.1	100
		Total	11	2.7	100	
	Missing	System	400	97.3		
Total			411	100		

Q14: How satisfied are you with how the City is addressing traffic-related issues?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	119	29.5	30	30

		Somewhat dissatisfied	66	16.4	16.6	46.6
		Neutral	105	26.1	26.4	73
		Somewhat satisfied	66	16.4	16.6	89.7
		Very satisfied	41	10.2	10.3	100
		Total	397	98.5	100	
	Missing	System	6	1.5		
	Total		403	100		
2007	Valid	Very dissatisfied	118	32.1	34.4	34.4
		Somewhat dissatisfied	59	16	17.2	51.6
		Neutral	85	23.1	24.8	76.4
		Somewhat satisfied	55	14.9	16	92.4
		Very satisfied	26	7.1	7.6	100
		Total	343	93.2	100	
	Missing	System	25	6.8		
Total		368	100			
2009	Valid	Very dissatisfied	56	13.6	14.9	14.9
		Somewhat dissatisfied	60	14.6	15.9	30.8
		Neutral	112	27.3	29.7	60.5
		Somewhat satisfied	95	23.1	25.2	85.7
		Very satisfied	54	13.1	14.3	100
		Total	377	91.7	100	
	Missing	System	34	8.3		
Total		411	100			

Q15: Rate your level of satisfaction with the City's preparation for and response to hurricanes						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Very dissatisfied	5	1.2	1.3	1.3
		Somewhat dissatisfied	14	3.5	3.6	4.8
		Neutral	30	7.4	7.6	12.5
		Somewhat satisfied	144	35.7	36.6	49.1
		Very satisfied	200	49.6	50.9	100
		Total	393	97.5	100	
	Missing	System	10	2.5		
	Total		403	100		
2007	Valid	Very dissatisfied	12	3.3	3.4	3.4
		Somewhat dissatisfied	17	4.6	4.7	8.1
		Neutral	68	18.5	19	27.1
		Somewhat satisfied	139	37.8	38.8	65.9
		Very satisfied	122	33.2	34.1	100
		Total	358	97.3	100	
	Missing	System	10	2.7		
	Total		368	100		
2009	Valid	Very dissatisfied	12	2.9	3.1	3.1
		Somewhat dissatisfied	8	1.9	2.1	5.2
		Neutral	41	10	10.7	15.9
		Somewhat satisfied	135	32.8	35.2	51.2
		Very satisfied	187	45.5	48.8	100
		Total	383	93.2	100	
	Missing	System	28	6.8		
	Total		411	100		

Q16: What do you believe is the most important challenge facing Destin?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Managing growth	179	44.4	44.5	44.5
		Transportation	97	24.1	24.1	68.7
		Building and maintaining a sense of community	15	3.7	3.7	72.4
		Attracting jobs and economic	11	2.7	2.7	75.1
		Affordable housing	51	12.7	12.7	87.8
		Access to waterways	14	3.5	3.5	91.3
		Other	35	8.7	8.7	100
		Total	402	99.8	100	
	Missing	System	1	0.2		
Total			403	100		
2007	Valid	Managing growth	208	56.5	56.7	56.7
		Transportation	65	17.7	17.7	74.4
		Building and maintaining a sense of community	9	2.4	2.5	76.8
		Attracting jobs and economic	11	3	3	79.8
		Affordable housing	43	11.7	11.7	91.6
		Access to waterways	9	2.4	2.5	94
		Other	22	6	6	100
		Total	367	99.7	100	
	Missing	System	1	0.3		
Total			368	100		
2009	Valid	Managing growth	196	47.7	48.2	48.2
		Transportation	60	14.6	14.7	62.9
		Building and maintaining a sense of community	14	3.4	3.4	66.3
		Attracting jobs and economic	65	15.8	16	82.3
		Affordable housing	36	8.8	8.8	91.2
		Access to waterways	13	3.2	3.2	94.3
		Other	23	5.6	5.7	100
		Total	407	99	100	
	Missing	System	4	1		
Total			411	100		

Q21: How satisfied are you with the overall quality of the job that the City is doing?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Missing	System	403	100		
2007	Missing	System	368	100		
2009	Valid	Very dissatisfied	9	2.2	2.2	2.2
		Somewhat dissatisfied	15	3.6	3.7	5.9
		Neutral	113	27.5	28	33.9
		Somewhat satisfied	187	45.5	46.3	80.2
		Very satisfied	80	19.5	19.8	100
		Total	404	98.3	100	
	Missing	System	7	1.7		
Total			411	100		

Q22: How many years have you lived in Destin?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	0 to 2 years	69	17.1	17.2	17.2
		3 to 6 years	92	22.8	22.9	40.1
		7 to 10 years	56	13.9	14	54.1
		11 to 20 years	109	27	27.2	81.3
		21 to 40 years	61	15.1	15.2	96.5
		More than 40 years	14	3.5	3.5	100
		Total	401	99.5	100	
	Missing	System	2	0.5		
	Total	403	100			
2007	Valid	0 to 2 years	19	5.2	5.2	5.2
		3 to 6 years	75	20.4	20.4	25.6
		7 to 10 years	71	19.3	19.3	45
		11 to 20 years	117	31.8	31.9	76.8
		21 to 40 years	71	19.3	19.3	96.2
		More than 40 years	14	3.8	3.8	100
		Total	367	99.7	100	
	Missing	System	1	0.3		
	Total	368	100			
2009	Valid	0 to 2 years	12	2.9	3	3
		3 to 6 years	59	14.4	14.5	17.5
		7 to 10 years	72	17.5	17.7	35.2
		11 to 20 years	140	34.1	34.5	69.7
		21 to 40 years	106	25.8	26.1	95.8
		More than 40 years	17	4.1	4.2	100
		Total	406	98.8	100	
	Missing	System	5	1.2		
	Total	411	100			

Q24: Do you own or rent your residence?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Own	336	83.4	83.4	83.4
		Rent	67	16.6	16.6	100
		Total	403	100	100	
2007	Valid	Own	345	93.8	93.8	93.8
		Rent	23	6.3	6.3	100
		Total	368	100	100	
2009	Valid	Own	378	92	92	92
		Refused to answer	4	1	1	92.9
		Rent	29	7.1	7.1	100
		Total	411	100	100	

Q25: What type of residence do you live in?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Apartment	9	2.2	2.2	2.2
		Condo	71	17.6	17.6	19.9
		House	285	70.7	70.7	90.6
		Other - specify	14	3.5	3.5	94
		Townhouse	24	6	6	100
		Total	403	100	100	
2007	Valid	Condo	34	9.2	9.2	9.2
		House	308	83.7	83.7	92.9
		Other - specify	4	1.1	1.1	94
		Townhouse	22	6	6	100
		Total	368	100	100	
2009	Valid	Apartment	5	1.2	1.2	1.2
		Condo	46	11.2	11.2	12.4
		House	325	79.1	79.1	91.5
		Other - specify	4	1	1	92.5
		Refused to answer	5	1.2	1.2	93.7
		Townhouse	26	6.3	6.3	100
		Total	411	100	100	

Age: Which of the following age ranges do you fall into?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	18 - 35 years	48	11.9	11.9	11.9
		36 - 55 years	159	39.5	39.5	51.4
		56 - 65 years	79	19.6	19.6	71
		Over 65	117	29	29	100
		Total	403	100	100	
2007	Valid	18 - 35 years	21	5.7	5.7	5.7
		36 - 55 years	126	34.2	34.2	39.9
		56 - 65 years	85	23.1	23.1	63
		Over 65	136	37	37	100
		Total	368	100	100	
2009	Valid	18 - 35 years	19	4.6	4.7	4.7
		36 - 55 years	103	25.1	25.6	30.3
		56 - 65 years	101	24.6	25.1	55.5
		Over 65	179	43.6	44.5	100
		Total	402	97.8	100	
	Missing	System	9	2.2		
Total		411	100			

Q27: What is the highest degree or level of school you have completed?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Less than high school	29	7.2	7.2	7.2
		High school diploma or GED	62	15.4	15.4	22.6
		Some college or AA degree	154	38.2	38.2	60.8
		College degree or higher	156	38.7	38.7	99.5
		Refused to answer	2	0.5	0.5	100
		Total	403	100	100	
2007	Valid	Less than high school	9	2.4	2.5	2.5
		High school diploma or GED	45	12.2	12.3	14.7
		Some college or AA degree	125	34	34.1	48.8
		College degree or higher	187	50.8	51	99.7
		Refused to answer	1	0.3	0.3	100
		Total	367	99.7	100	
	Missing	System	1	0.3		
Total		368	100			
2009	Valid	Less than high school	5	1.2	1.2	1.2
		High school diploma or GED	70	17	17.2	18.4
		Some college or AA degree	146	35.5	35.9	54.3
		College degree or higher	177	43.1	43.5	97.8
		Refused to answer	9	2.2	2.2	100
		Total	407	99	100	
	Missing	System	4	1		
Total		411	100			

Q28: What is your present marital status?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Divorced	50	12.4	12.4	12.4
		Never married	52	12.9	12.9	25.3
		Now married	248	61.5	61.5	86.8
		Refused to answer	2	0.5	0.5	87.3
		Separated	4	1	1	88.3
		Widowed	47	11.7	11.7	100
		Total	403	100	100	
2007	Valid	Divorced	31	8.4	8.4	8.4
		Never married	27	7.3	7.3	15.8
		Now married	270	73.4	73.4	89.1
		Refused to answer	2	0.5	0.5	89.7
		Separated	4	1.1	1.1	90.8
		Widowed	34	9.2	9.2	100
		Total	368	100	100	
2009	Valid	Divorced	33	8	8	8
		Never married	23	5.6	5.6	13.6
		Now married	278	67.6	67.6	81.3
		Refused to answer	10	2.4	2.4	83.7
		Separated	2	0.5	0.5	84.2
		Widowed	65	15.8	15.8	100
		Total	411	100	100	

Q30: Which category best describes your total household income?						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Under \$15,000	20	5	5	5
		\$15,000 - \$24,999	28	6.9	6.9	11.9
		\$25,000 - \$49,999	76	18.9	18.9	30.8
		\$50,000 - \$74,999	66	16.4	16.4	47.1
		\$75,000 - \$99,999	48	11.9	11.9	59.1
		\$100,000 - \$149,999	62	15.4	15.4	74.4
		\$150,000 or more	29	7.2	7.2	81.6
		Don't know	13	3.2	3.2	84.9
		Refused to answer	61	15.1	15.1	100
		Total	403	100	100	
2007	Valid	Under \$15,000	2	0.5	0.5	0.5
		\$15,000 - \$24,999	19	5.2	5.2	5.7
		\$25,000 - \$49,999	50	13.6	13.6	19.3
		\$50,000 - \$74,999	61	16.6	16.6	35.9
		\$75,000 - \$99,999	58	15.8	15.8	51.6
		\$100,000 - \$149,999	62	16.8	16.8	68.5
		\$150,000 or more	51	13.9	13.9	82.3
		Don't know	9	2.4	2.4	84.8
		Refused to answer	56	15.2	15.2	100
		Total	368	100	100	
2009	Valid	Under \$15,000	12	2.9	2.9	2.9
		\$15,000 - \$24,999	13	3.2	3.2	6.1
		\$25,000 - \$49,999	73	17.8	17.8	23.8
		\$50,000 - \$74,999	75	18.2	18.2	42.1
		\$75,000 - \$99,999	54	13.1	13.1	55.2
		\$100,000 - \$149,999	49	11.9	11.9	67.2
		\$150,000 or more	43	10.5	10.5	77.6
		Don't know	16	3.9	3.9	81.5
		Refused to answer	76	18.5	18.5	100
		Total	411	100	100	

Gender						
Year			Frequency	Percent	Valid Percent	Cumulative Percent
2005	Valid	Female	206	51.1	51.1	51.1
		Male	197	48.9	48.9	100
		Total	403	100	100	
2007	Valid	Female	162	44	44	44
		Male	206	56	56	100
		Total	368	100	100	
2009	Valid	Don't Know	16	3.9	3.9	3.9
		Female	221	53.8	53.8	57.7
		Male	174	42.3	42.3	100
		Total	411	100	100	

City of Destin
Operations Survey Verbatim Comments

Fielded

2/17/2009 - 3/13/2009

Data Collection
By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

Note: Each response in the verbatim comment section is sequentially numbered for discussion.

Q1X. PLEASE EXPLAIN WHY YOU ARE DISSATISFIED OR WHY YOU RATED YOUR LEVEL OF SATISFACTION AS YOU DID [WITH LIVING IN DESTIN].

Q1x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q1. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

1. Q1 Rating: 1. "I feel like they are letting condos being built all over. I think the high rises near the bridge are degrading."
2. Q1 Rating: 1. "The traffic on 98 is terrible."
3. Q1 Rating: 1. They are not enforcing codes. Why do we even have them if they are not enforced.
4. Q1 Rating: 1. "My number one concern is how they are going to be ripping up sidewalks and shrubbery when it's not even needed."
5. Q1 Rating: 1. "I think the city council is not adequate to govern. I do not trust the city manager. I do not trust the council or their intelligence."
6. Q1 Rating: 1. I don't believe that I receive any benefit from the franchise fees, and taxes that I pay here. I was much happier living in Okaloosa County.
7. Q1 Rating: 1. "I think they do causes & approve things that are just not appropriate for the City of Destin. Things like approving Emerald Grand & other things on the harbor. There are no improvements, there is a 'good old boy' network, & taxes have only gone up!"
8. Q1 Rating: 1. 'The city council does not want anyone to make under 200,000, because if you don't make that much, you can't find a decent place to live.'
9. Q1 Rating: 1. "I was here when it was a good town without sky rises. Now, I can't even see the beaches."
10. Q1 Rating: 1. "There's a total lack of control by the city council regarding overcrowding of buildings in the City of Destin."
11. Q1 Rating: 2. "They want to tax the hell out of the people on Holiday Isle and we give everyone else a free ride We do not even have police.
12. Q1 Rating: 2. "I'm sick and tired of the city. I used to go to City Counsel meetings, & now it's to the point that you have to have an agenda, almost an appt. to be heard. They don't want to hear the common person like me. It's no longer informal! I wish they'd do away with everyone in city hall, starting w/ Greg...I'd say this to his face."

13. Q1 Rating: 2. The taxes are too high & we're not getting the benefits. They're catering to tall buildings, & not considering the people who live here. They don't need median strips & 4-lane highways. They are ruining the beautiful flowers with the ugly buildings that they're putting up around here!!
14. Q1 Rating: 2. The biggest reason is because there was never a good plan for the growth of the city. We moved here from the DC area, and it was very different. Now, of course, there is no growth. The best example is the Peter Boss building.
15. Q1 Rating: 2. "They spend money on unnecessary things, such as beautification of streets that nobody uses."
16. Q1 Rating: 2. in some parts of Destin are not acceptable and needs improvement Mt drive from Benning to Stallman.
17. Q1 Rating: 2. I think your city managers are inept. I think our taxes are poorly handled.
18. Q1 Rating: 2. "Traffic is the main thing, in my neighborhood it has changed into a big drug place."
19. Q1 Rating: 2. "I think the school system does not offer children with special needs anything to help them. I think there should be special needs classes for children that were drug addicted in pregnancy."
20. Q1 Rating: 2. "There's no place for the dogs to run and it's impossible for them to go to the beach."
21. Q1 Rating: 2. "I don't feel that traffic issues are being addressed & it just doesn't seem that the city is paying attention to this! I don't feel that the city government is responsive to much of anything; I can't give any specifics. We need more public beach accesses for sure; they could work on that as well."
22. Q1 Rating: 2. 'I think city management is totally out of their minds. I watch their meetings and I think they are spending time with things that are none of their concern.'
23. Q1 Rating: 2. I live in the Pine Ridge Trace area, and we have the jet noise and fuel smell in our backyard.
24. Q1 Rating: 2. "There are so many high-rises, such tall condos & buildings, that the city has become appalling! I feel like it's a 'buddy system' altogether; I'd call it 'greed over honor'. The growth of Destin is out of hand."
25. Q1 Rating: 2. Because they don't care about the residents, they only care about the money generating aspect of tourism trade.

26. Q1 Rating: 2. "We have no regular trash pick, no place to put debris when we clean up the yard, bad weather, and hurricanes. I visit my family in Niceville & they have 2/big trucks that pick up the cans, dump them in the truck & go on their way. Why don't we have that & use the money from taxes to pay for it."
27. Q1 Rating: 2. Taxes are too high, too much traffic, insurance is expensive, and they are overbuilding.
28. Q1 Rating: 2. The traffic is the primary reason. There is no alternative. They won't widen, they won't add lanes. I know there's only so much they can do with US 98. But there's too much traffic for the highway. I know they're working on a bypass but it won't be near as fast. During the busy season it's just a mess. I'm sick of politics. It's disgusting and politicians are so crooked. But we elect them.
29. Q1 Rating: 2. "I feel for what I pay for taxes, I don't see the service. Just drive around & you see 2 guys standing around, while one works. My taxes have gone up to the point where it's choking me, 'cause I'm a retired person!!"
30. Q1 Rating: 2. Not satisfied with a lot of backwater issues, water standing longer than 72hrs. Don't agree with the commercial expansion of the City of Destin.
31. Q1 Rating: 2. I am not satisfied with all the building they are doing and the places where they are building. They are overbuilding the harbor.
32. Q1 Rating: 2. " Why they need to have a city, I am happy with the sheriff's dept. I am happy with power being from Gulf power and the fire department is not through the city either. Things were a lot better when there was no city and we were a county. The city provides harassment and impediment to progress. The city employees do not do anything."

Q2X. PLEASE EXPLAIN WHY YOU FEEL THAT THE QUALITY OF LIFE IS POOR, [IN YOUR NEIGHBORHOOD] OR WHY YOU RATED AS YOU DID.

Q2x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q2. Respondents were only asked this open-ended question if they gave a rating of <= 2.

33. Q2 Rating: 1. "The police drive by and know it's against the law and don't do anything. My neighbors next door to me, have trash everywhere, their property isn't ever kept up, and they not there most of the time because they're trying to sell their house. It's making my entire neighborhood go down; we need neighborhood code enforcement!"

34. Q2 Rating: 1. They do not enforce the city codes.

35. Q2 Rating: 1. "The noise from the traffic and the airplanes is too much."

36. Q2 Rating: 1. "There are too many people moving in that don't associate with the people that live here."

37. Q2 Rating: 1. "My neighborhood has a high crime rate and there are two bedroom Town homes next to me that are definitely suffering from over occupancy. There are over grown lawns and trash everywhere and there's always too many cars in the parking lot and no where to park."

38. Q2 Rating: 2. When bought was home owners, but now it is filled with renters. They have cars all over the place.

39. Q2 Rating: 2. "There are junk parked cars in the yards in my neighborhood, and I can't walk down the sidewalks."

40. Q2 Rating: 2. The Sheriff and the City of Destin will not protect our property from trespass. They won't enforce parking, noise, dogs.

41. Q2 Rating: 2. 'I'm not happy with the city code enforcement in my neighborhood. I am in a home but there is a mobile home across the street and it's unkempt, and they added something on to it, which is an eyesore.'

42. Q2 Rating: 2. 'There are a lot of undesirable people living around here.'

43. Q2 Rating: 2. "I live on Holiday Isle, and the City of Destin does nothing for Holiday Isle."

44. Q2 Rating: 2. The property taxes and insurance rates are high.

45. Q2 Rating: 2. "Drug deals, illegal aliens, this side of town has deteriorated."

46. Q2 Rating: 2. Because they don't follow the guidelines primarily of the homeowner association approved by the state of Florida.

47. Q2 Rating: 2. Again, we have the airport almost in our backyard, which comes along with a lot of noise and smell.

48. Q2 Rating: 2. For the same reasons that are stated in question 1. People are just not as happy. There are so many things to complain about.

49. Q2 Rating: 2. "It used to be real nice, but now a lot of renters have moved into my neighborhood, and they don't take care of the properties like the owners did."

50. Q2 Rating: 2. "Noise and pollution by the airport."

51. Q2 Rating: 2. I live across the street from Wildcat Hill, where all the drunks get drunk...knock things over...& the streets are not safe for our kids! We call the cops all the time & there's never, EVER a policeman that comes by!!

52. Q2 Rating: 2. I think it's because people here are not very neighborly; they don't reach out to one another. And the streets here are crowded. There's not enough parking.

53. Q2 Rating: 2. 'Again, there is a disconnect; the county doesn't cooperate with the city. Even trying to improve the growth of the airport for instance.'

Q3X. PLEASE EXPLAIN WHY YOU FEEL THAT THE RESPONSIVENESS TO COMPLAINTS IS POOR, OR WHY YOU RATED AS YOU DID.

Q3x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q3. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

54. Q3 Rating: 1. "I wrote a letter once about an issue re: a high school; I got no response."
55. Q3 Rating: 1. "Because they think if we can own two homes then we can pay all of the taxes and they are trying to take our beach that we are paying taxes on."
56. Q3 Rating: 1. "They have poor attitudes period, they just ignore any problem to help us citizens."
57. Q3 Rating: 1. This is based on past experience. Let's just say that they are very biased in their judgments on code enforcement.
58. Q3 Rating: 1. I'm very disappointed. I've seen them get more lackadaisical every year.
59. Q3 Rating: 1. They serve themselves and never do anything. They kowtow to Peter Boss on any project that is brought to them.
60. Q3 Rating: 1. They are lousy amateurs
61. Q3 Rating: 1. We've attended the meetings. We've said we didn't want something done and then they did it anyway. They listen primarily to the developers and the city's hired staff and advisors.
62. Q3 Rating: 1. "There code enforcement office never finishes what they started. They look at the town in some areas and in some areas they have blind folds on."
63. Q3 Rating: 1. Any dealings I've had with them have been rather difficult.
64. Q3 Rating: 1. "I don't feel that they've assisted me in moving cars that block my view of the street. I was told to talk to the sheriffs dept."
65. Q3 Rating: 1. I think the sheriff's department don't help you out. We have drug dealing in my neighborhood and they are not doing anything about it.
66. Q3 Rating: 1. They never respond to any complaints.
67. Q3 Rating: 1. I don't think they listen to the residents.
68. Q3 Rating: 1. "I don't like all development that continues in the city of Destin."

69. Q3 Rating: 1. "Destin city government is on the developers and builders sides. I feel like they couldn't care less about the people that live here."
70. Q3 Rating: 1. "I just think they do not care."
71. Q3 Rating: 1. They don't do anything, any time I've complained.
72. Q3 Rating: 1. City ordinances are being violated regarding dumping trash & not keeping property maintained, & it's only getting worse. Nothing is being done to enforce this, especially in the older part of town
73. Q3 Rating: 1. 'We complained about a neighborhood issue and they did nothing at all.'
74. Q3 Rating: 1. "They have overkill in your maintenance, but when you call up to ask something, nobody has the answers!"
75. Q3 Rating: 1. 'We have had a lot of bad things happen and it took 3 local committee meetings to get the drug dealers out of the neighborhood.'
76. Q3 Rating: 1. "Due to the responses we've received from them about HWY 98 not being allowed to stay open we're not very pleased with them."
77. Q3 Rating: 1. They are condescending to the residents, if you don't have money they aren't interested in your opinion.
78. Q3 Rating: 1. "They don't do anything for the locals, but they do for tourists."
79. Q3 Rating: 1. "Had one complaint and the city manager told me I was lying and it never got fixed."
80. Q3 Rating: 1. They don't listen to the people who live here year round.
81. Q3 Rating: 1. My dealings with them in terms of water issues.
82. Q3 Rating: 1. "Greed. They are too worried about making the money."
83. Q3 Rating: 1. We had a referendum not to build a particular road in the city, and once the city became incorporated, the road was built. It was much better before this was a city.
84. Q3 Rating: 1. It is just poor. I have lived here a long, long time and the city government these days is just not good.
85. Q3 Rating: 1. "It's pitiful."

86. Q3 Rating: 1. " The city councilors and the government have an agenda that is around developers. The residents do not have much to say. The council feels they know better than the citizens."
87. Q3 Rating: 2. "They all are a bunch of idiots, not qualified."
88. Q3 Rating: 2. I think they're 'on the take'. They've let the city roll away from us & now it's too late to get it back.
89. Q3 Rating: 2. "We've called such as people parking on sidewalks or bike paths, abandoned vehicles, and nothing is ever done."
90. Q3 Rating: 2. The city just doesn't get much done.
91. Q3 Rating: 2. They don't know what's going on, half the time. They've forgotten their responsibility to the people who live here.
92. Q3 Rating: 2. I feel like several of them have agendas of their own and that's what they feel is more important.
93. Q3 Rating: 2. "They don't pay attention to complaints."
94. Q3 Rating: 2. " I called three times to have dirt moved off the side walk across the street where I walk my dog. It has been over a year, they piled it high and it comes over on to the walk way."
95. Q3 Rating: 2. I formed that from an article in the newspaper that I think the city is not doing the proper thing in some situations.
96. Q3 Rating: 2. I think there is too much focus on the large developers and investors and not enough on the everyday person.
97. Q3 Rating: 2. I think they're not using things properly. Too much construction.
98. Q3 Rating: 2. My one complaint was concerning new construction behind my house. I didn't get a follow up concerning my problem.
99. Q3 Rating: 2. "Because if you have a problem they just dance around and don't take of the problem because they don't have the knowledge to take care of it."
100. Q3 Rating: 2. "They have too much self interest."
101. Q3 Rating: 2. "I feel they listen more to developers with big wallets, rather than to the citizens."
102. Q3 Rating: 2. " I just felt like doing it."

103. Q3 Rating: 2. "I am very against the beach restoration they are doing. They don't even care if people want it they are just doing it."

104. Q3 Rating: 2. " Had an issue that they kept pawning it off on other people. They sub out their animal control and we have had issues with loose animals."

105. Q3 Rating: 2. There are too many rentals and spring breakers. People park on the esplanade in Crystal Beach. They supposed to be ticketed, and they're not. There's barking dogs, debris & boats in driveways.

106. Q3 Rating: 2. They're not very responsive

107. Q3 Rating: 2. "We live next door to a trailer park and we have made many complaints about drugs and code violations and have seen little or no response."

108. Q3 Rating: 2. We were doing renovations a couple of years ago, and we had very little cooperation & a lack of response to questions that we had regarding building codes.

109. Q3 Rating: 2. " It doesn't seem like they worry about the people who live here. They seem to cared more about the tourists who com here. They don't listen to the little people who don't have money."

110. Q3 Rating: 2. There have been times when I've tried to complain about noise, and fireworks, and I've gotten nowhere.

111. Q3 Rating: 2. If you have the money, you will have whatever you want. It does matter about the people want.

112. Q3 Rating: 2. I just don't feel like as far as what is going on with development, they really hear the local citizens when they voice an opinion.

113. Q3 Rating: 2. I come from a large city, and this is just a much slower pace, all the way around.

114. Q3 Rating: 2. I'm still waiting for a response to a drainage problem in my area.

115. Q3 Rating: 2. " I don't feel like they uphold their constituent desires."

116. Q3 Rating: 2. I go to council meetings with other residents, and we get nowhere. All we are told is that we should have never bought a home near the airport.

117. Q3 Rating: 2. "I've been fighting the city with an ordinance and no one knows what's going on. They don't even let the citizens know when a meeting is canceled. I'm not at all pleased with them."

118. Q3 Rating: 2. Several times, I've called to complain about shoddy work. They said: It's not our problem. They referred me back and forth. It's not easy to get cooperation from entry level employees.
119. Q3 Rating: 2. The traffic lights on '98' and Stallman have never been addressed. We have just one trash service, have tried to get another to promote competition and lower rates and that has not been addressed.
120. Q3 Rating: 2. "Because of the high-rises they let go up."
121. Q3 Rating: 2. 'We've complained several times to sinking boats, & vessels just sitting in the harbor. My husband & I have called, with no response to complaints. I feel like someone could crash into the boat!'
122. Q3 Rating: 2. "When I moved into my home in Indian Hills, there were problems w/people not cleaning up, and nothing was done the two years that I lived there."
123. Q3 Rating: 2. I don't think the city council represents the people as much as they should. They represent business interests.
124. Q3 Rating: 2. They are letting people make it so the fire trucks can not get through.
125. Q3 Rating: 2. "They don't seem to do much for the taxpayers.'
126. Q3 Rating: 2. I don't think they respond in a timely manner. I have a problem with the whole beach re-nourishment plan because Jetty East is COMPLETELY under water!
127. Q3 Rating: 2. "I called code enforcement a while back to see if they could take care of a vehicle which had trees growing through it and it seems like they took way too long to respond."
128. Q3 Rating: 2. "No one in the city government really listens to wait the citizens have to say."
129. Q3 Rating: 2. "I have not seen any action regarding the drug rehabilitation services they are trying to put in our neighborhood."
130. Q3 Rating: 2. Citizens complain that they are overbuilding and they just do not get it.
131. Q3 Rating: 2. because it is poor, its
132. Q3 Rating: 2. "I have my own personal reasons that I wish not to disclose."
133. Q3 Rating: 2. "They just don't seem to be concerned about the traffic, zoning, and overdevelopment. Taking the developers standpoint, instead of the citizens."

134. Q3 Rating: 2. They should have never closed the Destin Campground to put in a road that cost millions of dollars. It's a waste of taxpayer's money.

135. Q3 Rating: 2. 'I've called about problems and nothing is addressed.'

Q5ax. WHY DID YOU RATE [THIS SERVICE – (Sidewalks)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5ax comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5a. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

136. Q5a Rating: 1. The sidewalk in front of my house is broken and they will not fix it.
137. Q5a Rating: 1. "The sidewalks are ugly and need repair."
138. Q5a Rating: 1. They're unusable for cars to park on, or near.
139. Q5a Rating: 1. The foreign students who come, and people who can't drive, can only get around on sidewalks and bike paths. They need more, because it's very dangerous to get around without a car.
140. Q5a Rating: 1. "Highway 98 improvement is a disaster. It is a total fiasco. It is not fair to fix part with concrete and then make other parts look bad with asphalt."
141. Q5a Rating: 1. "I rated sidewalks a one because they are going to put a sidewalk in Bay Court. I don't want them to do it."
142. Q5a Rating: 1. "There's not enough sidewalks. Sometimes you'll see broken sidewalks, with shattered glass. It's just not safe, and Destin Residents do a lot of walking."
143. Q5a Rating: 2. The sidewalks are busted, broken, or uneven.
144. Q5a Rating: 2. "There aren't enough sidewalks as it is and what we do have isn't wide enough to drive a golf cart on. They should make the sidewalks golf cart friendly."
145. Q5a Rating: 2. doesn't maintain the ones they have
146. Q5a Rating: 2. On my street, you walk on sidewalk, then sand, then sidewalk. My neighbors parks on the sidewalk.
147. Q5a Rating: 2. Some roads don't have any sidewalks, and many of the roads that have them are cracked. They are a trip hazard for children and elderly.
148. Q5a Rating: 2. 'We need some on my side of the street.'
149. Q5a Rating: 2. They are working to improve them, but sidewalks are sporadic, and not comparable to other areas/communities.

150. Q5a Rating: 2. "The sidewalks usually have cars parked on them so you can't ever use them."

151. Q5a Rating: 2. "I think we don't have enough of them."

152. Q5a Rating: 2. "Not a lot of sidewalks and I think that there should be more."

153. Q5a Rating: 2. Need more sidewalks.

154. Q5a Rating: 2. 'People actually park on the sidewalks, & there is no action taken by the city! The city code just doesn't seem to keep them up; there are sidewalks in some places, then there are not.'

Q5bx. WHY DID YOU RATE [THIS SERVICE – (City Streets (Ease of travel))] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5bx comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5b. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

155. Q5b Rating: 1. "The streets are absolutely horrible. They keep building & building & the traffic gets worse & worse!"

156. Q5b Rating: 1. It's hard just trying to drive up and down US98. While they close Indian Bayou at Two Trees Rd., it just dumps more people out onto 98. It will be a nightmare. I hope they do a cut-thru on Azalea.

157. Q5b Rating: 1. " I think the road work being done on Airport Road and Indian Trail is a waste of tax payers money and is just causing too many accidents the way they are trying to re-route the cars."

158. Q5b Rating: 1. "The right of ways are not taken care of, especially in the older parts of town. I don't like that traffic is being pushed off Highway 98 into neighborhoods."

159. Q5b Rating: 1. It's terrible. The streets need paving. The road is sinking at Main Street and Lake. They patch it and don't do anything else. They've paved two roads in 13 years.

160. Q5b Rating: 1. I've found that most of the city's efforts to improve the city streets has been a waste of taxpayer's money.

161. Q5b Rating: 1. "They're rough, full of pot holes, and are not easy to navigate. There are too many blind spots.' "

162. Q5b Rating: 1. "The traffic is horrible."

163. Q5b Rating: 1. "There is not enough room with all the people. We need street expansion."

164. Q5b Rating: 1. When I leave Indian Bayou, I have to go way out of my way to get onto Airport Road. It's all under construction here. I know that it will eventually be fixed, but it's inconvenient for now.

165. Q5b Rating: 1. "There is too much traffic."

166. Q5b Rating: 1. 'It's not very good. They are doing things to roads, that make no sense.'

167. Q5b Rating: 1. "Destin is a small place and there aren't many roads to travel on anymore."

168. Q5b Rating: 1. There is no traffic flow in the summer

169. Q5b Rating: 1. 'The construction is terrible and the round about is too narrow.'
170. Q5b Rating: 1. In the summer, the traffic is horrible. They have overbuilt and have not fixed the roads to deal with the traffic influx.
171. Q5b Rating: 1. there is no room to widen anything because of the water.
172. Q5b Rating: 1. "Traffic"
173. Q5b Rating: 1. There's too much congestion.
174. Q5b Rating: 1. 'City streets are poorly built. Semi trucks speed past me at 50 mph on Hwy 98, and nothing seems to be done about it. This is from main street all the way to the Destin Bridge!'
175. Q5b Rating: 1. "I'm not happy with the crosswalks. I'd like to see an overpass crosswalk, because it's so hard to cross the busy streets with all the traffic. It's even harder when you're strolling a baby."
176. Q5b Rating: 1. 'It depends on the time of year. Right now ease of travel is great, but at other times, it's horrendous.'
177. Q5b Rating: 2. There's too much congestion, especially when the Spring Breakers and Snow Birds are here. Nobody seems to know how to drive here.
178. Q5b Rating: 2. Thirty-one years ago, when we moved here, it was a sleepy little fishing village. Now, with the tourists, Spring Break and snowbirds, they do not have adequate or efficient transportation or roads.
179. Q5b Rating: 2. It is hard to get around in Destin. There is too much traffic and no transportation system.
180. Q5b Rating: 2. There is a total inability to get from one end of town to the other! The traffic just STOPS!
181. Q5b Rating: 2. "They tore up the roads we had and spent way too much money on the medians. They look nice but I'm not pleased with that."
182. Q5b Rating: 2. "The streets bend a lot, and they often don't come together at intersections. We have an offset in the streets."
183. Q5b Rating: 2. "They never even out the manholes."
184. Q5b Rating: 2. It is really hard to get around because there is too much traffic.

185. Q5b Rating: 2. The traffic is horrendous. The congestion is awful up and down Highway 98.
186. Q5b Rating: 2. It's hard to get around. There aren't enough through streets.
187. Q5b Rating: 2. "I think the traffic situation is a complete mess."
188. Q5b Rating: 2. My concern is with the planning. I thought Airport Rd. was overdone. They could have done without the curves and turns. Medians on Main St. don't help. I think they interfere with traffic flow.
189. Q5b Rating: 2. There needs to be more roundabouts instead of traffic lights. I know that they are working on areas, like Twin Lakes, but the improvements are yet to be determined.
190. Q5b Rating: 2. "Some of the stop lights do not seem to be in sync with other lights. Especially on Beach going onto 98 I have sat there for 7 minutes."
191. Q5b Rating: 2. 'The construction makes it hard to get around. I guess when it is all done, it will be better.'
192. Q5b Rating: 2. The summer traffic is bad, but this is the worst traffic I've ever seen in February. I know they're working on the back road, but that will be built up one day, too. Airport Road is nice.
193. Q5b Rating: 2. "They need to fix the pot holes on 98 by Big Kahuna's. They need to complete the alternate access route east to west."
194. Q5b Rating: 2. They do a lot of things they don't have to and make a mess of it. The Airport Road and Indian Bayou business...why they're doing it or when it will get done. It makes no sense to me.
195. Q5b Rating: 2. "The roads are so congested, that it's impossible to get around in the city."
196. Q5b Rating: 2. "There's just way too much traffic and congested areas so it's hard to get around town."
197. Q5b Rating: 2. 'The traffic is awful. It's dangerous on 98 if you are walking. They need to do something about it.'
198. Q5b Rating: 2. We need better traffic lights. The side streets REALLY need repair. The tremendous amount of congestion on '98' needs to be addressed, re-routed, or SOMETHING!!!
199. Q5b Rating: 2. 'The one main road is always congested.'
200. Q5b Rating: 2. "The streets are crowded. When the tourists come here, they have no way to get around."

201. Q5b Rating: 2. "The street engineers seem to plan things in a nonsensical manner. There is no continuity."
202. Q5b Rating: 2. "I'm not happy with all the construction going on. It's always one thing after the other."
203. Q5b Rating: 2. "I rated the city streets a two b/c of traffic congestion."
204. Q5b Rating: 2. "It's hard to get around, because of road construction that they are doing right outside of our neighborhood."
205. Q5b Rating: 2. "It is impossible to get around in this town because of all the traffic and no roads."
206. Q5b Rating: 2. "I wish not to disclose."
207. Q5b Rating: 2. The streets are really crowded here, especially around spring break time. To get in and out of anywhere, it takes you two hours.
208. Q5b Rating: 2. " The streets have pot holes and need repair. In my neighborhood we do not even have sidewalks."
209. Q5b Rating: 2. "There's so much congestion in the city that it's hard to get around."
210. Q5b Rating: 2. There is an overflow of traffic on Hwy 98, especially during Spring Break. They need a round- about behind TGIF, where they put that stop sign, causing every vehicle to stop, slowing traffic.
211. Q5b Rating: 2. They give permits to build more, but the streets are already overcrowded, especially in the summer. It takes too long to go ANYwhere!

Q5cx. WHY DID YOU RATE [THIS SERVICE – (Street lighting)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5cx comments are sorted from lowest to highest buy the numerical rating the respondent gave in Q5c. Respondents were only asked this open-ended question if they gave a rating of <= 2.

212. Q5c Rating: 1. Too many lights out all over town. The one across the street from my house has been flickering for a few years now. In fact it is out right now.
213. Q5c Rating: 1. "Some of the street lights up on Calhoun Street went out and I think that they should come fix them."
214. Q5c Rating: 1. "It is totally inadequate."
215. Q5c Rating: 1. "There is practically no street lighting in my area; it practically nonexistent."
216. Q5c Rating: 1. "I rated street lighting a one because there are hardly any street lights in my neighborhood, and it's very dark."
217. Q5c Rating: 2. "There's not enough street lights and we need more of them."
218. Q5c Rating: 2. 'They have put up fancy lighting on the main streets and I don't think it's necessary.'
219. Q5c Rating: 2. " There are places like down on Airport that it is dark and they don't seem to have enough lights. It is hard to see people on bikes with out good lights."
220. Q5c Rating: 2. "I don't think that there is enough lighting in the city."
221. Q5c Rating: 2. There needs to be more lighting in my area, as well as throughout Destin.
222. Q5c Rating: 2. There doesn't seem to be enough lighting. I don't have any particular areas in mind.
223. Q5c Rating: 2. "The street lighting is not very good in the Crystal Beach area. They need more lights."
224. Q5c Rating: 2. Indian Bayou does not have any lights and they need some reflectors or something.
225. Q5c Rating: 2. I have almost hit people walking many times. They need more lighting because most of the lighting comes from the businesses.

226. Q5c Rating: 2. Roads such as Mountain Dr. and Airport Rd. just seem dark.
227. Q5c Rating: 2. The area where I live, in old Destin, is VERY POORLY lighted and needs more street lights!
228. Q5c Rating: 2. "I live off of HWY 98 and there are no street lights to speak of here."
229. Q5c Rating: 2. "It's pretty dark in neighborhoods, and even on Hwy 98."
230. Q5c Rating: 2. In our neighborhood, there isn't a street light. They were supposed to put them in when they built the subdivision.
231. Q5c Rating: 2. 'It could be better.'
232. Q5c Rating: 2. " On Airport Road there is about a 1/2 a mile where there just are no lights. It is a hazard."

Q5dx. WHY DID YOU RATE [THIS SERVICE – (Stormwater/Drainage)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5dx comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5d. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

233. Q5d Rating: 1. There is always all kinds of flooding when it rains and the water just sits there.

234. Q5d Rating: 1. Anytime there is a hard rain, the water just stands there. There are no gutters and there are no storm drains.

235. Q5d Rating: 1. I've talked with the city manager for years. We have drainage problems in our area, and they refuse to fix it. Yet they'll fix a parking lot. They published a corner under six inches of water.

236. Q5d Rating: 1. "They don't pay enough attention to it. They do not work on the drainage systems on a regular basis. The drains on my property are too low. They only pay attention if it is high visibility."

237. Q5d Rating: 1. "It doesn't drain properly on Holiday Isle."

238. Q5d Rating: 1. "I have a storm water drainage system in my yard clogged all the way up to the top."

239. Q5d Rating: 1. I live in the Crystal Beach area, and there is a storm water/drainage problem in this area, and nothing has been done to resolve the problem. This has been a problem for many years.

240. Q5d Rating: 1. 'I haven't seen a drainage system. Whenever it rains a lot, there is flooding in my neighborhood.'

241. Q5d Rating: 1. Every time it rains the streets flood.

242. Q5d Rating: 1. 'Some streets have a lot of flood problems.'

243. Q5d Rating: 1. I complained about the storm water to someone that was listed in the directory, but nobody ever responded.

244. Q5d Rating: 1. 'Because where I live on Holiday Isle, it's a problem.'

245. Q5d Rating: 2. There are a few roads here that flood when there are heavy rains, and the problem isn't being addressed.

246. Q5d Rating: 2. 'They supposedly fixed the one on Airport but when it rains, it floods.'
247. Q5d Rating: 2. "This is needed all over the city, I don't know where to start with the problem; they should get this taken care of for sure! This is such a beautiful place."
248. Q5d Rating: 2. "I have been to lots of areas where water is in the streets during a storm. It does not drain at all. Much of the area has no drainage systems at all."
249. Q5d Rating: 2. Water pours from my neighbor's yard and sits at the base of my driveway.
250. Q5d Rating: 2. "Often the water doesn't get out."
251. Q5d Rating: 2. "On Holiday Isle, we often cannot get out of our driveway. The drainage problem is very bad. It causes the street to flood."
252. Q5d Rating: 2. The drains are always full, when it rains where I live.
253. Q5d Rating: 2. "I think they could use some improvements in that area because everywhere you go here floods when it rains."
254. Q5d Rating: 2. "After it rains, some streets that I use flood and don't get good drainage."
255. Q5d Rating: 2. "My yard floods when we have a storm."
256. Q5d Rating: 2. That's bad. Once we had a pretty fast moving rain storm here, and it flooded the parking lot of my business. It almost ruined the cars. The drains were full of trash. They never unclogged them.
257. Q5d Rating: 2. "There are streets in my neighborhood that flood all the time so there could be some improvements in that area."
258. Q5d Rating: 2. "Mountain Drive floods very badly whenever it rains."
259. Q5d Rating: 2. I live on Holiday Isle and there is always water on the curve by Sandpiper Cove and in my driveway.
260. Q5d Rating: 2. The streets flood every time it rains.
261. Q5d Rating: 2. 'Because where we live, the drainage is terrible.'
262. Q5d Rating: 2. Because they cost \$K's extra on various driveways/ culverts, and they are not consistent in who they require to have them.
263. Q5d Rating: 2. "Mountain Drive gets flooded, as do some other areas in Destin."

Q5ex. WHY DID YOU RATE [THIS SERVICE – (Boat Launch Facilities)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5ex comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5e. Respondents were only asked this open-ended question if they gave a rating of <= 2.

264. Q5e Rating: 1. The City only has ONE boat launch facility and the rest are private. We are a city of boats!

265. Q5e Rating: 1. There is only one place to launch a boat. There needs to be more places.

266. Q5e Rating: 1. 'Because the one that is close to me, you have to pay for.'

267. Q5e Rating: 2. There IS only ONE boat launch facility that I know of and that's Joe's Bayou.

268. Q5e Rating: 2. I am a boater and there are definitely not enough boat launch facilities in Destin!

269. Q5e Rating: 2. I only know of two, so if there are more they need to advertise them.

270. Q5e Rating: 2. " We do not have enough. We should have one at the harbor, Joe Bayou and Marlow bridge. We need at least 3 facilities."

271. Q5e Rating: 2. There's nowhere to launch a boat, if you don't have it in a marina or storage unit.

Q5fx. WHY DID YOU RATE [THIS SERVICE – (Parks and Recreation facilities)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5fx comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5f. Respondents were only asked this open-ended question if they gave a rating of <= 2.

272. Q5f Rating: 1. "There is not enough access to them. There are not enough facilities to accommodate children, adults, or pets."

273. Q5f Rating: 1. There are no public places to exercise.

274. Q5f Rating: 1. 'They spend a lot of taxpayer money for the fishing museum that is more for tourists than the locals.'

275. Q5f Rating: 2. They need to keep the parks up better. They always need to be mowed and cleaned.

276. Q5f Rating: 2. "There is a lack of parks for family pets to run around at. There need to be more places for me to take my dogs out."

277. Q5f Rating: 2. 'Because there is only 1, they need more.'

278. Q5f Rating: 2. 'They need more of them.'

279. Q5f Rating: 2. They do not have enough parks and places for people to gather.

280. Q5f Rating: 2. We just don't have good parks here. We used to have plenty of land for them and now we don't.

281. Q5f Rating: 2. "I don't think there are enough recreation facilities for everyone in the city."

Q5gx. WHY DID YOU RATE [THIS SERVICE – (Public Beach Accesses)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5gx comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5g. Respondents were only asked this open-ended question if they gave a rating of <= 2.

282. Q5g Rating: 1. Walton County had 30-40 public beach access areas. Destin has three, if that. They are few and far between.

283. Q5g Rating: 1. There are not enough access points for the amount of people in the area. When its the busy season its even worse.

284. Q5g Rating: 1. "I don't have a problem getting to the beach but there are others who do and I don't mind the tourists being there. I think there should be more beach accesses."

285. Q5g Rating: 1. I've heard that the Back Porch Restaurant is chasing people off the beach. That is one access that people have used for years, and they should not have a right to do this.

286. Q5g Rating: 1. Doesn't exist.

287. Q5g Rating: 1. "If you could put a big fat 0 in for the answer, that's the way I'd rate public beach accesses! We need more, no doubt about it!"

288. Q5g Rating: 1. There's really no access to get to the beach. There's no parking. You can't to where the boats are. It's all built up. The hotels and condos don't want you on their property.

289. Q5g Rating: 1. "You cannot get to the beach. They have put too many high rise condos. I do not know where to go to get public access. I don't want to pay for beach restoration when I cannot use it."

290. Q5g Rating: 1. With the exception of Henderson Beach & the other side of the Destin Bridge, there isn't anywhere else to go to the beach.

291. Q5g Rating: 1. It's very hard. Where do you park If you don't get there by 0900, you don't stand a chance. Or you'll walk 8 to 9 blocks.

292. Q5g Rating: 1. There is very little beach access, especially on Hwy 98. The little bit of beach access only has 3- 4 parking spaces. We go to Henderson Beach, and we appreciate the free parking stickers.

293. Q5g Rating: 1. "There is nowhere to park."

294. Q5g Rating: 1. If there IS access to the public beach area, you'd better be on foot. The access is USELESS if you have to drive there, because there is nowhere to park!

295. Q5g Rating: 1. "I only know of a couple accesses. There aren't enough."
296. Q5g Rating: 1. There's very little beach access anymore, unless you want to go to Henderson State Park. Most of the beach access has inadequate parking.
297. Q5g Rating: 1. There would have to BE public beach accesses! There aren't any!
298. Q5g Rating: 1. Thirty-five years ago, I could go to the beach ANYWHERE I WANTED! Now, it is near IMPOSSIBLE to go to the beach!
299. Q5g Rating: 1. "There's no access to the beaches in this city and it's sad."
300. Q5g Rating: 1. You can't even SEE the beach from the road anymore or get to thee beach anymore. I think it's awful! You used to be able to just drive along and be able to see beautiful beaches here!
301. Q5g Rating: 1. "There's so many condos now that you can barely get to the beach."
302. Q5g Rating: 1. "I am very unhappy with there being practically no public beach accesses! I'm absolutely ready to move out of the City of Destin just as soon as I can!"
303. Q5g Rating: 1. 'There is no access, or hardly any. If you don't own a home or condo, you can't get on the beach.'
304. Q5g Rating: 1. We used to have a tremendous amount of access to the beaches and now access to them is all tied up with condos. We have very, very, VERY limited access to the beaches.
305. Q5g Rating: 1. "There are 3 or 4 spots to get to the beach however, any other places to get there are blocked by the condos."
306. Q5g Rating: 1. "We have tourists coming here for the beach and they can't get to them. Not to mention the residents here who don't live in Condos on the beach."
307. Q5g Rating: 1. There are not any.
308. Q5g Rating: 1. Going to Henderson Beach is good, and I like that. You just have to go and get a pass. But other than that, we really don't have much access to the Gulf except for Beach Road: that little place.
309. Q5g Rating: 1. There isn't much beach access anymore.
310. Q5g Rating: 1. They keep putting up more and more of them and its taking away from the beaches.

311. Q5g Rating: 1. 'Because they only have one for the public.'
312. Q5g Rating: 1. Public beach access is HIDEOUS! You can't get to them. We have no public beach access anymore. If there was no State Park, there would be almost no beach access, AT ALL, for us.
313. Q5g Rating: 1. "I rated the public beach accesses a one b/c of a lack of parking."
314. Q5g Rating: 1. "They need more accesses, as simple as that!"
315. Q5g Rating: 1. "There aren't many ways to get to the beach unless you live in a condo or have a home on the beach."
316. Q5g Rating: 1. We have very little public beach access, because of all of the buildings on the beaches.
317. Q5g Rating: 1. 'There is only one place to get on the beach.'
318. Q5g Rating: 1. " There is limited access to the beach and there is only 2 spots to park, which are very far from the beach. We should be able to drive down to the beach and park with out being towed."
319. Q5g Rating: 2. There are not enough public beach accesses. Where there is access, there is very little or no parking.
320. Q5g Rating: 2. The beach access is very limited, due to all of the construction on the beach.
321. Q5g Rating: 2. There are so many buildings on the beach making it difficult to find access. Also, the residents who live directly on the beach have a poor attitude toward residents who don't live on the beach.
322. Q5g Rating: 2. "We need MORE!!!"
323. Q5g Rating: 2. We need more beaches. I like what you're doing to improve them, but I wish we had more. We really need a lot more parking for them.
324. Q5g Rating: 2. They need more beach access points
325. Q5g Rating: 2. The City has allowed them to cut off all of the beach accesses from the public.
326. Q5g Rating: 2. There's very little access to beaches, and there is very little parking.
327. Q5g Rating: 2. Years ago, you used to be able to go anywhere you wanted to, and now you can't go anywhere. As a kid there was no problem with access. It's not that way anymore.

328. Q5g Rating: 2. "It is very difficult to find a public beach access, other than Henderson State Park. There are barely any on Holiday Isle. If they do exist, they are very hard to see or locate."
329. Q5g Rating: 2. "There are not many public beach accesses at all. "
330. Q5g Rating: 2. There is not enough beach access and not adequate parking.
331. Q5g Rating: 2. There is no parking available, so they are always towing people. There is too much towing! Someone visiting me (briefly) had one tire on my lawn. When we went back outside, her car was gone!
332. Q5g Rating: 2. "We need more public beach accesses, with adequate parking provided."
333. Q5g Rating: 2. We used to be able to park at the beach. They sold all this beachfront to the condos. They promised us access. They gave us 20 spaces for the whole city. In summer, restaurant customers park there.
334. Q5g Rating: 2. There just are not enough beach accesses, as it used to be.
335. Q5g Rating: 2. Builders were to leave space between buildings for public beach access. They ignored it. Same with parking! This has been but on the back burner for TOO LONG! Ordinances ignored, then not enforced!
336. Q5g Rating: 2. There has been so much development on the beaches. To find a place with really good access, you have to know where the locations are. Condos block everything and the free access we once had.
337. Q5g Rating: 2. "I don't know really. I have my own beach."
338. Q5g Rating: 2. "There's no way to gain access to the beaches due to the growth of condos. Stop building on the beaches."
339. Q5g Rating: 2. "There aren't many ways to get to the beach in the first place and now they're spending way too much time and money on an access that doesn't even have adequate parking spaces."
340. Q5g Rating: 2. I think the City of Destin neglected to look ahead when the City was planned. There is not enough beach access, unless you own a condo.
341. Q5g Rating: 2. "There are barely any public beach accesses. What they call public is not really public access."
342. Q5g Rating: 2. The beach access is limited. The only place with parking is Henderson Beach, and you have to pay to go there.

343. Q5g Rating: 2. 'They only have one. They need more free access.'
344. Q5g Rating: 2. 'I don't think they provide enough access.'
345. Q5g Rating: 2. That's bad, too.
346. Q5g Rating: 2. Beach access is well marked, but it's so few and so small. It's not comparable to other areas, like Walton County.
347. Q5g Rating: 2. There should be a lot more beach access for the public.
348. Q5g Rating: 2. " We need more public beach accesses. There are none large enough to support the amount of people. We do not really have a beach except for Henderson state park."
349. Q5g Rating: 2. I feel that they have cut out so many public beach accesses due to all of the building and all of the condos.
350. Q5g Rating: 2. 'They could use more and more places to park.'
351. Q5g Rating: 2. Because there's no parking.
352. Q5g Rating: 2. If you live on the other side of 98 you have to cross the highway. They should build overpasses for people to safely walk to the beaches.
353. Q5g Rating: 2. "I can't go down to the beach, because everyone else owns it. I'm talking about the hotels and the condominiums. There's no access."
354. Q5g Rating: 2. the access is packed with tourists, so it is difficult to use
355. Q5g Rating: 2. "We definitely need more beach accesses, for sure."
356. Q5g Rating: 2. too many condos
357. Q5g Rating: 2. "There is not a lot of parking."
358. Q5g Rating: 2. There is not any access. You have to know someone in a condo to use their beach access.
359. Q5g Rating: 2. "There are very few ways of getting to the beach because they're blocked by condos."
360. Q5g Rating: 2. "Because you can't even see the beach, and when you can see it, you can't park there. Not in range of it. It's bad."

361. Q5g Rating: 2. "There are not enough of them, and the ones we do have do not have enough parking."
362. Q5g Rating: 2. They put a fence up where we use to get to the beach and now we have to walk far to get to a beach access spot.
363. Q5g Rating: 2. "We have almost no public beach access. We have to travel to Fort Walton."
364. Q5g Rating: 2. There are not very many accesses to the public beaches and the ones that ARE there, like Silver Shell, only have about two parking spaces. Parking is a HUGE problem in accessing the beaches.
365. Q5g Rating: 2. due to the arguments over vendors and access is lacking
366. Q5g Rating: 2. 'The beach access they do have require money. It would be nice not to have to pay.'
367. Q5g Rating: 2. There isn't hardly any beach access anywhere, except for Henderson Beach, or low lying areas.
368. Q5g Rating: 2. There aren't many beach accesses that are even a reasonable distance away. The one that is fairly near, Holiday Island, is not maintained, at all.
369. Q5g Rating: 2. 'The ones we have are hard to get to.'
370. Q5g Rating: 2. I don't like seeing all of the people parking in people's yards. I don't think the parking and the beach access is adequate.

Q5hx. WHY DID YOU RATE [THIS SERVICE – (Street maintenance)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5hx comments are sorted from lowest to highest by the numerical rating the respondent gave in Q5h. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

371. Q5h Rating: 1. 'They paved a street and they did not pave over the manhole covers and so there are numerous bumps.'

372. Q5h Rating: 1. "The manhole covers on main street are very bumpy. The same is true for Airport Road."

373. Q5h Rating: 1. The streets are in really bad shape.

374. Q5h Rating: 1. See question Q5b. They only pave half the way, and then stop

375. Q5h Rating: 1. "We don't have much."

376. Q5h Rating: 1. 'There was a pot hole in the street and it cost me 500 for a new tire and rim.'

377. Q5h Rating: 1. 'Again, they keep putting up 5 story condos. They haven't done anything about the dead end street there at City Hall for 4 months.'

378. Q5h Rating: 2. Whoever got Azalea done, did a good job. They were a quick, efficient and good company. On my street, they put new lines on the road, but did nothing TO or FOR the road.

379. Q5h Rating: 2. "The streets just need to be more maintained."

380. Q5h Rating: 2. Our street doesn't have a curbing. Every time the garbage truck stops, there's grease all over the road. The corner is always a mess, where I live.

381. Q5h Rating: 2. 'Because that is the way I feel.'

382. Q5h Rating: 2. "There are a few streets in my neighborhood and they've never been repaired so they could improve. "

383. Q5h Rating: 2. The Azalea Rd area and west side residential are not very well kept up. I don't live there, but I do have occasion to go over there sometimes.

384. Q5h Rating: 2. " I do not understand it, they tare it up and then fix it and then do it all over again. I do not understand the problems they seem to be having with the street and repairing it.

385. Q5h Rating: 2. "I just think the streets could be cleaned up a little more."
386. Q5h Rating: 2. 'Airport Road was a disaster; it took forever. We feel that they'll do the same thing w/Two Trees. Us older people don't like to get on Hwy 98, & there won't be a back way such as to Wal-Mart.'
387. Q5h Rating: 2. "They need to paint lines in the road. Also, the concrete around manholes will knock your car out of alignment and make CD players skip because they are so rough."
388. Q5h Rating: 2. "HWY 98 is very rough, bumpy, and does not drain when it rains."
389. Q5h Rating: 2. "I wish not to disclose on this issue."
390. Q5h Rating: 2. " The roads need repair, we have a lot of pot holes."
391. Q5h Rating: 2. 'There seems to be trash at times on the road.'

Q5ix. WHY DID YOU RATE [THIS SERVICE – (Sanitation Services)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5ix comments are sorted from lowest to highest buy the numerical rating the respondent gave in Q5i. Respondents were only asked this open-ended question if they gave a rating of <= 2.

392. Q5i Rating: 1. I think the sticker thing and paying in advance is just stupid and a waste of time.

393. Q5i Rating: 1. I didn't use them for a year and I still paid them. That is NOT right! They STILL haven't sent me a sticker!

394. Q5i Rating: 1. 'They charge a lot of money and I'm a senior on a fixed income. They charge us the same as a family of 5 who have a lot of garbage.'

395. Q5i Rating: 1. This is where I have a big problem. I'm gone half a year, and I have to pay Waste Management while I'm on vacation. The city passed a ruling.

396. Q5i Rating: 1. Their employees are lazy. They won't pick up tree trash. I had to make 25 calls to get a supervisor to come out to my place, and then they wanted to charge me 400.

397. Q5i Rating: 1. "I don't like the contract they have with the city because citizens that don't always need their services end up paying for them anyway."

398. Q5i Rating: 1. "At the end of Holiday Isle, there is trash all over. It looks nasty."

399. Q5i Rating: 1. Waste management is FORCED on us, whether we want it or not. After the contract was made and we had to pay for it, whether or not we use it, the price DOUBLED! All of that, is JUST W R O N G !!!!

400. Q5i Rating: 1. "They don't do a very good job when it comes to picking up debris. I've also noticed that during holidays they don't pick up trash adequately."

401. Q5i Rating: 1. There are too many restrictions. They should just pick up whatever you put out there.

402. Q5i Rating: 2. Our renters were not paying their trash pickup bill and in the end they made us responsible for it. We had no idea that the renters were not paying and that we would be responsible for it.

403. Q5i Rating: 2. "I'm not happy with their new sticker program they have so we can let them know if we need our trash picked up or not. I think they should incorporate the usage fees into the city taxes."

404. Q5i Rating: 2. It's a big rip-off. Waste Management is taking the city for a ride. They doubled the fee, and make everyone pay, even people who don't live here most of the year. That should be illegal.
405. Q5i Rating: 2. We have to pay a fee to Waste Management, for the contract the city has.
406. Q5i Rating: 2. "When the trash men come by to pick up the garbage they usually leave some behind and I end up cleaning it up not them. I think they should clean up after themselves."
407. Q5i Rating: 2. "I think they could spend more time cleaning up the community."
408. Q5i Rating: 2. Half the time they don't pick up the clippings and branches right away. Sometimes it's 2 to 3 weeks, or 10 days. They go by our street like it's not even here.
409. Q5i Rating: 2. 'It's just the way I feel.'
410. Q5i Rating: 2. 'I guess because of seeing trash on the road.'

Q5jx. WHY DID YOU RATE [THIS SERVICE – (Cemetery Operations)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5jx comments are sorted from lowest to highest buy the numerical rating the respondent gave in Q5j. Respondents were only asked this open-ended question if they gave a rating of <= 2.

411. Q5j Rating: 1. "If I wanted a cemetery plot, I doubt one would be available."

412. Q5j Rating: 1. There is no trash can for trash and no water for living plants people have planted. The WORST is the mowers driving over my parents' gravestone, leaving tire tracks and oil on it and others!

413. Q5j Rating: 2. The old cemetery is good, but not the new one. There's too much politics involved with the new cemetery.

Q5kx. WHY DID YOU RATE [THIS SERVICE – (Library Services)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5kx comments are sorted from lowest to highest buy the numerical rating the respondent gave in Q5k. Respondents were only asked this open-ended question if they gave a rating of <= 2.

414. Q5k Rating: 1. They put me on a list for computer lessons and they never called me about them. I requested a book to be ordered and they never did.

415. Q5k Rating: 1. I think the libraries should be open on Sundays, when people can use them and have some extended hours. Also, the Destin Library is pitiful! It has very few books!

416. Q5k Rating: 2. There is not much to it. I would rather buy a book or go to the school and borrow it.

417. Q5k Rating: 2. I would rate the library services a '2' because there isn't one near me.

418. Q5k Rating: 2. I have to come all the way from the other side of Destin to use the library. It would be so nice to have a larger library in the middle of down- town. I've had to go to Valparaiso for research.

Q51x. WHY DID YOU RATE [THIS SERVICE – (Recreational programming)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q51x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q51. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

419. Q51 Rating: 1. There are no real good public tennis courts. There are two, but they are in bad shape. I belong to a club, but I would like to use public courts too.

420. Q51 Rating: 2. "I don't think it exists."

421. Q51 Rating: 2. 'If you are not a member of the community center or the Y, there is no programming.'

422. Q51 Rating: 2. "The teenagers in this town just wonder around and get in trouble because there's nowhere for them to go."

Q5mx. WHY DID YOU RATE [THIS SERVICE – (City website)] - AS YOU DID (LESS THAN 3) AND WHAT WOULD IT TAKE FOR THE CITY TO RAISE YOUR SATISFACTION WITH THEM?

Q5mx comments are sorted from lowest to highest buy the numerical rating the respondent gave in Q5m. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

423. Q5m Rating: 1. I didn't even know they had one. They really need to give you a reason to go there.

424. Q5m Rating: 2. They need to have it more detailed and allow more functions on it.

425. Q5m Rating: 2. Its been 2 years since I got on the website but when I did their was not enough information.

426. Q5m Rating: 2. I would rather not comment on the City website and why I don't feel it is very good.

**Q6X. WHY DO YOU FEEL THAT WAY?
(REGARDING WHE WAY THEY RATED CITY OF DESTIN'S POLICE SERVICES.)**

Q6x comments are sorted from lowest to highest buy the 1-5 numerical rating the respondent gave in Q6. All respondents were asked this open-ended question, regardless of rating given.

427. Q6 Rating: 1. NOT ENOUGH.

428. Q6 Rating: 1. "The sheriff's department costs us too much money. We rarely ever see a patrol car. We should have our own police department.

429. Q6 Rating: 1. we don't have any

430. Q6 Rating: 1. I had approached the Sheriff once, and he wouldn't listen to me. I have no respect for him.

431. Q6 Rating: 1. We have a ton of incidents and we don't get any response.

432. Q6 Rating: 1. They give out tickets without radar. They're rude. They like to sit in the wealthy areas of town, giving tickets to people with money, when they need to patrol the areas with drugs.

433. Q6 Rating: 1. "They're not enforcing traffic laws,."

434. Q6 Rating: 1. "I do not think they are adequate. There is not enough control."

435. Q6 Rating: 1. "The police are never on my side of town where all the drug deals go down, and where there are illegal aliens living in the woods behind my house."

436. Q6 Rating: 1. "I've had to call them numerous times about fighting, drugs being sold, and windows being broken out and they never did anything about it."

437. Q6 Rating: 1. 'During the season they are no where top be found on 98. Instead they are harassing the local people, and doing nothing about the drunks.'

438. Q6 Rating: 1. 'I had a theft and they did not take care of it properly and I was literally ignored after the initial report.'

439. Q6 Rating: 1. I would like for us to have our own local police department.

440. Q6 Rating: 1. They do not have any, or if they do they are not where they should be.

441. Q6 Rating: 1. I don't think Destin has police.

442. Q6 Rating: 2. Because I have never seen them.

443. Q6 Rating: 2. They don't seem to respond to speeding traffic.
444. Q6 Rating: 2. "I feel they need to be more visible, more police around."
445. Q6 Rating: 2. I have knowledge of felony crimes that weren't taken care of. They ignored the victims.
446. Q6 Rating: 2. There is not enough coverage.
447. Q6 Rating: 2. The deputies need to enforce the laws that we have, but we don't need a Destin police force.
448. Q6 Rating: 2. "They don't do anything for the City of Destin, and we don't have a police dept. here."
449. Q6 Rating: 2. Sometimes you see people driving by going real fast, & there never seems to be a cop nearby.
450. Q6 Rating: 2. "I never see them when I want them. When people are doing bad stuff, they are never there."
451. Q6 Rating: 2. For the money they are spending, we should have our own police dept.
452. Q6 Rating: 2. "They 90 percent of the time are sitting up in their offices when I'm at the cemetery. In other words, it doesn't seem like they are out doing their jobs."
453. Q6 Rating: 2. "We have several stop signs in our area, but people continue not to stop, and nobody ever does anything & they're not around"
454. Q6 Rating: 2. They are not carrying through on the drug and alcohol problem in town.
455. Q6 Rating: 2. "I never see a sheriff in my neighborhood. They never patrol."
456. Q6 Rating: 2. "They focus more on crime than on minor issues. We have had numerous complaints about problems with speeders. Their responsiveness is poor, and we have children roaming in the neighborhood."
457. Q6 Rating: 2. "I rate the city's police services a two b/c of a lack of traffic and noise enforcement."
458. Q6 Rating: 2. "They don't have nearly enough police officers to answer calls in a timely manner."
459. Q6 Rating: 2. "They more concerned about giving speeding tickets than fighting crime."

460. Q6 Rating: 3. I've never had to use them, one way or the other.
461. Q6 Rating: 3. "I have had some problems that I phoned the police, & they are fair."
462. Q6 Rating: 3. We should have our own Sheriff's department. We shouldn't have to pay outside for services. We need to be large enough to protect and take care of all of the people here.
463. Q6 Rating: 3. "I feel like they could be present a good bit more."
464. Q6 Rating: 3. It's a county operation, & they have to comply with what the COUNTY wants...not what the CITY wants done.
465. Q6 Rating: 3. The sheriff is going to jail, but the police services are good.
466. Q6 Rating: 3. "I feel like the Sheriff's Department is un-staffed and under-funded."
467. Q6 Rating: 3. Walked dog and they were nasty to us.
468. Q6 Rating: 3. "I've called them before about a few concerns I had and their response time was unnecessarily long ."
469. Q6 Rating: 3. "never see them."
470. Q6 Rating: 3. I think they are overwhelmed with all the small things going on.
471. Q6 Rating: 3. "They don't seem to be out catching people doing things that they shouldn't be doing. Also, I feel that there are not enough policemen around."
472. Q6 Rating: 3. "They're doing the best, and very good job!"
473. Q6 Rating: 3. That can always, ALWAYS be improved upon. That depends on our tax structuring.
474. Q6 Rating: 3. "paying them so much money & they're not doing their job but sit under the trees in Indian (sp) Bayou."
475. Q6 Rating: 3. The times I have used they were not helpful and didn't follow through.
476. Q6 Rating: 3. I've had to call them on occasion, as in when the neighbors are fighting. By the time they get there, the people have moved indoors & stopped fighting!
477. Q6 Rating: 3. They're there, but I haven't had to use them, so I can't rate them good, bad, or sad!

478. Q6 Rating: 3. "I don't think we're getting the same amount of service from them as the amount of money we give them."
479. Q6 Rating: 3. "Not had any real reason to call. I've seen Sheriff & Deputies."
480. Q6 Rating: 3. "I think the city needs to get its own police department."
481. Q6 Rating: 3. In an emergency, they're here on the spot. When you need them, they're phenomenal. But they won't enforce things if you're a good-ol-boy.
482. Q6 Rating: 3. "They're never there when you need them and I think they should be on Hwy. 98."
483. Q6 Rating: 3. " They should be doing more to enforce a curfew to keep theft down. They should monitor the boats, traffic and speeding more at night as well."
484. Q6 Rating: 3. "I don't see them doing that much."
485. Q6 Rating: 3. I see them around.
486. Q6 Rating: 3. 'The problems are not high crime, normal uncomfortable situations that they can't respond to.'
487. Q6 Rating: 3. I feel like they spend too much time concentrating on other things besides the drug problems here.
488. Q6 Rating: 3. "They've done nothing to get me excited."
489. Q6 Rating: 3. They don't police scenic 98 like they should.
490. Q6 Rating: 3. I haven't had any problems with them. But the city doesn't have a police force, does it
491. Q6 Rating: 3. That's about middle of the road.
492. Q6 Rating: 3. " They seem adequate."
493. Q6 Rating: 3. There is a lot of speeding and running stop signs on back roads. We need the city of Destin to get their own police force.
494. Q6 Rating: 3. "Slow response time and because of other personal reasons."
495. Q6 Rating: 3. I just think that they are completely unresponsive . There was a fatal accident on Hwy. 98 which caused a 4 hour tie-up. There were NO officers from Okaloosa county!! It was DEPLORABLE.

496. Q6 Rating: 3. 'I think they spend too much time in the wrong places. We happen to have a deputy that just sits at the end of the street for hours on end.'
497. Q6 Rating: 3. They don't really respond to calls about on-street parking. In the evening, the police won't enforce it.
498. Q6 Rating: 3. "There is nothing done regarding speeding & traffic enforcement in the city. People seem to do as they want; that's the only way to describe the situation."
499. Q6 Rating: 3. "They do a lot of accident investigations, but other than that I don't know much else what they do."
500. Q6 Rating: 3. Before reading the article in the paper about the corruption in the Sheriff's Department, I would have given them a '5'. Now I have to rate them much lower.
501. Q6 Rating: 3. "I haven't had that much experience with them. I called them early one morning, and they got here pretty quick. They need to patrol more, because I see people running stops signs."
502. Q6 Rating: 3. "I don't have any complaints, but the one time I went down to them they didn't want a police report of identity theft."
503. Q6 Rating: 3. " We've had problems with lack of response. We 2 cars totaled in our yard from drunk drivers and nothing was done about it. For the money we spend on Okaloosa police I would want our own force."
504. Q6 Rating: 3. More visibility
505. Q6 Rating: 3. "They've always been available, although I've never had to call them, fortunately. I just know through family."
506. Q6 Rating: 3. I think they're awfully expensive, for what the City receives.
507. Q6 Rating: 3. They are doing an okay job.
508. Q6 Rating: 3. I have a personal situation that happened 5 years ago which would actually give them a 0, but I'll say 3 because of the drunks on Wildcat Hill.
509. Q6 Rating: 3. Its just a 3
510. Q6 Rating: 3. I wish we had our own police. It would be better. We need more sheriffs around. They're spread out kind of sparsely.
511. Q6 Rating: 3. I never seen a Destin policeman, only county sheriff. is there a Destin police office. You need to check that one

512. Q6 Rating: 3. 'The police don't implement code enforcement, such as people parking in the right of way.'
513. Q6 Rating: 3. 'We need our own police department.'
514. Q6 Rating: 4. "They're doing a good job."
515. Q6 Rating: 4. THEY'RE THERE WHEN YOU NEED THEM.
516. Q6 Rating: 4. "They do a good job."
517. Q6 Rating: 4. "They're being fired left & right, or going to jail, however, I still feel they do a good job!"
518. Q6 Rating: 4. 'Every time I've called, they've responded very quickly.'
519. Q6 Rating: 4. 'I haven't used them but I do see more of them patrolling the areas and that gives me comfort.'
520. Q6 Rating: 4. They do a descent job.
521. Q6 Rating: 4. "The county does a good job."
522. Q6 Rating: 4. Just in response time. It was a little slower than I thought it should be.
523. Q6 Rating: 4. They simply do a great job.
524. Q6 Rating: 4. "The county does a good job"
525. Q6 Rating: 4. I think they pick on the locals a little bit too much. The "old guys" took the time to know us. The new guys, don't. Just back from Iraq, they've got guns on their belts, sirens to blow & attitude
526. Q6 Rating: 4. I ran into some trouble and they responded quickly.
527. Q6 Rating: 4. the police services were very helpful in recovering stolen items.
528. Q6 Rating: 4. I feel like the Sheriffs are pretty visible and around.
529. Q6 Rating: 4. I haven't had any use of it, but I do see the Sheriff cars go by.
530. Q6 Rating: 4. " I have had to call the sheriff a couple of times and was satisfied with the attention I got."
531. Q6 Rating: 4. There seem to be a lot of them around, but I've never used them personally.

532. Q6 Rating: 4. I've had no real problems with the police. I had some theft, but I doubt they could really do anything about that.
533. Q6 Rating: 4. Anytime I've seen the police around, they seem to be doing a good job. I've seen them in my neighborhood. They function effectively. When they are called, they show up.
534. Q6 Rating: 4. I think my area is not getting patrolled enough. I had 3 digital cameras stolen out of my truck within the last 5 years.
535. Q6 Rating: 4. "They seem to do a pretty good job."
536. Q6 Rating: 4. "Because I think I have had all the protection I need."
537. Q6 Rating: 4. Every time I call, they come.
538. Q6 Rating: 4. "They do a good a job."
539. Q6 Rating: 4. Just based on what I read.
540. Q6 Rating: 4. I feel that crime is being attended to & they're policing the speed ok.
541. Q6 Rating: 4. I don't think that the officers assigned do a strong enough job of enforcing traffic regulations but other than that, I think they do a fine job.
542. Q6 Rating: 4. I don't see that many policemen patrolling the streets.
543. Q6 Rating: 4. "Because I believe that they don't patrol enough as they should. They are stopped more than they should when they could be patrolling an area that needs it."
544. Q6 Rating: 4. I think they do a good job of patrolling, but I wish they could do something about the people racing and speeding on the back roads. They need to write more tickets there.
545. Q6 Rating: 4. They seem fine, but there's always room for improvement.
546. Q6 Rating: 4. They are fine, they respond when needed.
547. Q6 Rating: 4. 'They are doing a pretty good job.'
548. Q6 Rating: 4. "From what I have heard and seen, the sheriff department is very professional and responsive."
549. Q6 Rating: 4. "have their own police force to have better control over it."
550. Q6 Rating: 4. They're fine.

551. Q6 Rating: 4. "They seem to keep crime down. I have not had any problems with the police."
552. Q6 Rating: 4. I wish I would see them coming down my street, Misty Way, more often, but I don't have any complaints.
553. Q6 Rating: 4. I was involved in an accident, I told the sheriff I was hit and he believed the other person when they said they were hit.
554. Q6 Rating: 4. I haven't had to use them, but I haven't seen any accidents not covered. I do see a lot of speeders. I do feel safe in the area.
555. Q6 Rating: 4. "A drunk man hit my car in a parking lot & the police didn't seem to care very much about what happened. He said he never found the guy."
556. Q6 Rating: 4. I think People are speeding and they shouldn't be, but other than that they do a good job.
557. Q6 Rating: 4. They come when you call them.
558. Q6 Rating: 4. " They do a pretty good job."
559. Q6 Rating: 4. They seem to do a pretty good job of patrolling my neighborhood.
560. Q6 Rating: 4. I live off Beach Road 98, and people are always parking where they aren't supposed to park, & it's not being enforced. There needs to be a clear policy on parking by places like the Crab Trap.
561. Q6 Rating: 4. "I have no problems whatsoever with them."
562. Q6 Rating: 4. I'm satisfied with the sheriff's office. I think they do an adequate service. I don't have any complaints.
563. Q6 Rating: 4. "The response time is adequate and the professionalism of the law enforcement is above average."
564. Q6 Rating: 4. I hardly have any interaction with the police, but they are visible.
565. Q6 Rating: 4. They are pretty prompt and have been responsive to my needs over a 15 year period.
566. Q6 Rating: 4. I was rear-ended by an unlicensed individual on Airport & Main Street. The police response was okay, but nothing ever happened to the unlicensed individual.
567. Q6 Rating: 4. "Never had to depend on them."

568. Q6 Rating: 4. "Because they need more people to patrol the area I always see the same four cops."
569. Q6 Rating: 4. "The sheriffs dept. does a fine job, that's all I can say."
570. Q6 Rating: 4. I used them and they are excellent.
571. Q6 Rating: 4. "thought they were prompt in response. Marina Acres, there are 2/beach access, not other developed. One on Harbor Lane is access. There is land designated for that on Cobb Lane, not ready."
572. Q6 Rating: 4. There are not enough officers on patrol, especially on the back streets. They should just remove all of the stops signs, because nobody stops at them.
573. Q6 Rating: 4. There seems to be police in neighborhoods. You see them there. I feel they're available when needed. I'll rate them high based on their visibility.
574. Q6 Rating: 4. 'When you call they respond within minutes. I know where the sub station is and you can always stop and talk with them.'
575. Q6 Rating: 4. It could be improved a little, but it is pretty good.
576. Q6 Rating: 4. 'The times I've had to contact the police they have had a good response.'
577. Q6 Rating: 4. They seem to be all over the place, very visible.
578. Q6 Rating: 4. "The county does an excellent job and the services they provide are more than adequate."
579. Q6 Rating: 4. "They are very responsive and come out when my alarm goes off."
580. Q6 Rating: 4. They responded to an issue in our neighborhood and took care of it well.
581. Q6 Rating: 4. "They've always done a good job."
582. Q6 Rating: 4. They have been responsive in the past.
583. Q6 Rating: 4. I be seeing them patrolling.
584. Q6 Rating: 4. 'The few times we have used them, they did a good job.'
585. Q6 Rating: 4. "I've never had any issues; the sheriff's dept. is great."
586. Q6 Rating: 4. "I have had occasion to call them, and they have been very efficient, courteous, and helpful. They have insight into local problems."

587. Q6 Rating: 4. They are a little over zealous about there pursuit
588. Q6 Rating: 4. "I feel like they do a great job, other than the county."
589. Q6 Rating: 4. 'If they can just stop the speeding where there are kids, then I would give them a 5.'
590. Q6 Rating: 4. "They seem adequate enough, although I've never had to use them, I do feel they're always out there for us."
591. Q6 Rating: 4. In 25 years, I've never had any complaints.
592. Q6 Rating: 4. "Every time we've called them, they've been right there."
593. Q6 Rating: 4. "They seem to be around. When I've called occasionally, they've responded very fast."
594. Q6 Rating: 4. Really never had to use them.
595. Q6 Rating: 4. "I feel that the sheriff's dept does a good job!"
596. Q6 Rating: 4. "That's good, actually! I feel like they keep the crime rate reasonably low."
597. Q6 Rating: 4. Discounting Charlie, the actual sheriff office do a fine job.
598. Q6 Rating: 4. "When I have had contact with officers, they have not been very nice, and some of them have an attitude."
599. Q6 Rating: 4. "A lot of deputies around."
600. Q6 Rating: 4. "I've never had a problem."
601. Q6 Rating: 4. The one time I had to use them for a Peeping Tom, they went to the wrong address first...but they were prompt.
602. Q6 Rating: 4. The sheriffs dept responds pretty quickly
603. Q6 Rating: 4. Because they are being vigilant with pulling over speeders, especially in neighborhoods and school zones
604. Q6 Rating: 4. "I've only seen a few things in the neighborhood, regarding the sheriff's office. From what I see, they're doing a great job."
605. Q6 Rating: 4. They do a good job.

606. Q6 Rating: 4. " If we had more police serving the City we would not need to hire extra police serviced. Our subdivision has had to hire private security to get the monitoring we need."

607. Q6 Rating: 4. They seem to be pretty visible. I've requested their help on a couple of occasions, and they've been responsive.

608. Q6 Rating: 4. I think they are fairly responsive, I have had good dealings with them and there is always room for improvement.

609. Q6 Rating: 4. "I think they do a good job."

610. Q6 Rating: 4. "They need to enforce the ordinances we have. For example, the parking ordinance about the right of way not being for permanent parking is never enforced."

611. Q6 Rating: 4. I just don't see them enough.

612. Q6 Rating: 4. 'They have always responded quickly when I've had to call upon them.'

613. Q6 Rating: 4. Called once and they came.

614. Q6 Rating: 4. "As far as I'm concerned, they do a pretty good job."

615. Q6 Rating: 4. "I've seen them respond promptly to situations and they've handled them quite well."

616. Q6 Rating: 4. "I feel this way because they come right out when there is a problem, so I think that they are doing a good job."

617. Q6 Rating: 4. "I haven't had any bad experiences with them and they seem to be attentive. The only reason I did not give them a five is because we don't have a police department near our neighborhood."

618. Q6 Rating: 4. "Because I think the police are doing a pretty job."

619. Q6 Rating: 4. "Never had a reason to use the police services."

620. Q6 Rating: 4. "I see them around a lot, I've never had any type of problem. My son went missing a long time ago, & they were extremely nice and responded so quickly for my wife & me."

621. Q6 Rating: 4. "I rate this a four. I have only had to use the police's services once, and they handled the situation pretty well."

622. Q6 Rating: 4. I think they should have a few more.

623. Q6 Rating: 4. " We do not have city police here, Okaloosa County is who takes care of us and they keep it safe."
624. Q6 Rating: 4. 'I've never had any circumstances that have involved the police. When I do read anything in the paper, it sure seems things are under control for sure; I feel safe here.'
625. Q6 Rating: 4. They seem to do a good job. I see them out and about doing their job.
626. Q6 Rating: 4. 'We only have sheriff's, but they do a good job during spring break time.'
627. Q6 Rating: 4. 'I haven't had a whole lot to do with them, but the little I have was fine.'
628. Q6 Rating: 5. "They do a fantastic job."
629. Q6 Rating: 5. "We live in the Crystal Beach area. Last winter, there were a lot of break-ins. The officers came out immediately and investigated the crimes. Therefore, it made us feel safe, so great job."
630. Q6 Rating: 5. "I live in a condominium very prompt, polite & we have to call them every now & then."
631. Q6 Rating: 5. "I've always felt that they are there if I ever need anything! I'm pleased with their services."
632. Q6 Rating: 5. I just think they do a really good job.
633. Q6 Rating: 5. They've always been very responsive and very good. We haven't had to bother them much.
634. Q6 Rating: 5. "They're always visible and around to help everyone."
635. Q6 Rating: 5. They're great! I just got a ticked for not wearing a life jacket on my kayak, and that means they're doing their job, even if I was on the beach.
636. Q6 Rating: 5. Because I've seen them be very active. Whenever you call them, they're here fast.
637. Q6 Rating: 5. I don't have a whole lot to base it on, but I feel with the crime level being low here, they must be doing a good job.
638. Q6 Rating: 5. "I feel they're doing a good job."
639. Q6 Rating: 5. They've always been very friendly & helpful. I just think they do a good job.

640. Q6 Rating: 5. "They've always been there; I had a problem once in the past & they responded quickly. EMS was excellent, as well as police that showed up for an medical issue."

641. Q6 Rating: 5. 'We have a lot of problems with people parking on the right of way. When I have called the sheriff's department, they come right away.'

642. Q6 Rating: 5. "Seems to be a pretty safe place to live & we don't have City Police, it's farmed out to the Sheriff's & State Police Offices."

643. Q6 Rating: 5. I just feel protected seeing them. They are very visual & once a uniformed person came to my door to just see if I was all right, because my phone was out of order! That impressed me.

644. Q6 Rating: 5. "Great guys."

645. Q6 Rating: 5. "They have always been there when needed."

646. Q6 Rating: 5. I had to call on them for help once, & they responded very professionally & very quickly.

647. Q6 Rating: 5. Police come with EMS and they come quickly. We have had to call them out a few times and they get to you quickly.

648. Q6 Rating: 5. "Awesome job, almost to the point of over doing it! There are too many emergency vehicles for any type problem or a minor accident!"

649. Q6 Rating: 5. They've been very responsive and professional every time I've dealt with them.

650. Q6 Rating: 5. The Sheriff's department is very present and I think they do a good job. I think it's better for them to do it, than for the City of Destin to have their own police department.

651. Q6 Rating: 5. They're always out and seem to be doing their job.

652. Q6 Rating: 5. I had a break in & the response was immediate.

653. Q6 Rating: 5. I haven't dealt with them. They're doing fine as far as I can tell. No criminals around here messing with me.

654. Q6 Rating: 5. They usually are prompt if called.

655. Q6 Rating: 5. "Johnny on the spot, right there as soon as you call them."

656. Q6 Rating: 5. Anytime needed they have been there.

657. Q6 Rating: 5. I've had to use them before and they've ALWAYS responded in a very short time when I've needed them.
658. Q6 Rating: 5. They have been courteous in my contacts.
659. Q6 Rating: 5. they have always responded in a efficient manner.
660. Q6 Rating: 5. I've had to call them and they've always responded very promptly and are very nice and professional.
661. Q6 Rating: 5. have had very professional encounters with the sheriffs office.
662. Q6 Rating: 5. I've dealt with them in the past on several instances of theft. I've put in 3 claims, & things were processed properly.
663. Q6 Rating: 5. " They monitor our neighborhood and they also monitor the roads that are by the elementary school."
664. Q6 Rating: 5. I think the deputies do an outstanding job. We had a problem with the duck hunting this year on 2 occasions and had IMMEDIATE response, as always. The Sheriff's department is great.
665. Q6 Rating: 5. 'I've only had to call 2 times since I've lived here; 32 yrs., & both times the sheriffs dept. responded great.'
666. Q6 Rating: 5. The few times I've ever had to call them, they were right there and were very professional.
667. Q6 Rating: 5. " The couple times I have needed help they have been right there."
668. Q6 Rating: 5. I haven't had any problem with them.
669. Q6 Rating: 5. They are very alert and respond pretty quickly.
670. Q6 Rating: 5. 'They are visible in our neighborhood and I have no reason to think they are not doing a good job.'
671. Q6 Rating: 5. They've been good; anytime we needed them, they've always responded pretty well, immediately.
672. Q6 Rating: 5. Good service.
673. Q6 Rating: 5. "I've never had any problem with them because they keep the neighborhoods clean."

674. Q6 Rating: 5. " They caught someone who was stealing out of my garage before I even knew they were stealing from me. I had a foreigner live with me who shop lifted and they came and followed up."
675. Q6 Rating: 5. I haven't had any problems with them.
676. Q6 Rating: 5. They are visible.
677. Q6 Rating: 5. 'I have no reason to feel any other way. When there is a problem in the area, they respond quickly.'
678. Q6 Rating: 5. 'They come out when called and are pretty quick about it.'
679. Q6 Rating: 5. "I know a lot of the policemen in the City of Destin, and they do a great job."
680. Q6 Rating: 5. "They've always been great, I've never had any concern for myself, or any problems."
681. Q6 Rating: 5. They do a good job.
682. Q6 Rating: 5. When we recently had an accident, they responded well. They were very kind and had a good attitude.
683. Q6 Rating: 5. "I'd give them a 5 plus! We have had some problems, as well as health problems & they come right out."
684. Q6 Rating: 5. It's the county sheriff, so I'll rate it a '5'.
685. Q6 Rating: 5. " They responded every time I need them and they are all around the neighborhood, which I think is very good."
686. Q6 Rating: 5. "They're very responsive and I think they're doing a great job."
687. Q6 Rating: 5. I think they do a real good job.
688. Q6 Rating: 5. "When I have needed them, they've been there."
689. Q6 Rating: 5. I had one occasion to call them, and they were very kind.
690. Q6 Rating: 5. "I've called them several times in the past and they've come out very quickly."
691. Q6 Rating: 5. "Enjoy my living here, I've only been here for one year. Don't know too much as to what goes on. "
692. Q6 Rating: 5. They respond pretty quickly.

693. Q6 Rating: 5. " I have a silent alarm and my grandson used to bump it accidentally and they always came out. They are real good and helpful."
694. Q6 Rating: 5. They are really handy, when you need them.
695. Q6 Rating: 5. "They are very pleasant and very eager to help."
696. Q6 Rating: 5. "There was a problem with loitering where I work so we let the police know and they took care of it right away."
697. Q6 Rating: 5. I've only had the chance to use the police one time, and everybody was very nice to me.
698. Q6 Rating: 5. Every time I have used them, they have been VERY prompt, professional and polite.
699. Q6 Rating: 5. They enforced the speed limits.
700. Q6 Rating: 5. 'I know several of the officers and know that they respond well to situations.'
701. Q6 Rating: 5. They do a good job. Anytime I needed them, they were real quick.
702. Q6 Rating: 5. They are pretty visible, so I feel they are doing there job.
703. Q6 Rating: 5. "They're doing a great job."
704. Q6 Rating: 5. 'I feel very protected. There was an incident down my street and they were there in 2 minutes flat.'
705. Q6 Rating: 5. I see them around, and they are always saving someone out at the beach.
706. Q6 Rating: 5. I have only had to call them once and they were right out.
707. Q6 Rating: 5. I never have any complaints about them.
708. Q6 Rating: 5. "As far as I know, they do a good job. I have no complaints."
709. Q6 Rating: 5. I've never had to use them.
710. Q6 Rating: 5. They are available when needed.
711. Q6 Rating: 5. They do a great job.
712. Q6 Rating: 5. They respond to a crisis in good time and do a overall good job.

713. Q6 Rating: 5. They are doing their job. I see them driving around.
714. Q6 Rating: 5. They have been very responsive and I do see them patrolling.
715. Q6 Rating: 5. 'We had some break ins and they came right away, and were courteous.'
716. Q6 Rating: 5. They are excellent! I've had an immediate response every time I've ever called for anything.
717. Q6 Rating: 5. I've needed to contact them a couple of times and they were excellent and responded very quickly.
718. Q6 Rating: 5. "They're good!"
719. Q6 Rating: 5. It's a lot cheaper for them to use the County's services than building up a City Police Department at great expense. I prefer they keep what they have.
720. Q6 Rating: 5. "They respond very quickly every time I call them ."
721. Q6 Rating: 5. They do a good job, a wonderful job.
722. Q6 Rating: 5. The Sheriff services are very good.
723. Q6 Rating: 5. "I feel like they do a good job because I've stopped them and asked them different questions and they've always been very nice and professional."
724. Q6 Rating: 5. "Any time we've had any need for them, they've been right there for us. Thank goodness, we have not had too much need for them!"
725. Q6 Rating: 5. Their response is good. A person died next door, and they were right here.
726. Q6 Rating: 5. 'A few years ago, my daughter who was in kindergarten vanished getting off the bus. They came right away, and shut down the neighborhood. Thankfully she was in a neighbors yard.'
727. Q6 Rating: 5. " I have only had one occasion to have an officer come and they were polite and I feel confident in them. They drive by daily."
728. Q6 Rating: 5. "I think they do a good job and I don't have any complaints about them."
729. Q6 Rating: 5. I've only had one occasion, and they were right there. I had left my door open, and they came and checked. I was very appreciative of that. I was just bringing in my groceries.
730. Q6 Rating: 5. Every time I've needed them, they have responded very quickly and efficiently.

731. Q6 Rating: 5. The county sheriff provides the police services. I have no reason to be dissatisfied. I've always been satisfied with them.
732. Q6 Rating: 5. "I just feel that without having city police it doesn't cost that much more money. We don't really need our own city police dept."
733. Q6 Rating: 5. "The couple of times we had to call them, they were right there."
734. Q6 Rating: 5. Had an episode and they were right there.
735. Q6 Rating: 5. "The times they've been called they came out right away to help."
736. Q6 Rating: 5. 'I've only had to use them once, but they came right away and were very nice.'
737. Q6 Rating: 5. " I see them everywhere."
738. Q6 Rating: 5. They do a good job.
739. Q6 Rating: 5. "Any time that we have called them, they seem very responsive."
740. Q6 Rating: 5. "Every time that we've had issues, they've been responded to very quickly."
741. Q6 Rating: 5. Good patrolling and right on site.
742. Q6 Rating: 5. "They're very responsive and do a good job. When they're needed, they're here. I haven't had any problems with them."
743. Q6 Rating: 5. "I have no complaints. I just believe that if I called them, they'd come!"
744. Q6 Rating: 5. "I've had an occasion or two to use them, and they responded quickly."
745. Q6 Rating: 5. "couple times when the burglar alarm went off, they came immediately."
746. Q6 Rating: 5. It's better because it's the county sheriff. We don't need another level of bureaucracy. All they would do would be to squabble over who does what.
747. Q6 Rating: 5. "I think that they are doing a good job. If something happens, they are there when we need them."
748. Q6 Rating: 5. Police were quite prompt, and thoroughly took care of things recently in my neighborhood.
749. Q6 Rating: 5. 'Because they are there when you need them.'

750. Q6 Rating: 5. 'I feel they do the very best they possibly can!'
751. Q6 Rating: 5. "Whenever anybody in our neighborhood has any problems, they're RIGHT there!"
752. Q6 Rating: 5. "I've always gotten instant responses from them and all the police I've ever met were polite and courteous."
753. Q6 Rating: 5. They do a good job of keeping the peace in the summer.
754. Q6 Rating: 5. "I assume they are doing a good job."
755. Q6 Rating: 5. "They're all over the place, very visible, so that must mean they're doing their job."
756. Q6 Rating: 5. "I've never had a problem with them in any way."
757. Q6 Rating: 5. I have never had a problem.
758. Q6 Rating: 5. They arrive promptly and are very nice.
759. Q6 Rating: 5. 'We have had to use them and they have been courteous and helpful.'
760. Q6 Rating: 5. Excellent response time.
761. Q6 Rating: 5. 'I've never had problems with the police, but a neighbor was causing some problems, and the police were very friendly as to letting me know what was going on and that they're watching them.'
762. Q6 Rating: 5. 'The few times I have used them, they have been wonderful. I've had false alarms on my security system, and they were right there.'
763. Q6 Rating: 5. I've never had a problem with the police. If there is ever a wreck, they seem to be there within a few minutes.
764. Q6 Rating: 5. "They're very responsive. Quick to respond and courteous."
765. Q6 Rating: 5. They seem to do a good job. I hadn't been robbed.
766. Q6 Rating: 5. "I rank them a 5 b/c I have never had to call the police."
767. Q6 Rating: 5. "I haven't heard any complaints about them."
768. Q6 Rating: 5. The police seem to be all over the place. If you ever need one, they're easy to get a hold of.

769. Q6 Rating: 5. 'They do a good job. I have not had any incidents but I like our police officers.'

770. Q6 Rating: 5. I see them out and they are patrolling. I don't like the law enforcement 'tazing' epidemic in this area.

771. Q6 Rating: 5. They were extremely responsive to a need.

772. Q6 Rating: 5. 'I'm been in situations where I needed them, and they were right there.'

773. Q6 Rating: 5. They've arrived when needed.

774. Q6 Rating: 5. I've never had any problem with them. They're doing a good job, I think.

775. Q6 Rating: 5. " It is adequate. The times I have needed the police they have been here immediately."

**Q8X. WHY DO YOU FEEL THAT WAY?
(REGARDING RATING THE CITY'S EFFORTS TO KEEP CITIZENS INFORMED.)**

Q8x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q8. All respondents were asked this open-ended question, regardless of rating given.

776. Q8 Rating: 1. "I never feel informed at all."
777. Q8 Rating: 1. you never here anything from them
778. Q8 Rating: 1. I have never heard anything.
779. Q8 Rating: 1. Other than the street signs, you really don't know anything.
780. Q8 Rating: 1. You actually have to go to Council meetings to know what's going on. The City Manager is too strong and controls too much.
781. Q8 Rating: 1. "I don't trust the city council or the mayor."
782. Q8 Rating: 1. "Even though I watch their program on TV regularly and read the newspaper, there are a lot of things that skip by."
783. Q8 Rating: 1. I don't think they keep people informed about the city's plans.
784. Q8 Rating: 1. 'They don't let us know what is going on. I never hear anything. If you're not a homeowner, you are not informed.'
785. Q8 Rating: 1. They do what they want to do, and don't care what the public response is.
786. Q8 Rating: 1. 'I don't really hear that much about what is going on.'
787. Q8 Rating: 1. I never seen the city try to do anything, the newspaper report but that is not the city
788. Q8 Rating: 1. 'I feel they don't really listen to what the public has to say.'
789. Q8 Rating: 2. "Because I never get anything in the mail. All I get is what is on TV.
790. Q8 Rating: 2. 'I don't see anything, no information on Destin on what they are planning on doing, not until after something is completed!'
791. Q8 Rating: 2. There's never been an article about the roundabout here in town. They just do what they want.

792. Q8 Rating: 2. Doesn't have strong agenda to involve people. They really need to move out of the small time into the big time.
793. Q8 Rating: 2. "I think they should send fliers out in the mail so they can read it. Don't call me; we're all at work. We need a heads-up on any counsel mtgs."
794. Q8 Rating: 2. I think they could do a better job of that.
795. Q8 Rating: 2. Never hear anything from the city.
796. Q8 Rating: 2. "I do not see much information at all."
797. Q8 Rating: 2. I only get Destin news from the daily paper.
798. Q8 Rating: 2. They need community websites, similar to what 30A has, southwalton.com. Destin was nice when I first moved here 20 years ago, but it's not nice now.
799. Q8 Rating: 2. "I think there are a lot of zoning and business related issues that our done out of the eyes of the public. A lack of overt agendas and invested things that are not told to the public."
800. Q8 Rating: 2. "I've been to several meetings regarding airport rd & specifically the airport. Also the Ace Hardware, they can't even get trucks in & out."
801. Q8 Rating: 2. The process is pretty backwards they do the action then inform the public.
802. Q8 Rating: 2. "I don't feel we ever know what's going on until afterwards."
803. Q8 Rating: 2. They don't contact residents about important meetings. They don't advertise meetings like they should.
804. Q8 Rating: 2. They seem get things done and approved without public knowledge.
805. Q8 Rating: 2. "I just think there are things that go on that we are kept in the dark about. Such as the high-rise developments, it just happens before you know it."
806. Q8 Rating: 2. "They tell you what they want you to know."
807. Q8 Rating: 2. Not enough advertisement
808. Q8 Rating: 2. Things slide by before we know they are being done and they can do a better job of telling us.
809. Q8 Rating: 2. Too much of the information comes up after the fact.

810. Q8 Rating: 2. "There is a lot of trouble on our street & they aren't going the speed limits, but nobody ever looks for the speeders.
811. Q8 Rating: 2. "I don't think I'm informed about what's going on. I feel like they don't stick to their word if there is anything that should happen to help us!"
812. Q8 Rating: 2. "We have a lot of older neighbors who don't have access to computers so their only way of finding out about anything is through the paper and the info they give isn't very helpful."
813. Q8 Rating: 2. "I wish not to disclose."
814. Q8 Rating: 2. 'I just don't feel enough information is given out.'
815. Q8 Rating: 2. "The City of Destin only talks about what they want you to hear, and not what people want to hear."
816. Q8 Rating: 3. "I usually feel pretty informed, I do read the newspaper a good bit, that way it's basically up to me."
817. Q8 Rating: 3. "I don't feel very informed. I never hear much about what they're doing for the roads, or much else."
818. Q8 Rating: 3. There are a lot of things that are going on that they let the City Manager decide...not the City Council.
819. Q8 Rating: 3. they get the information out to the public.
820. Q8 Rating: 3. "I don't feel they keep us informed enough."
821. Q8 Rating: 3. I haven't seen a lot about what the city's doing. I read the local paper.
822. Q8 Rating: 3. The Destin Log is basically the only way they communicate. The website is also helpful.
823. Q8 Rating: 3. I think you get more from the newspapers than from the city.
824. Q8 Rating: 3. Need Newspaper
825. Q8 Rating: 3. I think they probably could do a better going directly to the newspaper.
826. Q8 Rating: 3. We don't seem to get the information until its over with.
827. Q8 Rating: 3. "Because I subscribe to the Destin Log and they leave a lot to be desired as far as informing."

828. Q8 Rating: 3. I get most of my information from the Destin Log & the Daily News.
829. Q8 Rating: 3. "Put out a publication every couple of months. I also get news from the local newspaper."
830. Q8 Rating: 3. I know the council meetings are open to the public and I'm not as involved as I should be. But it seems like they pass things, and promise things to companies. We ask why and when did it happen
831. Q8 Rating: 3. "They don't seem to reach people to inform them. There is not enough access to that kind of information."
832. Q8 Rating: 3. I don't know what's going on.
833. Q8 Rating: 3. "You don't ever know until something is published in the paper."
834. Q8 Rating: 3. There's not a lot of city information on TV. I mostly get it from the newspaper.
835. Q8 Rating: 3. "They already decide what they will do before even holding an open council meeting. They only tell us what they are doing after the decision is final, giving us no chance to give our opinion."
836. Q8 Rating: 3. "I think they spend too much on the Silver awards and meetings to improve the publication. They don't focus enough on the work."
837. Q8 Rating: 3. I don't know that they inform me of what they are doing, except for in the newspaper.
838. Q8 Rating: 3. You could read it in the paper.
839. Q8 Rating: 3. Once in a while I will read something in the local newspapers about it.
840. Q8 Rating: 3. " I don't get involve much so I do not here what is going on."
841. Q8 Rating: 3. They're pretty good at putting ads in the paper & everything.
842. Q8 Rating: 3. I think there's a LOT that happens, that no one ever knows about.
843. Q8 Rating: 3. "City council in cahoots w/the building people." Improve the newspaper, called them Sat. 3X that I have had a problem. Still not received a call."
844. Q8 Rating: 3. Some of the roads aren't paved, but they did do the elementary school. There should be a public outrage.
845. Q8 Rating: 3. I watch the public TV channel that broadcasts the council meetings.

846. Q8 Rating: 3. "I hear about things happening but there are a lot of things don't hear about and I'm sure it's a lot."
847. Q8 Rating: 3. "I don't take the Destin Log. We do get the News. The best the way to find out is by word of mouth. "
848. Q8 Rating: 3. It seems like things happen that we never hear about, like the renaming of Hwy 98 to Emerald Coast Pkwy. We didn't know anything about it until after it happened.
849. Q8 Rating: 3. " I haven't heard a whole lot, only once in a while."
850. Q8 Rating: 3. "They have articles in the paper but they don't always follow through so that's why I gave them a three."
851. Q8 Rating: 3. They pretty good keeping people informed and the council meetings are televised and I appreciate that.
852. Q8 Rating: 3. They are not trying harder to achieve what the not locals like.
853. Q8 Rating: 3. I get a mailing from time to time.
854. Q8 Rating: 3. "You never know what's going because they don't publish enough. You have to find things out through word of mouth. I think they don't give enough notice."
855. Q8 Rating: 3. "I never know what the city is doing."
856. Q8 Rating: 3. " I don't know what the city is doing half the time until after it is said and done."
857. Q8 Rating: 3. Until the day they put the signs out that the roads were closed on Indian Bayou, we didn't know anything about the closings.
858. Q8 Rating: 3. "They do send out a newsletter
859. Q8 Rating: 3. If it wasn't for the Destin Log, we wouldn't be informed.
860. Q8 Rating: 3. 'If it is not in the newspaper, you don't know what is going on.'
861. Q8 Rating: 3. Sometimes it's hard to find out when there's going to be a meeting on something, and what time. They don't announce meetings if they don't want people to come out against things, I heard.
862. Q8 Rating: 3. There is a lot that goes on that the public doesn't know about.

863. Q8 Rating: 3. 'I find information after the fact. When we have had changes, it's after the law or whatever has been passed.'
864. Q8 Rating: 3. Some things that are going on, we don't know about until it's over and done. I don't know how that huge building at the harbor got by. I used to go to the meetings, but now I can't because I'm busy.
865. Q8 Rating: 3. 'They send out a newsletter, and they do have public meetings.'
866. Q8 Rating: 3. The only time that I ever find out what is going on (beside the newsletter) during the meetings should be more publicized.
867. Q8 Rating: 3. "I don't know what is going on until it's already completed."
868. Q8 Rating: 3. "I'm not that well informed by the city. I get my information from the newspaper."
869. Q8 Rating: 3. I don't hear too much about what is going on.
870. Q8 Rating: 3. The only time you hear about issues is when they are in the newspaper.
871. Q8 Rating: 3. " Seems like they try to inform us through the newspapers."
872. Q8 Rating: 3. They could let us know more before they start certain programs. They need more support from the public. We need community support.
873. Q8 Rating: 3. I guess it's average. I haven't heard a lot, but I recall getting a few things in the mail.
874. Q8 Rating: 3. 'I feel they don't address all the issues, but they do get the word out.'
875. Q8 Rating: 3. "You have to wait until someone else writes about it in the newspaper."
876. Q8 Rating: 3. "I've been to several council meetings, embroiled in zoning issues. Things went nowhere. Council is in a stalemate. Since 1954, one group runs the city.
877. Q8 Rating: 3. "I do think they put out news in the newspapers. "
878. Q8 Rating: 3. "They do a good job at keeping people informed in the daily newspaper."
879. Q8 Rating: 3. "Sometimes I don't find out what's going on until I watch Channel 6 (Council meeting). I find out things after it's already been voted on."
880. Q8 Rating: 3. Sometimes we are left in the dark about certain issues that are on the table. The city government don't listen to the people who live here permanently.

881. Q8 Rating: 3. "I don't know what things are going until the last minute."
882. Q8 Rating: 3. I don't think there is enough in the newspaper.
883. Q8 Rating: 3. "They make an effort to let us know what's going on, whether we like it or not."
884. Q8 Rating: 3. not sure
885. Q8 Rating: 3. "Most of the information you have to get from the local newspapers."
886. Q8 Rating: 3. Because I do not read the paper.
887. Q8 Rating: 3. We have a Destin Log and that's about it.
888. Q8 Rating: 3. they don't inform immediately, you find out after the fact
889. Q8 Rating: 3. "I don't follow things that well, so I really wouldn't know."
890. Q8 Rating: 3. You have to seek out information.
891. Q8 Rating: 3. "They make a lot of strange decisions and we the citizens don't have enough time to ponder the ideas before it's too late to change it."
892. Q8 Rating: 3. There isn't too many outlets to find out the info.
893. Q8 Rating: 3. "I get my paper once in a while, and that's all I know about it."
894. Q8 Rating: 3. I feel they should put more out there.
895. Q8 Rating: 3. It's difficult to know when the city council meetings are and they're not very clear on many issues."
896. Q8 Rating: 3. "I feel this way because I don't know what they are doing. I think they could do a better job of keeping people informed."
897. Q8 Rating: 3. They publish stuff in the Destin Log and the quarterly newsletter. I also read about what's going on in the newspaper.
898. Q8 Rating: 3. By the time you hear about anything the City is doing, it is usually long after the fact. The newsletter is not really "current".
899. Q8 Rating: 3. I think there are a lot of things that slide through before the citizens are aware of them. I also think there are a lot of things that are going on due to personal and political favors.

900. Q8 Rating: 3. " The meetings and information are provided. The notices could be published better. They need to make it more readable for people to understand what is going on with the legal notices."

901. Q8 Rating: 4. Most of what we know, we hear from word of mouth or from television. The newspapers only report a limited amount of what's going on, and I'm not sure of what's NOT being reported.

902. Q8 Rating: 4. "I watch & listen, they are making an effort, they are taking care of a lot of problems.

903. Q8 Rating: 4. THEY DO A GOOD JOB WITH THE COUNCIL MEETINGS AND AUTOMATIC EMAILS.

904. Q8 Rating: 4. "I get the city's quarterly newsletter."

905. Q8 Rating: 4. They need to put more stuff on the TV & maybe by mail.

906. Q8 Rating: 4. It's always in the paper, or you can watch the council meetings on TV. It's out there & you just have to look for it because they definitely have the media coverage.

907. Q8 Rating: 4. they keep us informed.

908. Q8 Rating: 4. "One of the city council members live near me & he keeps me informed."

909. Q8 Rating: 4. I just feel that sometimes they could be a little bit more forthcoming with things regarding the airport, but that's the only thing I think I would have an objection to.

910. Q8 Rating: 4. "I always feel well informed, whether it's from TV, library, ect."

911. Q8 Rating: 4. They keep us well informed

912. Q8 Rating: 4. "seems to be things in the paper that people are made aware of."

913. Q8 Rating: 4. Local papers and newsletters are prevalent in the Destin community detailing events.

914. Q8 Rating: 4. They don't tell you everything. They put things in the newspaper but I don't think they put everything in there.

915. Q8 Rating: 4. "We have a new city council that's doing a great job."

916. Q8 Rating: 4. " I have a person I work with who is involved with the city council. They also send out a monthly publication. They seem to tell us everything and not just what they want to."

917. Q8 Rating: 4. I feel like they're doing their job.
918. Q8 Rating: 4. They send out flyers and info.
919. Q8 Rating: 4. I read the Destin Log.
920. Q8 Rating: 4. "There could be better communication between our fathers of the city and the citizens."
921. Q8 Rating: 4. We get annual info at least. I have attended meetings.
922. Q8 Rating: 4. The really important issue you find out about thru newsletters or newspaper.
923. Q8 Rating: 4. get info thru newspapers
924. Q8 Rating: 4. The newsletter is really good.
925. Q8 Rating: 4. "They list it all in the paper."
926. Q8 Rating: 4. Again, based on what I read in the paper.
927. Q8 Rating: 4. I think they let us know what is going on.
928. Q8 Rating: 4. I have a bit of suspicious mind and I think that a lot of things that are done to affect the population are done behind closed doors.
929. Q8 Rating: 4. "I feel well informed."
930. Q8 Rating: 4. I only see the city's news in the Destin Log.
931. Q8 Rating: 4. "I get the newsletter and watch TV news."
932. Q8 Rating: 4. They put notices in paper and hold meetings.
933. Q8 Rating: 4. I haven't heard that much, but I have a new baby and have been out of touch with everything lately.
934. Q8 Rating: 4. They're informing us...but they're just not giving us much of a chance to respond to things. They need to call more general meetings.
935. Q8 Rating: 4. "The city council posts and advertises what they are doing. We have a good government body."
936. Q8 Rating: 4. "I feel well informed through the city council, newspapers, and word-of-mouth."

937. Q8 Rating: 4. Send out quarterly report.
938. Q8 Rating: 4. I don't take the Destin Log and I don't see them on TV, so it may be my fault I don't have as much information as I should.
939. Q8 Rating: 4. Oasis and fights over there. I think I should mention that.
940. Q8 Rating: 4. "I feel they're doing a good job, especially watching the council mtg & the Destin log."
941. Q8 Rating: 4. They put the information in the newspapers, newsletters and on the website.
942. Q8 Rating: 4. They send out brochures, but it could be better.
943. Q8 Rating: 4. 'I get the word through the newspaper, radio and the web site.'
944. Q8 Rating: 4. They do the best they can.
945. Q8 Rating: 4. We regularly get stuff in the mail. The City of Destin makes a reasonable attempt to keep us informed.
946. Q8 Rating: 4. I get the newspaper, they send out a pamphlet.
947. Q8 Rating: 4. "I get things in the mail and they keep me fairly updated."
948. Q8 Rating: 4. "I have heard the ads on the radio, and their advertising is good, so I feel informed."
949. Q8 Rating: 4. " They say some things that they are going to do as far as fixing the bumps in the side streets."
950. Q8 Rating: 4. "I think our local reporter does a great job at keeping things in our newspaper."
951. Q8 Rating: 4. Sometimes the paper prints something about an event and it's already passed!
952. Q8 Rating: 4. They do send out the occasional report. And, I read the newspaper.
953. Q8 Rating: 4. I know there is some coverage in newsletters, as well as with this survey.
954. Q8 Rating: 4. "Little bit of everything. Mostly TV, local news channels."
955. Q8 Rating: 4. "Because I always think there is certain things that are not said to the public."

956. Q8 Rating: 4. "I think they do a good job but there's always room for improvement."
957. Q8 Rating: 4. We get those quarterly mailings, so I think they do a good job on that.
958. Q8 Rating: 4. The newsletter is good and I know what's going on, pretty well.
959. Q8 Rating: 4. I receive newsletters periodically.
960. Q8 Rating: 4. "I think they're doing a reasonable job at keeping the citizens informed."
961. Q8 Rating: 4. They are very good at posting information on the website.
962. Q8 Rating: 4. I think they do a pretty good job at that.
963. Q8 Rating: 4. We can get the information on Cable 6 and I also get the Destin Log.
964. Q8 Rating: 4. Because you can watch TV or read the Destin Log.
965. Q8 Rating: 4. "I get all the information I need. I get updates in newspapers and through contacts with city officials."
966. Q8 Rating: 4. They do a good job informing us what is going on.
967. Q8 Rating: 4. "There's not much really going on regarding coverage on tv and in the newspaper."
968. Q8 Rating: 4. They have little informative news letters that they send out.
969. Q8 Rating: 4. "I do look at the circulars that are given out to improve the city. Some information comes in the mail, with a good summary of what's going on."
970. Q8 Rating: 4. They send the news letters and show in the paper what they are doing.
971. Q8 Rating: 4. "I think the city council does a good job of keeping the citizens informed."
972. Q8 Rating: 4. 'I think they do a good job getting the information to the public.'
973. Q8 Rating: 4. Some things we're informed well of, and other things we're not.
974. Q8 Rating: 4. I'm connected to the website. I get messages from there when they're having a meeting.
975. Q8 Rating: 4. "They DO keep you informed about what they are doing. Whether or not it's RIGHT, I don't know. I don't know if they ask your opinions, like about the horrendous Hi-Rises!"

976. Q8 Rating: 4. "Because the knowledge is available."
977. Q8 Rating: 4. "I feel like they really do the very best they can to keep us informed of all that's going on."
978. Q8 Rating: 4. 'They get the word out sufficiently.'
979. Q8 Rating: 4. I think they would do better if used newsletter.
980. Q8 Rating: 4. "It's always in the newspaper."
981. Q8 Rating: 4. Sometimes we don't find out things until after the fact.
982. Q8 Rating: 4. "Find information from the Destin Log."
983. Q8 Rating: 4. I just think sometimes they fail to put out all the information that they should.
984. Q8 Rating: 4. Not sure
985. Q8 Rating: 4. "I look at the web site & it always seems like we have public meetings to bring things to the public's attention."
986. Q8 Rating: 4. "I think they do a good job at keeping the citizens informed about what they're doing or plan to do, especially during election time."
987. Q8 Rating: 4. "I guess it's personal responsibility to keep themselves informed. Overall it's pretty good."
988. Q8 Rating: 4. "Because it's in the paper."
989. Q8 Rating: 4. "I feel like they do a good job at keeping the citizens aware of things going on in our city."
990. Q8 Rating: 4. "I feel that the council meeting could be held differently, meaning that the councilmen's ability was questionable."
991. Q8 Rating: 4. "I read all the newsletters, and I feel well informed."
992. Q8 Rating: 4. "Some things just seem to happen without the city knowing until it's already done."
993. Q8 Rating: 4. I get e-mails.
994. Q8 Rating: 4. If you want to know, you can find out.

995. Q8 Rating: 4. I think I receive a pamphlet from them periodically, & they get issues out in the paper.
996. Q8 Rating: 4. They keep us informed most the time.
997. Q8 Rating: 4. "Some things that have taken place & they let the people know."
998. Q8 Rating: 4. We get city newsletters and the paper carries the city news
999. Q8 Rating: 4. There could be more advanced publicity. I'd like to have more time to plan to attend the special events.
1000. Q8 Rating: 4. Its out there is u want to check it.
1001. Q8 Rating: 4. 'I read the paper and I feel they get the word out adequately.'
1002. Q8 Rating: 4. I do occasionally watch the Board meetings that are offered on Channel 6. I also get PDC updates & monthly updates from the water department.
1003. Q8 Rating: 4. " I think they do a good job."
1004. Q8 Rating: 4. I go to the city council meetings. I'm active in groups where the mayor speaks, and other people. I live next to a city councilman.
1005. Q8 Rating: 4. I know they put notices in the Destin Log.
1006. Q8 Rating: 4. 'There are a lot of ways to get the information you need.'
1007. Q8 Rating: 4. "I'm always ready the local newspaper, and they're always making you aware of what's going on."
1008. Q8 Rating: 4. Have to read the Destin log.
1009. Q8 Rating: 4. "I get all their e-mails, but a few things they DON'T want people to know, they hide VERY well."
1010. Q8 Rating: 4. "I haven't felt like I've been misinformed or not give enough information at any time."
1011. Q8 Rating: 4. " Because I receive a lot of email newsletters."
1012. Q8 Rating: 4. I've only got a couple of mailings.
1013. Q8 Rating: 4. 'The newsletter is very informative.'

1014. Q8 Rating: 4. "I always seem to know what's going on, that's all, mostly through newspaper & website."
1015. Q8 Rating: 4. I don't see any information, unless I read the Destin Log.
1016. Q8 Rating: 4. "I read the paper, so I know what's going on."
1017. Q8 Rating: 4. We get the newsletter regularly, and their email.
1018. Q8 Rating: 4. 'We feel like they do a pretty good job at keeping us informed. We get a lot of our info from the website, and it's easy to get around.'
1019. Q8 Rating: 4. They do a pretty good job. I don't have any complaints.
1020. Q8 Rating: 5. It's always in the paper, & we get that newsletter in the mail.
1021. Q8 Rating: 5. "I feel informed because of newspaper and TV coverage and what I hear the council members talking about."
1022. Q8 Rating: 5. "always things on the internet, newspaper, books, stuff and information everywhere."
1023. Q8 Rating: 5. IF YOU ATTEND THE MEETINGS AND READ THE NEWSPAPERS YOU'LL STAY INFORMED.
1024. Q8 Rating: 5. We are on TV and we watch the Council sessions.
1025. Q8 Rating: 5. We read a lot about what the City of Destin is doing in the local newspaper.
1026. Q8 Rating: 5. I get a regular report from the City and the newspaper notices and reports.
1027. Q8 Rating: 5. "They usually have a lot of articles about meetings and what's going on with the roads and such which is helpful and available to those who read the newspaper."
1028. Q8 Rating: 5. They do a good job...the Destin Log, & on TV.
1029. Q8 Rating: 5. 'Because every time something big his planned, I do hear about it on the tv or the newsletter.'
1030. Q8 Rating: 5. 'I try to listen to the meetings and can get a of input from that.'
1031. Q8 Rating: 5. I see them on the television and read about them in the papers, & I hear other Senior Citizens discussing things.
1032. Q8 Rating: 5. I think they try to do things, for the most part, to keep people informed with their TV show.

1033. Q8 Rating: 5. "City council meetings do a good job"
1034. Q8 Rating: 5. I always get my questions answered by either reading about it, or watching the TV. I don't think there are any secrets.
1035. Q8 Rating: 5. All the council meetings are captured.
1036. Q8 Rating: 5. I read the local newspaper.
1037. Q8 Rating: 5. "I see a lot in the newspaper and the website, as well as in the meetings."
1038. Q8 Rating: 5. I take the Destin Log. I have radio and TV. They keep me informed.
1039. Q8 Rating: 5. I guess they broadcast their meetings.
1040. Q8 Rating: 5. "I'm part of it. I hear from a lot of people. I get a lot of feedback from them as I'm on several city committees."
1041. Q8 Rating: 5. 'We get the information from the Destin Log and it is informative.'
1042. Q8 Rating: 5. 'We receive mailings, etc. and I feel they do a good job of getting the word out.'
1043. Q8 Rating: 5. "The mayor holds meetings and there's a lot of info and good communication between the citizens and the city leadership."
1044. Q8 Rating: 5. I get a newsletter from them once a month, outlining what's happening in Destin.
1045. Q8 Rating: 5. 'They have the meetings on TV so I feel they do get the word out.'
1046. Q8 Rating: 5. "They keep us informed through council meetings and through all types of media, so I feel well informed."
1047. Q8 Rating: 5. You can read up on all meetings concerning the city.
1048. Q8 Rating: 5. "You never know what they're going to do about the airport nearby. I'd like to see more information about the airport on a regular basis.'
1049. Q8 Rating: 5. "I love the city news letter!"
1050. Q8 Rating: 5. They do keep us informed.
1051. Q8 Rating: 5. " I go to the community center and I see flyers about all the events. By the bridge they have a billboard and information at the library."

1052. Q8 Rating: 5. "I get the newspaper."
1053. Q8 Rating: 5. They televise every City Hall meeting, and there are signs posted on proposals if anyone is interested.
1054. Q8 Rating: 5. 'I've attended meetings and feel they get the word out sufficiently.'
1055. Q8 Rating: 5. I subscribe to the Destin Log. so that keeps me pretty informed on city events.
1056. Q8 Rating: 5. I get the newsletter, and go to council meetings, which are televised.
1057. Q8 Rating: 5. 'They do a good job of getting the word out.'
1058. Q8 Rating: 5. They are on TV and the mayor seems to be doing his job. I hear about them through the newsletter.
1059. Q8 Rating: 5. Because I get an update on it all the time & I watch the City Council program. I enjoy it, & it informs me quite a bit.
1060. Q8 Rating: 5. I read the newspaper & try to gather whatever I can from that.
1061. Q8 Rating: 5. 'They get the information out there.'
1062. Q8 Rating: 5. 'We get the flyer and it's informative.'
1063. Q8 Rating: 5. I think that the Council meetings on TV is good access and that they have frequent reports in the newspaper.
1064. Q8 Rating: 5. They put a lot of information in the papers and they are doing a good job.
1065. Q8 Rating: 5. I'm kept up to date in the paper every week and on Channel 6. Also, I see signs posted on telephone poles.
1066. Q8 Rating: 5. They keep us abreast of everything that's happening here.
1067. Q8 Rating: 5. "I follow in the paper & we get a newsletter."
1068. Q8 Rating: 5. They have TV coverage of the meetings.
1069. Q8 Rating: 5. 'They send out newsletters letters frequently to keep us informed.'
1070. Q8 Rating: 5. " I watch TV and every time you have a meeting the council is on TV. I appreciate it because not all of us can get to the meeting hall."

1071. Q8 Rating: 5. I think it's important that we're able to see the hearings on TV or come to them. I think it's wonderful how beach use is being regulated with signs.
1072. Q8 Rating: 5. I get the newsletter and the paper every day, so I'm pretty well informed. I think they are good at promoting what they do.
1073. Q8 Rating: 5. The council meetings are on TV, and there's the website.
1074. Q8 Rating: 5. "I read about it in the paper all the time."
1075. Q8 Rating: 5. "Because they keep us informed."
1076. Q8 Rating: 5. "The website keeps me informed of any of the major road closings and meetings."
1077. Q8 Rating: 5. "I feel that Destin's City Council meetings are great, and I'm excited about what they say they are going to do, which is why I rated them a 5 on keeping people informed."
1078. Q8 Rating: 5. They have the council meetings on TV for anybody to see. The Destin Log covers a lot of stuff.
1079. Q8 Rating: 5. 'I call city hall if I ever need any information, otherwise I feel very informed most all the time.'
1080. Q8 Rating: 5. "I'm kept informed through flyers and the newspapers."
1081. Q8 Rating: 5. "I go to every city council meeting, so I am very involved."
1082. Q8 Rating: 5. "I think that they are doing a good job of trying to get people to come to Destin."
1083. Q8 Rating: 5. "I attend the council meetings and I read reports they provide. They also have the TV programs that keep you informed."
1084. Q8 Rating: 5. "I feel like I'm being well informed through the City Log, newspaper, and the City Youth Council."
1085. Q8 Rating: 5. I do get a lot of mail that tells me what's happening, and I think that's good.
1086. Q8 Rating: 5. The Destin Log keeps up with what the City of Destin is doing and my husband knows a couple of people in the city government.
1087. Q8 Rating: 5. 'I can easily get the information from the newsletter or the newspaper.'
1088. Q8 Rating: 5. People that do not know are not paying much.

1089. Q8 Rating: 5. "I read the local newspaper, and they do a great job at letting their residents know what's going on in the City."
1090. Q8 Rating: 5. If you read the newspaper, it tells you what's going on.
1091. Q8 Rating: 5. 'Because I get the information I need.'
1092. Q8 Rating: 5. "They keep me well informed!"
1093. Q8 Rating: 5. You could read the newspaper and they send out newsletters on a regular basis.
1094. Q8 Rating: 5. " It is public and they have council meetings and information on TV."
1095. Q8 Rating: 5. "They do a good job of keeping people informed in the Destin Log and Daily News, and we have contact with neighbors who are involved with committees."
1096. Q8 Rating: 5. 'They have a nice newsletter and they get the word out.'
1097. Q8 Rating: 5. "Because they put it in the newspaper & advertise at their council meetings."
1098. Q8 Rating: 5. 'They hold meetings on TV, so that I do not have to attend, but at the same time I can get the information.'
1099. Q8 Rating: 5. We get the newsletters from the city, and the closure of Indian Bayou Trail was announced in there. We probably wouldn't have known that, if we had not received that newsletter.
1100. Q8 Rating: 5. 'They manage to get the word out and I can see that when I deliver the mail.'
1101. Q8 Rating: 5. I like the newsletter sent out by the City Council.

Q9X. SPECIFY “OTHER” SOURCE OF INFORMATION ABOUT THE CITY OF DESTIN:

Q9x comments are not sorted because all have a “rating” of “8”. Respondents were only asked this open-ended question if on Q9 they said “other” as their main source of info.

- 1102. Q9 Rating: 8 ("other"). on the internet
- 1103. Q9 Rating: 8 ("other"). Holiday Isle Association
- 1104. Q9 Rating: 8 ("other"). all of the above
- 1105. Q9 Rating: 8 ("other"). I Google my zip code and it brings up Destin news.
- 1106. Q9 Rating: 8 ("other"). Internet sources other than the city website.
- 1107. Q9 Rating: 8 ("other"). I probably use all of those.
- 1108. Q9 Rating: 8 ("other"). observation and personal experience
- 1109. Q9 Rating: 8 ("other"). TV, meetings, newspaper and newsletter equally.
- 1110. Q9 Rating: 8 ("other"). The Sun
- 1111. Q9 Rating: 8 ("other"). All of the above.
- 1112. Q9 Rating: 8 ("other"). I get information equally from all sources.
- 1113. Q9 Rating: 8 ("other"). all except website
- 1114. Q9 Rating: 8 ("other"). public notices
- 1115. Q9 Rating: 8 ("other"). by mail
- 1116. Q9 Rating: 8 ("other"). all of the above

Q13X. SPECIFY “OTHER” CODE VIOLATIONS RANK-ORDERED IN THE CITY OF DESTIN:

Q13x comments are sorted from lowest to highest by the 1-7 numerical ranking the respondent gave in Q13. Respondents were only asked this open-ended question if they said “other” as one of their rankings.

- 1117. Q13f Rating for "other": 1. none of them are important
- 1118. Q13f Rating for "other": 1. "I think they are all equally important."
- 1119. Q13f Rating for "other": 1. litter; small amounts of trash everywhere
- 1120. Q13f Rating for "other": 1. "None of them are a problem to me."
- 1121. Q13f Rating for "other": 1. Leash Laws
- 1122. Q13f Rating for "other": 1. nothing applies in my neighborhood
- 1123. Q13f Rating for "other": 3. Wandering dogs
- 1124. Q13f Rating for "other": 4. Too many cars at 1 home, on drive, lawn & street.
- 1125. Q13f Rating for "other": 4. Running a business in a residential neighborhood.

**Q15X. WHY DO YOU FEEL THAT WAY?
(REGARDING THE CITY'S PREPARATION FOR AND RESPONSE TO
HURRICANES.)**

Q15x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q15. All respondents were asked this open-ended question, regardless of rating given.

1126. Q15 Rating: 1. They don't direct traffic during evacuations.

1127. Q15 Rating: 1. The state does all of that not the city.

1128. Q15 Rating: 1. The city does a great job overall, but they still have telephone poles and everyone else has put their lines underground.

1129. Q15 Rating: 1. I think if we get a really bad hurricane, we are not prepared for evacuation.

1130. Q15 Rating: 1. "The streets are already in such a mess, if you have to get out, it's almost impossible."

1131. Q15 Rating: 1. "Once again the police are never over on my side of town, after a hurricane there are people breaking into homes and it is just terrible."

1132. Q15 Rating: 1. 'I just think it took too long in picking up trash & boats in the water!'

1133. Q15 Rating: 1. the city of Destin doesn't have anything to do with the information that media provides.

1134. Q15 Rating: 1. "I know how the flood comes into our development after the storms, nothing has been done. They've done a Band-Aid approach."

1135. Q15 Rating: 1. 'They need to have a better warning system.'

1136. Q15 Rating: 1. 'I feel think they need to have more routes to get out of town.'

1137. Q15 Rating: 1. I was satisfied with the city's response, but not how they keep people from returning to their homes for days. So, all I will give them is a '1'.

1138. Q15 Rating: 2. Unaware of what they do and don't do. I think they should let people know what the city is doing separate from the state.

1139. Q15 Rating: 2. I don't think do a great job.

1140. Q15 Rating: 2. "There is total confusion as to what to do, especially on Holiday Isle."

1141. Q15 Rating: 2. 'The county sends out hurricane information, but there is no siren warning for tornados.'

1142. Q15 Rating: 2. "I've lived here 25 years, and I really don't know what they do to prepare for hurricanes. If we ever had to evacuate, it would be horrible. Afterwards, they do all they can.

1143. Q15 Rating: 2. 'I don't think they give out enough information to the City. We only get it out of Ft. Walton.'

1144. Q15 Rating: 2. "I've dealt with the Director of Zone 1. They really need more practice on handling catastrophes. "

1145. Q15 Rating: 3. "They've done a fine job & it's only getting better informing us beforehand."

1146. Q15 Rating: 3. They have improved somewhat, but they still have problems trying to direct people AFTER the storm hits & you're trying to get back to your home.

1147. Q15 Rating: 3. Never been here when there is a hurricane.

1148. Q15 Rating: 3. We had to evacuate fast, it would be helpful if the radio would provide info to safe havens.

1149. Q15 Rating: 3. "I don't know if they do anything."

1150. Q15 Rating: 3. I don't know exactly what all they do about it except tell people to vacate South of Hwy. 98. I imagine they set up the shelters, but I really have no idea.

1151. Q15 Rating: 3. I think that the City probably could take better action as far as getting the word out in Destin for people to leave a little earlier.

1152. Q15 Rating: 3. "Because I have no feeling either way so I just gave you a three."

1153. Q15 Rating: 3. "The city does not have many shelters, and they do not emphasize hurricane preparedness."

1154. Q15 Rating: 3. I think they are doing all they can do. I handle my own prep.

1155. Q15 Rating: 3. They come along & do what they have to do. There isn't much they can do, but they DO let people know.

1156. Q15 Rating: 3. I usually just take care of myself during hurricanes and I don't rely on somebody else to take care of me during a storm.

1157. Q15 Rating: 3. After Opal the response was good. They had people come in here and help clean up. But I've never seen them prepare for a storm.

1158. Q15 Rating: 3. "I do not see the city do a lot. They just say to get out of town. I have stayed here for three hurricanes, and not much information is available for those who are staying."
1159. Q15 Rating: 3. They need better communication, because they tell 11u to check the website to find out information and we're not able to check the website because the power be off.
1160. Q15 Rating: 3. They haven't inhibited the utilities from doing their job.
1161. Q15 Rating: 3. I don't think we have a siren system here to alert people about storms.
1162. Q15 Rating: 3. "It's hard for people to be perfect at that."
1163. Q15 Rating: 3. We leave town. But after the last two storms, we had our electricity on two days after. Which was good.
1164. Q15 Rating: 3. 'Because the first year I lived here, they did not produce anything after the hurricane, but since then they have gotten better before and after the storm.'
1165. Q15 Rating: 3. I don't know what they do in preparation
1166. Q15 Rating: 3. " I feel they do an adequate job with a terrible situation."
1167. Q15 Rating: 3. They seem to do a good job and restore power as soon as possible.
1168. Q15 Rating: 3. I've been through 4 of them and take care of myself.'
1169. Q15 Rating: 3. "They do a pretty good job. All the workers I've ever seen, they do a tremendous."
1170. Q15 Rating: 3. "Traffic is terrible then! Airport Road was a mess!! They said things would be done by Memorial Day...but they didn't say what YEAR!!"
1171. Q15 Rating: 3. "I've never really been here with one. That's just what I've heard."
1172. Q15 Rating: 3. "They won't let you get back in if you live in certain areas."
1173. Q15 Rating: 3. "I have been through a lot of hurricanes, and I didn't hear anything from the city about them."
1174. Q15 Rating: 3. We don't have enough shelters to accommodate the people that live in this area.
1175. Q15 Rating: 3. "I sometimes think they start off too early & you don't know whether to run, or to stay here."

1176. Q15 Rating: 3. We don't have the adequate infrastructure to deal with hurricanes.
1177. Q15 Rating: 3. The City of Destin doesn't have a lot to do with preparedness. It the State of Florida who handles that, regarding hurricane preparation.
1178. Q15 Rating: 3. I believe the fire department and CERT volunteers work hard to prepare, but I do not see them tying down and pulling things together. The individuals are doing preparation.
1179. Q15 Rating: 3. "It's been a few years since there's been a hurricane come through here, but from what I've seen in the past, everything's been good."
1180. Q15 Rating: 3. "It's been a long time, so I don't have an opinion on this issue."
1181. Q15 Rating: 3. "I think they do everything they can. They give us plenty of warning to evacuate and prepare for what's to come."
1182. Q15 Rating: 3. 'I live on Holiday Isle and they wouldn't let us back on soon enough, even if you had a boat.'
1183. Q15 Rating: 3. 'Well because I have been here 20 years and have lived through 2 hurricanes and we do not get any information from the City, we get it from Ft. Walton.'
1184. Q15 Rating: 4. "I've never had any type of problem, and I feel very informed these days; it's not like the good ol' days!"
1185. Q15 Rating: 4. I think that they give everybody ample notice of what you should be doing. They help in traffic, & they're really good with supplies/water AFTER the storm.
1186. Q15 Rating: 4. They seem to give ample warning for people to prepare for evacuation.
1187. Q15 Rating: 4. "I worked with the city during the last hurricane & they really did a good job."
1188. Q15 Rating: 4. IMPROVEMENTS THAT COULD BE MADE, BUT THEY ARE PRETTY GOOD AT GIVING US ROUTES TO GET OUT.
1189. Q15 Rating: 4. "They're doing an awesome job keeping us on top of what goes on."
1190. Q15 Rating: 4. When we have a big hurricane coming, I think we need more help to evacuate and afterwards, get things back together.
1191. Q15 Rating: 4. It's not THEIR responsibility, it's OUR responsibility to prepare & get out of town.

1192. Q15 Rating: 4. "They keep us informed, & warn us of evacuation routes."
1193. Q15 Rating: 4. I think they do try to get the word out quickly & as efficiently as they can. Their hands are tied, just like everybody else's.
1194. Q15 Rating: 4. They're concerned about it because they live here! They take it pretty seriously.
1195. Q15 Rating: 4. I haven't been through a hurricane since I've been here. I figured they've done pretty good.
1196. Q15 Rating: 4. "They give us plenty of warning and they do a good job at protecting the citizens."
1197. Q15 Rating: 4. They do the best they could do considering where we are located.
1198. Q15 Rating: 4. They have always been very, very good in informing us and take care of the property while we have been gone.
1199. Q15 Rating: 4. I have been satisfied with the city efforts.
1200. Q15 Rating: 4. I haven't experienced one.
1201. Q15 Rating: 4. I think everybody, when we had the "biggies", got cleared out the best they could. They were quick to help out when other areas were hit.
1202. Q15 Rating: 4. I think there's always been an effort made to put out a lot of information, especially on their web site. I feel they have a good response.
1203. Q15 Rating: 4. "I feel safe these days."
1204. Q15 Rating: 4. I think that they sometimes overreact, but other than that, they do a good job.
1205. Q15 Rating: 4. "They've done fantastic."
1206. Q15 Rating: 4. I don't have any specifics on that.
1207. Q15 Rating: 4. I think they do a pretty good job, but there is always room for improvements with anything.
1208. Q15 Rating: 4. "We are well informed about it."
1209. Q15 Rating: 4. I think they are getting better each time. They provided national guard and had lights back quickly.

1210. Q15 Rating: 4. "I think we are well informed and know what to do."
1211. Q15 Rating: 4. The word gets out to evacuate when we need to.
1212. Q15 Rating: 4. 'I leave but they do okay.'
1213. Q15 Rating: 4. "They do a great job & I have no complaints."
1214. Q15 Rating: 4. "They keep us informed ahead of time and help when people are in trouble in the aftermath."
1215. Q15 Rating: 4. "I always leave early, get the news, we take off. We live on the North side."
1216. Q15 Rating: 4. I don't have any problems and everybody seems to do their jobs.
1217. Q15 Rating: 4. 'They don't deserve a 5, but I think they did as good as they could with the facilities they had to work with. They need to prepare people to stay at home because of the terrible traffic.'
1218. Q15 Rating: 4. " They get the word out pretty good."
1219. Q15 Rating: 4. 'They do a good job, before and after the storm.
1220. Q15 Rating: 4. They do the best they can to take care of us.
1221. Q15 Rating: 4. I've been here through 18 years of hurricanes.
1222. Q15 Rating: 4. good job
1223. Q15 Rating: 4. I was here during Hurricane Opal, and it's been much better since.
1224. Q15 Rating: 4. I think they do an adequate job. I have no problems with it. I know it's a big problem, and we do the best we can.
1225. Q15 Rating: 4. They have done very well in responding to and educating the public on evacuation procedures etc.
1226. Q15 Rating: 4. It seems like each time we've been warned early enough to get out & avoid the traffic.
1227. Q15 Rating: 4. I think they do a pretty good job.
1228. Q15 Rating: 4. I don't know of anything negative in response or hurricane preparedness.

1229. Q15 Rating: 4. "They seem to really try to prepare the facility & publications & supplies after the storm. They clear the roads pretty quick. Lift station on our street, light is red."

1230. Q15 Rating: 4. I've been through two hurricanes here. They were right there, to tell us when we could drink the water, and when the roads would be open. They informed us while power was still out, with no TV.

1231. Q15 Rating: 4. There's not enough exit strategies in place to accommodate getting everyone out of here, in case of emergency.

1232. Q15 Rating: 4. They have a good support staff. If anyone looks at TV or listens to radio, there's plenty of info out there. They take care of neighborhoods while people are gone.

1233. Q15 Rating: 4. They keep me well informed.

1234. Q15 Rating: 4. I've been through Ivan and a few storms, and I just can't belittle them. They've done a good job as far as getting people out. They were real helpful about getting us back in.

1235. Q15 Rating: 4. I experienced hurricanes and they give us plenty of warning and they have a lot of activities afterwards to help you get things cleaned up.

1236. Q15 Rating: 4. I have seen them send deputies out and they do what they can, but I'm a big believer in personal responsibility and people taking care of themselves.

1237. Q15 Rating: 4. "They get the word out so that we know when a hurricane is coming and if we need to evacuate."

1238. Q15 Rating: 4. They did a good job evacuating people. The tolls were open, and it was easy to get out.

1239. Q15 Rating: 4. "I've been well informed & feel safe."

1240. Q15 Rating: 4. "I've felt safe."

1241. Q15 Rating: 4. They keep us well-informed.

1242. Q15 Rating: 4. "I live in a hurricane area, and during the time of need, the responses were very good. I have no complaints."

1243. Q15 Rating: 4. There's a lot of info. on the radio & stuff. I felt informed enough.

1244. Q15 Rating: 4. I observed them, they do a good job, but not great.

1245. Q15 Rating: 4. 'We didn't have a problem and everything went well.'

1246. Q15 Rating: 4. I think the City of Destin does what they can, but because we are a city surrounded by water, we are very limited as to where we can go and how to get there.
1247. Q15 Rating: 4. We had a good response to Opal, so I would say the responses are good
1248. Q15 Rating: 4. "I went through Opal, and they handled it well."
1249. Q15 Rating: 4. They do a good job of getting everyone out safely.
1250. Q15 Rating: 4. They are very informative and let us know what to do. They also do a good job cleaning up afterward.
1251. Q15 Rating: 4. "I think they do a good job of informing the citizens of what's going on."
1252. Q15 Rating: 4. 'They did a very good job, but there is always room for improvement.'
1253. Q15 Rating: 4. I think that things are pretty much put in position to run smooth, as long as we have enough time.
1254. Q15 Rating: 4. We had to evacuate once, and they did everything they could to get people back to their homes.
1255. Q15 Rating: 4. "I think we get very good information that's put out & we're given sufficient warnings."
1256. Q15 Rating: 4. "I feel they do a good job.'
1257. Q15 Rating: 4. "We had to evacuate several times and I think over time they've gotten so much better at keeping the citizens informed and letting us know what to do in those situations."
1258. Q15 Rating: 4. They do a good job. Especially after a storm. They come and pick up debris and are more than helpful.
1259. Q15 Rating: 4. "The preparation is a 4 & the clean up I can't rate."
1260. Q15 Rating: 4. Lights never go out. Never had a problem.
1261. Q15 Rating: 4. "We're in the process of building something at the airport and other things around the town to aid evacuation."
1262. Q15 Rating: 4. Try to get utilities back on as soon as possible
1263. Q15 Rating: 4. There's website information about it, and they're pretty good about cleaning up debris afterward.
1264. Q15 Rating: 4. "They've done the best can."

1265. Q15 Rating: 4. They do a real good job informing people about them and get things in order.
1266. Q15 Rating: 4. "I think they do a pretty good job keeping everyone informed."
1267. Q15 Rating: 4. "I rated a 4 b/c there is always room for improvement. Also, I get my hurricane information from the local news on television. I don't know if that is city related or not."
1268. Q15 Rating: 4. they do a good job
1269. Q15 Rating: 4. Send out mailers which I like and I get e-mails.
1270. Q15 Rating: 4. "They do a good job."
1271. Q15 Rating: 4. They have done well in my time here and that spans over a 30 yr period.
1272. Q15 Rating: 4. They seem to be very prepared. We've had a lot of practice. I think they have that together.
1273. Q15 Rating: 4. "Because the grocery stores were well stocked."
1274. Q15 Rating: 4. They let u know ahead of time, and good for preparing for a hurricane.
1275. Q15 Rating: 4. I'm not to familiar with that, but most of the information doesn't come from Destin, it comes from the county.
1276. Q15 Rating: 4. 'I was here through Ivan and they got the word out in plenty of time. I stayed home and they checked on me as soon as they were able.'
1277. Q15 Rating: 4. I don't think there is anything that is generated locally, but they get info. from other sources & pass it on.
1278. Q15 Rating: 4. The websites are good and communication is very good also.
1279. Q15 Rating: 4. " I think they do a good job."
1280. Q15 Rating: 4. "They tell you to get out and I do."
1281. Q15 Rating: 4. "I believe that they try to get everyone out quickly. They're not perfect, but they try. I'm sure there's room for improvement."
1282. Q15 Rating: 4. "They do a pretty good at cleaning up."
1283. Q15 Rating: 4. They were very good about informing you.

1284. Q15 Rating: 4. "I'm not sure how they prepare for them because I am always too busy helping others but I feel like they do a good job."

1285. Q15 Rating: 4. "I know they do a lot and my husband is actually a volunteer during the hurricanes."

1286. Q15 Rating: 4. "They've done a good job. The only problem is they won't let you come back."

1287. Q15 Rating: 4. "I feel that they do a great job of keeping people informed, which keeps us prepared."

1288. Q15 Rating: 4. 'I left early but I think they did a great job about keeping us up to date on the storm and everything else afterwards.'

1289. Q15 Rating: 4. " We get the information we need about the storms that are approaching."

1290. Q15 Rating: 4. "They do a good job of notifying people, getting people out, and sealing off areas, keeping looters out."

1291. Q15 Rating: 4. All of the hurricane response has been pretty good. The city does what it needs to do.

1292. Q15 Rating: 5. "They protect everybody."

1293. Q15 Rating: 5. They tell us when it's coming and we leave.

1294. Q15 Rating: 5. "I've felt very safe!"

1295. Q15 Rating: 5. "We were here during Ivan and Dennis and found that the emergency crews were very helpful, so I was really impressed with how things were handled. They do a great job of informing us."

1296. Q15 Rating: 5. "being down here & seeing them pass through. They are prepared & ready to help. I've seen Opal and Dennis."

1297. Q15 Rating: 5. We've been here through every hurricane for 31 years. They've always responded. They've always had a good evacuation route and given everyone ample warning.

1298. Q15 Rating: 5. THEY DONE GOOD JOBS IN THE PAST.

1299. Q15 Rating: 5. They always give plenty of warning.

1300. Q15 Rating: 5. We don't evacuate and we take care of ourselves and think the City takes care of the people that need to be taken care of and the places that need to be taken care of.

1301. Q15 Rating: 5. "I'm impressed with them because they give us a lot of information during those rough times."
1302. Q15 Rating: 5. "They keep us informed."
1303. Q15 Rating: 5. They do all they can!
1304. Q15 Rating: 5. "They've done a wonderful job."
1305. Q15 Rating: 5. 'They are real good about alerting you before the storm and did their best to get our lights and everything restored after the storm.'
1306. Q15 Rating: 5. "I feel they're doing a good job."
1307. Q15 Rating: 5. the city did a good job of trying to evacuate Destin healthcare!
1308. Q15 Rating: 5. "I had some problems after the hurricane, and I got a lot of information & help!"
1309. Q15 Rating: 5. "They keep us well informed, return the services to normal."
1310. Q15 Rating: 5. "They do a good job overall."
1311. Q15 Rating: 5. 'It seems like when there is a possibility of one coming, they give you good information and advice on what to do.'
1312. Q15 Rating: 5. "can't do a whole lot about the weather. They do a good job of getting the word out & preparing."
1313. Q15 Rating: 5. I like to be well informed & they let us know the weather well in advance of things.
1314. Q15 Rating: 5. "Top notch!"
1315. Q15 Rating: 5. I think they did a good job, as far as trying to advise people to get out...moving people across the bridge...making people aware of the seriousness of things.
1316. Q15 Rating: 5. "They keep us informed, because of Tuffy Dixon, he is wonderful"
1317. Q15 Rating: 5. I like what they are doing. They've got everyone's attention.
1318. Q15 Rating: 5. They really do a great job getting the information out there. We are kept informed of all the details of the hurricanes and what to do.

1319. Q15 Rating: 5. We get all the information we need. We're told where the shelters are, when they're open, we get numbers on the TV screen. I feel very safe & like I have the time to evacuate, if I want to.

1320. Q15 Rating: 5. Fantastic job the city is doing for us!

1321. Q15 Rating: 5. I've been working with the certification program for emergency response teams, and I think the fire dept and first responders are doing a good job. I don't know what kind of plan the city has.

1322. Q15 Rating: 5. I've been here through several events and they manage that very well. They have a good plan: evacuation; ample notice; and organization.

1323. Q15 Rating: 5. "They do a great job of informing us about Hurricanes."

1324. Q15 Rating: 5. Great warning and info

1325. Q15 Rating: 5. " Seems they respond well and they improved over time, we have had a lot of practice. I was happy how they keep people out of certain areas and keeping evacuations ran smoothly."

1326. Q15 Rating: 5. Well informed, make sure the tolls are not in force during evacuation, They do a good job of protecting our homes against vandalism.

1327. Q15 Rating: 5. They send out info to get ready and the website provides info.

1328. Q15 Rating: 5. I've been through a couple of hurricanes, and I think they've been pretty efficient in handling it.

1329. Q15 Rating: 5. "Only been here 5/years, Opal. Not allowed to get into our homes for 5/weeks. Military stayed & made sure there would be no looting."

1330. Q15 Rating: 5. Every time needed to evacuate it has been easy.

1331. Q15 Rating: 5. "I think the information is readily available."

1332. Q15 Rating: 5. I have never been involved with a Hurricane, but came after Opal and thought did a remarkable job.

1333. Q15 Rating: 5. Its been adequate for me

1334. Q15 Rating: 5. I feel everybody has been kept informed and they do a good job of getting people out.

1335. Q15 Rating: 5. If you get stuck in a mess, it's your own fault. I take care myself and getting out if necessary.

1336. Q15 Rating: 5. I used to be a Hurricane Evacuation Specialist at Eglin, and I think they do everything that they can do to help people.

1337. Q15 Rating: 5. They are good about keeping us informed, especially if we have to evacuate.

1338. Q15 Rating: 5. " We've been here through several and it runs smoothly afterwards. They get things up and running quickly."

1339. Q15 Rating: 5. They do the best they can do.

1340. Q15 Rating: 5. Based on what I read.

1341. Q15 Rating: 5. "They seem to be very organized. They are doing a great job."

1342. Q15 Rating: 5. They do everything they can do, but there is not much they can do in preparation for it.

1343. Q15 Rating: 5. "Matter of expediency, everyone is going to try & pitch in & help. The City knew the job that had to be done & are prepared."

1344. Q15 Rating: 5. They do a pretty great job, them and the fire and police dept. I've got to commend them on that.

1345. Q15 Rating: 5. They seem to get the word out about hurricanes and put a lot of importance on it.

1346. Q15 Rating: 5. "I think they city does a great job and that people should be responsible for their own home."

1347. Q15 Rating: 5. I've been involved in some of that, & they are very cooperative & helpful.

1348. Q15 Rating: 5. I think they give plenty of notice and if it's a mandatory evacuation, they go door to door.

1349. Q15 Rating: 5. " I haven't had any problems preparing for hurricanes. It seems everything has gone well. You have to take care of yourself."

1350. Q15 Rating: 5. They keep the citizens informed and updated.

1351. Q15 Rating: 5. 'They had mailings sent regarding hurricane preparedness with routes to get out. I feel they are doing a good job with that.'

1352. Q15 Rating: 5. Really great and smooth

1353. Q15 Rating: 5. "They always make sure the citizens know what's going on and I think they do a good job."

1354. Q15 Rating: 5. "We've lived here a long time and they've always stayed on top of keeping everyone informed and they even help citizens afterwards as well. They are doing a great job."

1355. Q15 Rating: 5. "I've been here through many hurricanes and they work hard to get people evacuated and looking after folks who stay."

1356. Q15 Rating: 5. We've had to evacuate Holiday Isle a couple of times, and they've always taken care of us.

1357. Q15 Rating: 5. I've been here through many hurricanes, and I've always been notified with enough time to get out.

1358. Q15 Rating: 5. They are very good at getting the information out.

1359. Q15 Rating: 5. I think they do a fine job. The warnings and distribution of food & water are great.

1360. Q15 Rating: 5. "I'm kept well informed about."

1361. Q15 Rating: 5. We get information on hurricanes pretty conveniently and are kept updated.

1362. Q15 Rating: 5. 'They keep you informed about what is going to take place and what you need to do.'

1363. Q15 Rating: 5. It's good that they use some taxes from rental properties to pay for the cost of damages. Also we're very happy that they are re-nourishing the beaches.

1364. Q15 Rating: 5. "I worked with the city manager and have seen 1st hand what they do to keep people informed."

1365. Q15 Rating: 5. "They've been doing a better job each year."

1366. Q15 Rating: 5. "I think the city works well with state officials to make sure that the city is as well prepared as they could be."

1367. Q15 Rating: 5. "I think that they're doing all they can, especially since we live in a town with only one way in and one way out."

1368. Q15 Rating: 5. I have lived here a long time, and I have seen the change in the updating of the information and getting it out to the public.

1369. Q15 Rating: 5. "We've always been notified by them in a timely manner and never had any problems."
1370. Q15 Rating: 5. "They are organized and well planned."
1371. Q15 Rating: 5. "They did an excellent job on informing people on the radio. Also, I saw an emergency vehicle in which I was able to ask the people for help b/c we stayed through Ivan."
1372. Q15 Rating: 5. "They improve every year and they are very organized and concerned about our well being."
1373. Q15 Rating: 5. "I think they do a superb job there."
1374. Q15 Rating: 5. In preparation for the last two storms, I thought the way they passed the word and informed people was done very well.
1375. Q15 Rating: 5. "They're good at informing us of when to leave and I think they do a good job."
1376. Q15 Rating: 5. "Because they are used to seeing hurricanes so they are pre prepped."
1377. Q15 Rating: 5. "I feel they've done a great job all the way around! I've been here through many of the hurricanes."
1378. Q15 Rating: 5. " We have been through a lot of storms and they get us out of here and stay here and take care of things. They do a wonderful job."
1379. Q15 Rating: 5. They keep us very informed and updated on the breaking developments.
1380. Q15 Rating: 5. " The come by with the speakers and give people enough notice. Instead of closing of the road by Henderson park they could gate it instead. They could also 4-lane some of these bridges."
1381. Q15 Rating: 5. "Because they usually advertise on the TV."
1382. Q15 Rating: 5. "They responded very quickly and they did all they could to help others."
1383. Q15 Rating: 5. They get information out as fast as they can.
1384. Q15 Rating: 5. 'They do a great job of getting the word out, through the tv, radio and newspapers.'
1385. Q15 Rating: 5. 'I think they did a good job of getting people help. They have an emergency operation center now that will be a great help to the area.'

1386. Q15 Rating: 5. "I think they do anything they can to help and I know there's only so much they can do."
1387. Q15 Rating: 5. Real good at getting the information out to the public.
1388. Q15 Rating: 5. I think they do a really good job notifying people ahead of time. They do an EXCELLENT job of keeping people apprised of the weather.
1389. Q15 Rating: 5. 'When we had a hurricane, I had a lot of debris and they came right away and cleaned it up.'
1390. Q15 Rating: 5. They do a real good job in terms of responsiveness to call for immediate action.
1391. Q15 Rating: 5. They let us know when we have to leave for a hurricane.
1392. Q15 Rating: 5. I've been through quite a few here in Destin, & I've never had a problem with the city's response to them.
1393. Q15 Rating: 5. They try to get everybody out of here.
1394. Q15 Rating: 5. Because I've never had any problems. I stayed here during the hurricanes, & I was informed about all I needed to know.
1395. Q15 Rating: 5. They give good warning time.
1396. Q15 Rating: 5. They give us information on radio/TV/newspapers.
1397. Q15 Rating: 5. "I feel well informed more than anything."
1398. Q15 Rating: 5. They seem to be very on top of things. Planning in advance has obviously been given a lot of thought.
1399. Q15 Rating: 5. They have a good response to warnings, evacuations and preventing the looting, crime prevention, etc
1400. Q15 Rating: 5. "I feel they've done a pretty good job."
1401. Q15 Rating: 5. 'I believe it's more up to the individual but the city and fire department did a great job.'
1402. Q15 Rating: 5. They really get out the word, & I've lived here for a while.
1403. Q15 Rating: 5. I've only been here 3 years, but have heard they did well.

1404. Q15 Rating: 5. "I think they do a good job. They come around if you have to be evacuated and inform people."
1405. Q15 Rating: 5. I think we're well informed about what we're supposed to do.
1406. Q15 Rating: 5. I leave town during hurricanes, but I will say that the response is very good before and after the storms.
1407. Q15 Rating: 5. They do everything they can to inform.
1408. Q15 Rating: 5. "They keep us informed on how to prepare & what supplies to get. We also get good info. on evacuations."
1409. Q15 Rating: 5. The coverage is good & they keep you informed. I feel that they ARE concerned.
1410. Q15 Rating: 5. 'They sent people through the neighborhoods to make sure we were gone and kept it safe from people coming back before we were allowed.'
1411. Q15 Rating: 5. They have done really good over the years.
1412. Q15 Rating: 5. I think they are good about getting the right info. out when they're expecting something like that.
1413. Q15 Rating: 5. "They did really good on Hurricane Ivan, by recommending early evacuation and assisting people. "
1414. Q15 Rating: 5. "We're very well informed here and they really try their hardest to help us."
1415. Q15 Rating: 5. We get early notification. If there's an evacuation, we're definitely told in time to get out. Cleanup is rapid. I'm satisfied with the efforts by the city and local businesses.
1416. Q15 Rating: 5. I've been here 16 years and I feel they have always handled the hurricane situations properly and well.
1417. Q15 Rating: 5. "They are great about making sure that everyone is notified and letting us know if we need to evacuate."
1418. Q15 Rating: 5. "They're out there! If there's a hurricane, you know it's coming."
1419. Q15 Rating: 5. They tell us right away.
1420. Q15 Rating: 5. They are pretty good in terms of informing the public of the events coming

1421. Q15 Rating: 5. "They are quick to respond and they seem to be very knowledgeable of what to do."
1422. Q15 Rating: 5. " I have been through a bunch of them."
1423. Q15 Rating: 5. Its been good
1424. Q15 Rating: 5. " We have stayed for last 2 evacuations and as soon as it was over there was fresh water and MRE available quickly. They have a game plan and its a good one."
1425. Q15 Rating: 5. "I feel that they keep people well informed, and we have never had a problem with getting service after a hurricane, which is why I rated them a 5."
1426. Q15 Rating: 5. "The literature that is sent out is adequate. I have never had a problem getting out of town for a hurricane."
1427. Q15 Rating: 5. "We just always seem to know what's going on if you listen to the radio, and when to prepare to leave. Clean-up afterwards is very good, too."
1428. Q15 Rating: 5. "They're doing an excellent job. It keeps getting better in the way of informing us & afterwards, I was greatly assisted by the COD."
1429. Q15 Rating: 5. They have typically put out in advance the notices for major storms.
1430. Q15 Rating: 5. "They have been on top of it, for several years, especially after Hurricane Opal."
1431. Q15 Rating: 5. "I feel they do a great job in preparing the city ."
1432. Q15 Rating: 5. "Just as a comment, people evacuating who don't know the area could really use good maps. Good, detailed maps with evacuation routes should be readily available."
1433. Q15 Rating: 5. "I feel that they do a good job of keeping people informed and getting people out if needed."
1434. Q15 Rating: 5. That I think they do well. I remained in the city for all storms from Opal through Ivan. Follow-up and clearing debris, personal safety, providing ice were good.
1435. Q15 Rating: 5. We always get adequate information and they try to do everything they can to help people get out or help the ones who stay, get what they need. They do a really good job.
1436. Q15 Rating: 5. " The city well advertises that we need to take care of ourselves, evacuate or stay. They do a good job. On the roads though they should have a penalty clause with the contractors who take."

1437. Q15 Rating: 5. "They're very good. The police go through the streets & talk to you so you're informed as to what is going on."
1438. Q15 Rating: 5. "I think they do a good job because they usually handle things well and get things back in their order as quickly as possible."
1439. Q15 Rating: 5. I think they do an excellent job.
1440. Q15 Rating: 5. I know there is lots of info and plans to take care of issue.
1441. Q15 Rating: 5. 'The information they get out before the storm is sufficient and they do their best to get the city up and running afterwards.'
1442. Q15 Rating: 5. "There's always something regarding an upcoming hurricane in the newspaper or on TV. They do a good job at keeping you informed."
1443. Q15 Rating: 5. "We do fine! They give out a lot of info. The preparedness could go further, but we need EOC over here. The effort is strong, and the plan is good."
1444. Q15 Rating: 5. We've evacuated for a number of them, & they've done a good job letting us know the danger well in advance.
1445. Q15 Rating: 5. They get the word out and I think they are prepared and know what to do.
1446. Q15 Rating: 5. "They do a great job of keeping us informed just in case we need to evacuate for a hurricane."
1447. Q15 Rating: 5. 'We've been through several and have come through them fine.'
1448. Q15 Rating: 5. Had us return home very quickly and 100 percent id check.
1449. Q15 Rating: 5. "When a hurricane is going to come, they aware you immediately and let you know what to do."
1450. Q15 Rating: 5. I've never been without electricity here.
1451. Q15 Rating: 5. 'They get the word out early, and did a good job after the hurricane.'
1452. Q15 Rating: 5. " I've never been here during a hurricane, so I'm just giving them the benefit of the doubt."
1453. Q15 Rating: 5. I've seen them in action and we always have what we need quickly after.
1454. Q15 Rating: 5. They seem to get it cleaned up pretty quick.

1455. Q15 Rating: 5. I think it's very good. You get the warnings. It's your responsibility to get ready and go. But they let you know.

1456. Q15 Rating: 5. "I was not here during Ivan, so I don't know what they did."

1457. Q15 Rating: 5. 'They got the word out and they did a pretty good job after the storm.'

1458. Q15 Rating: 5. "They tell me to get out of town and I go."

1459. Q15 Rating: 5. They get the hurricane information to you. They do all they can. If you listen to them, you'll be alright.

1460. Q15 Rating: 5. "They've done good over the years."

1461. Q15 Rating: 5. "They've done a great job!"

1462. Q15 Rating: 5. I think they do a great job, but encourage you to leave when you don't really need to. Sometimes the places we evacuate to are hit harder than our homes were. Leaving unnecessarily is a hassle.

1463. Q15 Rating: 5. I will rate it a '5'. We have only lived here for 3 years, and haven't had any major hurricanes.

1464. Q15 Rating: 5. 'They were excellent in getting the word out and encouraging those who needed to evacuate.'

1465. Q15 Rating: 5. When we have to evacuate, I like how the city patrols the area, not letting anyone enter.

1466. Q15 Rating: 5. " They do more then they need to. People need to be personally responsible for their own well being and the city should not be involved."

Q16X. SPECIFY “OTHER” MOST IMPORTANT CHALLENGE FACING THE CITY OF DESTIN:

Q16x comments are not sorted because all have a “rating” of “7”. Respondents were only asked this open-ended question if on Q16 they said “other” as their most important challenge.

- 1467. Q16x Specify for "other": 7. managing growth, transportation & attracting jobs
- 1468. Q16x Specify for "other": 7. 'Everything but affordable housing.'
- 1469. Q16x Specify for "other": 7. all of the above
- 1470. Q16x Specify for "other": 7. Drug Problem
- 1471. Q16x Specify for "other": 7. all of the above
- 1472. Q16x Specify for "other": 7. Respondent declined to answer.
- 1473. Q16x Specify for "other": 7. option 3 and 4 are equally as important
- 1474. Q16x Specify for "other": 7. Maintaining home values
- 1475. Q16x Specify for "other": 7. Taxes
- 1476. Q16x Specify for "other": 7. Code Enforcement
- 1477. Q16x Specify for "other": 7. "All the above."
- 1478. Q16x Specify for "other": 7. Water quality and harbor redevelopment.
- 1479. Q16x Specify for "other": 7. "traffic"
- 1480. Q16x Specify for "other": 7. All of the above.
- 1481. Q16x Specify for "other": 7. all are important challenges needing addressing
- 1482. Q16x Specify for "other": 7. Maintaining a reliable work force
- 1483. Q16x Specify for "other": 7. traffic
- 1484. Q16x Specify for "other": 7. Managing the traffic situation.
- 1485. Q16x Specify for "other": 7. High taxes and insurance on homes and rentals
- 1486. Q16x Specify for "other": 7. overbuilding/overdevelopment

1487. Q16x Specify for "other": 7. traffic

1488. Q16x Specify for "other": 7. Heavy Traffic flow

1489. Q16x Specify for "other": 7. Traffic control and management.

Q17. NAME THE TOP 3 THINGS YOU WOULD LIKE TO SEE IN THE CITY OF DESTIN IN THE NEXT FIVE YEARS.

Q17 comments are not sorted because all respondents were given the opportunity to list 3 items. Many respondents did not provide all 3 items; in these cases the place holders are retained but no comments appear.

1490. Top 3 things: 1) managing growth 2) another high school 3) more jobs

1491. Top 3 things: 1) stop giving building permits until houses are full 2) beach restoration 3) put more street lighting around Big Kahunas

1492. Top 3 things: 1) slow down big developers from building 2) work on traffic problems 3) more for the pre-teens & little kids to do

1493. Top 3 things: 1) Better beach access. 2) Traffic solutions. 3) Dredging the harbor mouth.

1494. Top 3 things: 1) Better traffic control 2) Transportation issues resolved 3) Better beach access

1495. Top 3 things: 1) managing traffic, it's much too crowded! 2) 3)

1496. Top 3 things: 1) managing growth 2) traffic issues (i.e. dealing with volume) 3) attracting jobs and economic development

1497. Top 3 things: 1) make the high dunes into a city park 2) stricter zoning laws 3)

1498. Top 3 things: 1) Better signs to parks & beaches. 2) Parking places & lots. 3) More control as to what's being built on beach.

1499. Top 3 things: 1) MORE COMMUNITY PROGRAMS AND ACTIVITIES. 2) CONTINUING TO KEEP SENSE OF COMMUNITY. 3) MORE PUBLIC BEACH ACCESS.

1500. Top 3 things: 1) Managing growth. 2) City police services. 3) Good transportation and traffic management.

1501. Top 3 things: 1) CITY POLICE DEPARTMENT. 2) TOUGHER CODE ENFORCEMENT. 3)

1502. Top 3 things: 1) completely clean out everyone in City Hall (Greg) 2) code enforcement in my neighborhood, doesn't happen 3) improve sidewalks & keep people from parking on them!

1503. Top 3 things: 1) timing traffic lights! 2) more public beach accesses 3) attracting job

1504. Top 3 things: 1) Removal of all buildings in disrepair 2) Removal of vagrants from the area 3)
1505. Top 3 things: 1) Manage growth better and not build huge buildings. 2) A high school. 3) Better access to beaches. Locals were overlooked.
1506. Top 3 things: 1) Get the tennis courts running at the Destin Club. 2) A Bypass road to allow people to get off HWY 98 3) Dick's sporting goods store
1507. Top 3 things: 1) improve the ease of traffic on hwy 98 2) more public beach accesses/Henderson Bch free 3) by passes needed to get around Hwy 98.
1508. Top 3 things: 1) less politics 2) less snobbieness 3) more friendliness
1509. Top 3 things: 1) recycling 2) more parks 3)
1510. Top 3 things: 1) a bypass highway 2) Noriega Point built back up/beaches re-nourished 3)
1511. Top 3 things: 1) more public accesses to the beaches 2) more traffic enforcement 3) a bldg code for the monster bldgs/a type of code
1512. Top 3 things: 1) better beach access 2) better sidewalks 3) controlled growth
1513. Top 3 things: 1) 'Better transportation.' 2) 'Speed bumps on the neighborhood streets.' 3) 'Cleaner streets.'
1514. Top 3 things: 1) public accesses 2) more children's parks & recreation 3) do more on the harbor to attract people/walkway
1515. Top 3 things: 1) More room on HW98 2) More access tot he beach 3) More for the kids
1516. Top 3 things: 1) Destin services outside the city limits. 2) 3)
1517. Top 3 things: 1) traffic situation resolved 2) airport resolved 3) more beach access
1518. Top 3 things: 1) better traffic control 2) better beach access 3)
1519. Top 3 things: 1) Paid mayor & city council 2) have our own police county 3) Parking at the beach
1520. Top 3 things: 1) more senior citizens activities 2) better transportation 3) public beach accesses

1521. Top 3 things: 1) tennis center 2) 3)
1522. Top 3 things: 1) Controlled growth 2) Solve traffic problems 3) Maintain quality of life
1523. Top 3 things: 1) more jobs not related to service jobs 2) 3)
1524. Top 3 things: 1) get rid of 1/2 the charter fleets! 2) 3)
1525. Top 3 things: 1) high school 2) another community center for the kids 3) police department
1526. Top 3 things: 1) Technology and Industrial jobs 2) Preserve coastline with no building over 4 stories 3) Encourage entrepreneurs to do more in the city
1527. Top 3 things: 1) More beaches with more access for tourists 2) 3)
1528. Top 3 things: 1) quit building on the beaches 2) do something about the fishing industry 3) make the beach access areas easier to get to
1529. Top 3 things: 1) Improvements to Calhoun Park. 2) More recreation for families (not sports). 3) Community get-togethers (other than Mardi Gras).
1530. Top 3 things: 1) get the no trespassing signs off the beach 2) 3)
1531. Top 3 things: 1) More Growth 2) Bypass around 98 3)
1532. Top 3 things: 1) sailing lessons for high school students 2) 3)
1533. Top 3 things: 1) Transportation! 2) 3)
1534. Top 3 things: 1) Beach restoration. 2) No buildings on Noriega Point. 3) Control of traffic.
1535. Top 3 things: 1) Better traffic 2) More beach access 3) less tall buildings
1536. Top 3 things: 1) the bridge condo (huge) be gone 2) an moratorium for anything built in Destin 3) beach accesses
1537. Top 3 things: 1) More sidewalks 2) More roundabouts 3) Underground utility
1538. Top 3 things: 1) Restriction on building height. 2) Harbor managed properly and policing it regularly. 3) Traffic.
1539. Top 3 things: 1) enforce speed limits 2) 3)

1540. Top 3 things: 1) Traffic control 2) Beach access 3) Affordable housing
1541. Top 3 things: 1) managing growth 2) attracting jobs and economic development 3) transportation
1542. Top 3 things: 1) New roadway 2) Dog Parks 3) Bike Trail
1543. Top 3 things: 1) Alternate way for local people to get through town 2) Stop the over growth 3)
1544. Top 3 things: 1) The city needs tennis courts 2) 3)
1545. Top 3 things: 1) Hwy. 98 become safer to walk/drive 2) sidewalks 3)
1546. Top 3 things: 1) People respect each other more 2) 3)
1547. Top 3 things: 1) Stop building 2) Better traffic 3)
1548. Top 3 things: 1) own police department 2) more sensible counsel 3)
1549. Top 3 things: 1) Condo growth slowed 2) Traffic improved 3) Maintain trashy houses
1550. Top 3 things: 1) Less condos.. 2) Roads, pot holes, 3) Another grocery store, chain stores, competition.
1551. Top 3 things: 1) Beach re-nourishment. 2) Slow down in construction of multi-unit buildings. 3) Harbor maintained and the passes open & clear.
1552. Top 3 things: 1) better road conditions 2) better public beach access 3) better maintenance of parks
1553. Top 3 things: 1) I'd like to see them get a firm handle on growth. 2) I'd like for them to enforce codes on beaches. 3) I want the structure of traffic thought through.
1554. Top 3 things: 1) Limited high-rises. 2) More parks for children. 3) More boat access.
1555. Top 3 things: 1) Identification of buildings by numbers. 2) Post office better space 3)
1556. Top 3 things: 1) planning ahead (ex: pave roads, then tear up) 2) 3)
1557. Top 3 things: 1) A City Police Department 2) expedited traffic situation 3) managing the growth
1558. Top 3 things: 1) Bigger interest in citizens. 2) More concern for full time residents. 3) Less concern for non residents.

1559. Top 3 things: 1) better roadways 2) more and better beach access 3)
1560. Top 3 things: 1) Solve the pressures of too many cars & only 1 '98' 2) Figure out a way to solve the traffic. 3) Elevated roads.
1561. Top 3 things: 1) easier access way to get around town 2) 3)
1562. Top 3 things: 1) public transportation improved 2) more beach access 3) dredge Destin harbor
1563. Top 3 things: 1) Get rid of the Emerald Grand. It doesn't belong. 2) Nude dancing banned from Destin. 3) Cleaning up of vacant lots.
1564. Top 3 things: 1) Public transportation. 2) Probation office. 3) More access to and places to take your pets.
1565. Top 3 things: 1) Flood zone refigured 2) all streets named over/they are such a mess 3) traffic/road ways/98
1566. Top 3 things: 1) recycling 2) 3)
1567. Top 3 things: 1) finish harbor 2) old dilapidated houses renovated or torn down 3)
1568. Top 3 things: 1) control of high-rise construction 2) improvement of traffic flow 3) less over occupancy
1569. Top 3 things: 1) Less high-rises 2) More benefits for year-round locals 3) Dredging harbor
1570. Top 3 things: 1) Control on building beachfront 2) Attracting better businesses 3)
1571. Top 3 things: 1) Traffic problem worked out 2) High school 3) Booming real estate
1572. Top 3 things: 1) beach access 2) sidewalks 3)
1573. Top 3 things: 1) Funeral home 2) 3)
1574. Top 3 things: 1) Better parking along waterfront 2) Making water ways more accessible 3) Environment
1575. Top 3 things: 1) Control of development. 2) Affordable housing. 3) Settle the public beach access situation.
1576. Top 3 things: 1) economic growth 2) managing growth 3) can't think of any other

1577. Top 3 things: 1) city council not influenced by their bus. interest 2) improvement of traffic flow 3) making sure development matches infrastructure
1578. Top 3 things: 1) a harbor master to enforce the laws 2) keep vehicles off of the sidewalks 3) bike paths and lanes
1579. Top 3 things: 1) Maintaining the county services w/o City spending. 2) Keeping the city clean. 3)
1580. Top 3 things: 1) Better control of growth. 2) Destin to have its own police department. 3) High school.
1581. Top 3 things: 1) change in the city manager 2) better info on city councilmen responsibilities 3) phone numbers of the city councilmen
1582. Top 3 things: 1) Alleviate congestion on US98 2) Better beach access 3)
1583. Top 3 things: 1) Solution to the traffic problem. 2) Bury the utilities. 3)
1584. Top 3 things: 1) Clean up the part of Destin by the bridge. 2) Traffic on Hwy 98 handled better. 3) Creating better beach access.
1585. Top 3 things: 1) improve on the beaches, putting sand back/no funds 2) traffic congestion 3)
1586. Top 3 things: 1) Library centrally located 2) lower taxes 3) better services
1587. Top 3 things: 1) more traffic lights on 98 2) 3)
1588. Top 3 things: 1) No more condos 2) Do something about the traffic 3) A new bridge at Brooks Bridge
1589. Top 3 things: 1) Traffic lights timed properly 2) More events for family. 3) Private beach access for residents
1590. Top 3 things: 1) Beach restoration. 2) Better available and affordable housing. 3) Better or more available parking areas.
1591. Top 3 things: 1) More control over building and growth. 2) 3)
1592. Top 3 things: 1) better traffic movement 2) emphasis on making money for the city 3)
1593. Top 3 things: 1) economic development 2) halting of high-rise condo construction 3)
1594. Top 3 things: 1) beach restoration 2) better water access 3) maintenance of open spaces

1595. Top 3 things: 1) More jobs 2) roads repaired 3)
1596. Top 3 things: 1) Better infrastructure 2) More city programs for children 3) More parks and recreation
1597. Top 3 things: 1) Negotiate a new trash pick-up contract. 2) More affordable housing. 3) Improvement in traffic.
1598. Top 3 things: 1) recycling along Hwy. 98 2) no more resorts built 3)
1599. Top 3 things: 1) Destin need to have their own police force. 2) Don't have no where to park at the beaches. They 3) need more space.
1600. Top 3 things: 1) elevated highways 2) elevated gravesite 3)
1601. Top 3 things: 1) Save the money keep it the same 2) 3)
1602. Top 3 things: 1) Restrictions on high rise condos. 2) Make sure we keep our sands white. 3) Permeable paving.
1603. Top 3 things: 1) better code enforcement 2) traffic improvement 3) a better waste management contract
1604. Top 3 things: 1) quit building condominiums 2) 3)
1605. Top 3 things: 1) Police Department 2) Enforce code system 3)
1606. Top 3 things: 1) Some expansion or enhancement of Highway 98. 2) Increased use of roundabouts (less red lights). 3) More public hearings on real estate developments.
1607. Top 3 things: 1) adequate parks/recreational for families/ball park 2) good counsel members for community, not personal 3) more community involvement for Seniors.
1608. Top 3 things: 1) No more building of condo's on the beaches. 2) eliminate airport 3)
1609. Top 3 things: 1) Development of the harbor, kept but 2) Better roads. 3) Affordable housing.
1610. Top 3 things: 1) Underground power lines and telephones poles. 2) More obvious to public, on where tax dollars goes. 3) Over occupancy code.
1611. Top 3 things: 1) sidewalks 2) over parking in yards 3) traffic on highway 98
1612. Top 3 things: 1) Better street maintenance 2) Better drainage in residential areas 3)

1613. Top 3 things: 1) Alternate road to 98 2) Government more responsive to what people want 3)
1614. Top 3 things: 1) Reduce traffic 2) New garbage contract 3) Our own police force
1615. Top 3 things: 1) Stop the growth 2) I want the fishing village community to thrive 3) No pollution in waterways
1616. Top 3 things: 1) Growth & construction for Gulf 2) Recycling 3) Senior services
1617. Top 3 things: 1) no more new condo construction 2) better traffic control 3) more beach access
1618. Top 3 things: 1) Alternate energy sources like windmills 2) Big handicap wheel chairs for beach access 3) Slowing down on growth
1619. Top 3 things: 1) Respect for private property rights. 2) Priority for residents, as opposed to tourists. 3) Enforce "no dogs on the beach".
1620. Top 3 things: 1) Not as much growth 2) 3)
1621. Top 3 things: 1) Improved traffic flow through Destin. 2) Maintaining more public access to the beach. 3)
1622. Top 3 things: 1) Traffic solution 2) Sand for beach 3)
1623. Top 3 things: 1) Keeping the traffic controlled on HW98 speed limit 2) 3)
1624. Top 3 things: 1) The cameras fixed at the intersections. 2) 3)
1625. Top 3 things: 1) A small city, fishing atmosphere. 2) 3)
1626. Top 3 things: 1) Less commercialization 2) Less growth, regarding high-rises 3) Fewer traffic problems
1627. Top 3 things: 1) more public beach accesses 2) The Oasis nudity bar needs to done away with! 3) Hwy 98-round sewer lid, there is bump, bump, bump
1628. Top 3 things: 1) controlling the traffic problem 2) 3)
1629. Top 3 things: 1) Help with cars on highways. 2) More bike and pedestrian friendly. 3)
1630. Top 3 things: 1) Recycling. 2) More control with over occupancy. 3)
1631. Top 3 things: 1) Traffic situation improved 2) Slow construction in the City of Destin 3)

1632. Top 3 things: 1) Better way to accommodate the traffic 2) Outdoor performance center
3) Keep up the bicycle passes

1633. Top 3 things: 1) Solution to US98 problem 2) 3)

1634. Top 3 things: 1) "Condominiums die down a little." 2) "Speeding tickets being
enforced." 3)

1635. Top 3 things: 1) Address the crime that is in the area 2) 3)

1636. Top 3 things: 1) better control of traffic in Destin 2) more effective measures for
speeding 3) less condos

1637. Top 3 things: 1) building a high school in Destin 2) economic growth 3) large indoor
heated pool available to the public

1638. Top 3 things: 1) better street lighting 2) better public beach access 3) control the
growth of this city

1639. Top 3 things: 1) Reduction of saturation of infrastructure 2) Reduction of exploitation
from businesses 3)

1640. Top 3 things: 1) Less traffic 2) 3)

1641. Top 3 things: 1) No more building permits 2) Frontage roads 3) Enforce traffic laws

1642. Top 3 things: 1) Stop giving permission to big development projects 2) Harbor walk
would be an excellent idea. 3)

1643. Top 3 things: 1) More economic development 2) rejuvenation of home sales 3) More
police on Hwy. 98

1644. Top 3 things: 1) Alternate highway98 2) maintaining the fishing fleet 3) free access to
the state park and city boat launch

1645. Top 3 things: 1) Harbor district not lose its home time field. 2) Traffic improvements
on highway 98. 3) Affordable housing.

1646. Top 3 things: 1) More control of building and development. 2) More control of
transportation. 3)

1647. Top 3 things: 1) sidewalks 2) more parks on the bay 3) an indoor community pool

1648. Top 3 things: 1) "Another bridge in Destin" 2) "A real police department" 3)

1649. Top 3 things: 1) coordinate the stop lights in Destin 2) take out the right hand island things on Hwy 98 3) consider business people in the City of Destin
1650. Top 3 things: 1) Good junk and trash enforcement. 2) Lights on streets. 3) Improvements with bumps on side streets.
1651. Top 3 things: 1) More beach accesses 2) enforce the pets on leash laws more 3) Uniform speed limits
1652. Top 3 things: 1) sidewalks along Hwy. 98 2) 3)
1653. Top 3 things: 1) less trash 2) less people 3) less development
1654. Top 3 things: 1) More public beach access. 2) Make sure it stays a beach community. 3) No more tall buildings.
1655. Top 3 things: 1) More recreation for locals 2) Events in winter also 3)
1656. Top 3 things: 1) Better access to beaches 2) Beach access for dogs 3) Public transportation-Infrastructure before growth
1657. Top 3 things: 1) "Better flow of traffic." 2) "Better growth planning." 3)
1658. Top 3 things: 1) additional routes from the airport 2) More control over roaming animals 3) Recycling
1659. Top 3 things: 1) All vacant buildings get filled. 2) Lumber Yard. 3)
1660. Top 3 things: 1) "traffic control" 2) "parking violations" 3) "enforcing trespassing"
1661. Top 3 things: 1) better management of beach erosion 2) more citizens involved in economic development 3)
1662. Top 3 things: 1) High school. 2) Stop growth, including restaurants & businesses. 3) Provide a safe place to teens to go and hangout.
1663. Top 3 things: 1) less high-rise construction 2) better traffic flow 3)
1664. Top 3 things: 1) Local TV channel 2) fishing pier 3)
1665. Top 3 things: 1) Wider sidewalks so people and bikes can share 2) Taylor park expanded- buy the land next to it 3) More street lights
1666. Top 3 things: 1) An alternate road to bypass Hwy 98 2) Control traffic on Hwy 98 3) Lower speed limits on Hwy 98

1667. Top 3 things: 1) Cheaper Housing 2) Special Needs Programs in Educational Systems 3) Doctors and Dentists for Medicaid
1668. Top 3 things: 1) Back roads to get off 98. 2) Not to approve 15 stories like the Emerald Grand. 3) Access to waterways & beaches.
1669. Top 3 things: 1) More recycling 2) More bicycle routes 3) More community centers
1670. Top 3 things: 1) Better roadways 2) Reduce US98 congestion 3) Regulate growth
1671. Top 3 things: 1) Traffic solutions for Hwy 98 2) Affordable housing 3) More sidewalks
1672. Top 3 things: 1) Revised building code 2) 3)
1673. Top 3 things: 1) No multiple housing on a small 2) More side street access instead of going on 98. 3) Overall street improvement.
1674. Top 3 things: 1) High school 2) 3)
1675. Top 3 things: 1) Growth should be matched to traffic capacity. 2) Get a handle on growth of high rise buildings. 3)
1676. Top 3 things: 1) a college so we wont have to drive so far. 2) more cultural events 3) High school
1677. Top 3 things: 1) More of a town center with groceries 2) More support for the fishing fleet. 3) More city government available to the schools.
1678. Top 3 things: 1) More concern about the harbor. 2) Better flow of the traffic on 98. 3)
1679. Top 3 things: 1) Pedestrian safety and US 98 crossovers 2) Mass transit 3)
1680. Top 3 things: 1) Recycling. 2) Good traffic flow. 3) Public facilities.
1681. Top 3 things: 1) Do away with Emerald Grand. 2) More beach access 3)
1682. Top 3 things: 1) Better managed growth. 2) Stop wasteful spending. 3) Balance budget.
1683. Top 3 things: 1) A sense of community. 2) Affordable housing. 3) Better traffic management.
1684. Top 3 things: 1) recycling program expanded 2) more organized festivals 3) A dog beach or dog park

1685. Top 3 things: 1) more affordable housing 2) greater enforcement of the current laws 3) improve more access for citizens to beaches
1686. Top 3 things: 1) More adequate public transportation. 2) Managing growth of condos and large high-rises. 3) Catering more to the residents than the tourists.
1687. Top 3 things: 1) the traffic has to be addressed 2) more bike paths 3)
1688. Top 3 things: 1) traffic solutions 2) dredging/digging out the sand in harbor entrances 3) beach restoration
1689. Top 3 things: 1) I want the county government to stay out of business 2) let dogs go on the beach 3) let dogs go on the beach
1690. Top 3 things: 1) Better sidewalks 2) More access to public beaches 3) Improved traffic control
1691. Top 3 things: 1) A high school. 2) More cultural activities. 3) Our own police force
1692. Top 3 things: 1) fix highway '98 2) ditto 3) ditto
1693. Top 3 things: 1) lower taxes 2) better enforcement in the way traffic violations 3)
1694. Top 3 things: 1) Inc. all subdivisions into Destin City limits. 2) 3)
1695. Top 3 things: 1) More public access to beach 2) Sidewalks on all streets 3) Better streetlights
1696. Top 3 things: 1) Storm water/Drainage problem fixed in Crystal Beach 2) A halt to the growth on the beach 3) Transportation problems resolved
1697. Top 3 things: 1) improved transportation infrastructure 2) reduced city employment base 3) better beach access
1698. Top 3 things: 1) Less development of commercial building 2) 3)
1699. Top 3 things: 1) Moratorium on the high-rises. 2) More beach and harbor access. 3)
1700. Top 3 things: 1) another boat ramp 2) less development 3) less traffic
1701. Top 3 things: 1) Traffic problem solved 2) Tougher restrictions on high rises 3) Beach Nourishment
1702. Top 3 things: 1) sidewalks 2) access to beaches 3)
1703. Top 3 things: 1) programs for teenagers 2) 3)

1704. Top 3 things: 1) Less traffic 2) Fewer Condos 3) More beach access
1705. Top 3 things: 1) Better manicured properties. 2) No big for sales signs. Like for homes. 3) More recycling.
1706. Top 3 things: 1) Manage growth. 2) Improve traffic problems. 3) Maintain our quaint village harbor.
1707. Top 3 things: 1) less traffic 2) more affordable housing 3) couple more beach access points
1708. Top 3 things: 1) No more condos! 2) 3)
1709. Top 3 things: 1) Clean up in City of Destin's subdivisions 2) More roads and better roads 3) Free flowing transportation
1710. Top 3 things: 1) streetlights 2) 3)
1711. Top 3 things: 1) Police force. 2) More boat ramps. 3) More public access to the Harbor.
1712. Top 3 things: 1) Stop development of major high rises. 2) Enforce speeding. 3)
1713. Top 3 things: 1) more jobs 2) better sidewalks 3) better lighting
1714. Top 3 things: 1) More things for teenagers to do. 2) Better public beach access. 3)
1715. Top 3 things: 1) HW98 needs improvement 2) an alternative route for evacuation during storms 3)
1716. Top 3 things: 1) Less city government. 2) Stop the building. 3)
1717. Top 3 things: 1) YMCA to have indoor pool 2) Community bulletin board 3) Outdoor recreation for families
1718. Top 3 things: 1) Better Highway 98 2) No airport 3)
1719. Top 3 things: 1) Alternate east/west corridor (other than 98). 2) 3)
1720. Top 3 things: 1) stopping the overdevelopment of high rise condo's 2) environmental care issues enforced 3)
1721. Top 3 things: 1) Limiting the number of condos. 2) Putting these condos further away from streets. 3) More sidewalks and bike paths.

1722. Top 3 things: 1) Archive the Destin fishing heritage. 2) A public park next to The Back Porch. 3)
1723. Top 3 things: 1) The traffic problems taken care of 2) A hurricane evacuation facility for 3) Docks for the commercial boats
1724. Top 3 things: 1) Build tennis courts, only 2 that are not god 2) More parking for beach access 3) Limit development
1725. Top 3 things: 1) more lighted areas 2) traffic addressed 3) leash laws stricter
1726. Top 3 things: 1) An indoor swimming pool. 2) Better handicapped access to the library. 3)
1727. Top 3 things: 1) recycling 2) better bike paths 3) more parks for recreation
1728. Top 3 things: 1) traffic flow needs to be improved 2) more beach accesses 3) better enforcement of current codes
1729. Top 3 things: 1) some way to clean traffic up & keep it moving 2) regulate the lights & synchronize them 3) better response to maintenance issues
1730. Top 3 things: 1) stop building condos on the harbor 2) reclaim the beaches 3) have a decent code enforcement
1731. Top 3 things: 1) Finish development of the harbor walk area. 2) Finish the street from Common Drive to Azalea. 3) Bring jobs to the area.
1732. Top 3 things: 1) Lower unemployment 2) 3)
1733. Top 3 things: 1) More tourism 2) Better economy 3)
1734. Top 3 things: 1) Affordable housing. 2) Public transportation, with shelters and benches. 3) Job opportunities.
1735. Top 3 things: 1) more bike paths 2) more beach access with parking 3) better transportation
1736. Top 3 things: 1) managing growth 2) traffic coordination 3) affordable housing
1737. Top 3 things: 1) More jobs for the people & improved economy 2) fewer for sale signs 3) Control growth
1738. Top 3 things: 1) More parks 2) More boat slips 3)

1739. Top 3 things: 1) 'Less high rises and less growth.' 2) 'Improved traffic conditions on 98.' 3)
1740. Top 3 things: 1) Local police force. 2) Solve traffic on hwy 98. 3) More jobs.
1741. Top 3 things: 1) Affordable housing. 2) Affordable, sponsored, child care in Destin. 3) Re-routing traffic.
1742. Top 3 things: 1) improving the traffic 2) lots covered w/litter in vacant lots 3)
1743. Top 3 things: 1) No more growth 2) I want the gov. to take care of human trafficking. 3) More access to waterways
1744. Top 3 things: 1) No more oversized condos 2) Better beach access 3)
1745. Top 3 things: 1) Overpass from bridge 2) 3)
1746. Top 3 things: 1) senior housing 2) transportation 3) more public housing
1747. Top 3 things: 1) more beach access 2) street markings (center line repainting) 3)
1748. Top 3 things: 1) Easy access in and out of the city. 2) A high school. 3) Lifeguards on the beach with bathrooms too.
1749. Top 3 things: 1) Noise ordinance at the airport 2) elevated toll roads for hw98 with ltd exits 3) beach accesses for all residents
1750. Top 3 things: 1) Trash pick up 2) Street lighting 3) Senior Citizen Programs
1751. Top 3 things: 1) affordable housing 2) more lifeguards 3)
1752. Top 3 things: 1) More child recreation 2) 3)
1753. Top 3 things: 1) a limit put on size of buildings & housing 2) lower the speed limit on Hwy 98 3) cty council members spending money i.e.; skate parks
1754. Top 3 things: 1) more bike paths 2) access to beaches 3) boardwalk development from bridge to boat house
1755. Top 3 things: 1) Less growth 2) More parking near public beach access 3) More breakfast places
1756. Top 3 things: 1) We need an overpass to alleviate the traffic on 98 2) More Codes for the building on the beach 3) More beach access
1757. Top 3 things: 1) I couldn't name three that I think would help. 2) 3)

1758. Top 3 things: 1) A downtown larger library 2) Community college 3) Public transportation
1759. Top 3 things: 1) curtail the growth of commercial development. 2) 3)
1760. Top 3 things: 1) lower taxes 2) better traffic maintenance 3) stop building
1761. Top 3 things: 1) Alternate road to '98' to relieve congestion. 2) More equitable property tax structure for Destin. 3) More public transportation and better schedules.
1762. Top 3 things: 1) managing growth 2) alternative route to travel during hurricanes 3) enforce city codes
1763. Top 3 things: 1) Bypass 2) No further development in harbor 3)
1764. Top 3 things: 1) road improvement 2) traffic improvement 3) better beach access
1765. Top 3 things: 1) property taxes lowered 2) more traffic lights 3) sidewalks
1766. Top 3 things: 1) "Junk places cleaned up" 2) "Traffic" 3) "Managing growth"
1767. Top 3 things: 1) Macaroni grill 2) Zoo 3) Ice skating
1768. Top 3 things: 1) acquiring land for larger airport 2) developing their own police force 3) Sanitation dept developed
1769. Top 3 things: 1) No more tall buildings 2) Widen the Destin Commence road 3) More street lights
1770. Top 3 things: 1) Less condo building. 2) More community activities for children. 3) Better beach access.
1771. Top 3 things: 1) 'Better traffic control.' 2) 'More ways to get out of town.' 3)
1772. Top 3 things: 1) parks 2) speeding controlled 3) trash
1773. Top 3 things: 1) Hurricane shelter that allows pets & special needs 2) Our own city police force 3) More family oriented attractions for locals
1774. Top 3 things: 1) Access to beaches 2) Moratorium on building condos 3)
1775. Top 3 things: 1) property taxes are sky high, so lower them 2) we need our own police station 3) we need our own high school
1776. Top 3 things: 1) sidewalks 2) more bike paths 3) beach accesses

1777. Top 3 things: 1) better access to beaches 2) economic improvement 3) sustaining the status quo (as 2 years ago)
1778. Top 3 things: 1) improved traffic flow 2) limit overbuilding 3) community centers / skate parks for kids
1779. Top 3 things: 1) better sidewalk system on Hwy. 98 2) speeding control 3) more access for public at beach
1780. Top 3 things: 1) Fewer Condominiums 2) Calm down on the growth 3) Beach access
1781. Top 3 things: 1) better Recycling 2) managed growth 3)
1782. Top 3 things: 1) Good sidewalk and bike paths 2) Good public tennis courts 3)
1783. Top 3 things: 1) no more high-rises 2) no more high buildings on south side of Hwy 98 3)
1784. Top 3 things: 1) fiscal discipline 2) completing the road through Destin 3) harbor development
1785. Top 3 things: 1) Stop the growth by stopping developers from bldg 2) 3)
1786. Top 3 things: 1) cheaper utilities 2) 3)
1787. Top 3 things: 1) I do not want anything else to come to Destin. 2) 3)
1788. Top 3 things: 1) barricade Wildcat Hill 2) put more money into our kids 3) more programs for children above the age of 10
1789. Top 3 things: 1) Bring a Dillard's to Destin. 2) 3)
1790. Top 3 things: 1) Better roadways 2) pet-friendly parks 3) parking for beach
1791. Top 3 things: 1) Get control of the traffic. 2) Not blocking the view of the beach/not like Grand. 3) Stricter building codes.
1792. Top 3 things: 1) traffic 2) halting on tall construction 3) have better access to the beach for the public
1793. Top 3 things: 1) continuity with road projects 2) enforcement of parking violations 3) more concern for full time residents
1794. Top 3 things: 1) Managing growth 2) Beach Access 3) Better steward with tax dollars

1795. Top 3 things: 1) need a high school 2) managing growth 3) more services for children
1796. Top 3 things: 1) cap in development until roads meet degree of pop. 2) not lose harbor to commercial/private interest 3) Free clinics
1797. Top 3 things: 1) More recreation for all ages 2) More cultural activities 3) Better handle on traffic and growth
1798. Top 3 things: 1) sidewalks 2) community center 3) parking
1799. Top 3 things: 1) Better traffic flow. 2) Some type of industry, besides tourist. 3)
1800. Top 3 things: 1) More freedom of highways 2) 3)
1801. Top 3 things: 1) Better traffic control. 2) More beach access for the public. 3)
1802. Top 3 things: 1) Moratorium on growth. 2) A public transportation system to ease traffic. 3) Hang on to everything that's left of old Destin.
1803. Top 3 things: 1) jetties in the water 2) 3)
1804. Top 3 things: 1) Reduced traffic 2) Improving sidewalks and bike paths 3) Re-route going to Pensacola by 331, Hwy 78 & 20
1805. Top 3 things: 1) better access & egress for the city 2) more attention paid towards infrastructure 3) more effort keeping the streets litter-free
1806. Top 3 things: 1) transportation - bus service 2) more available places to access beach 3) affordable housing
1807. Top 3 things: 1) More recreation facilities for the youth 2) Get rid of the tattoo parlors 3) More lifeguards on the beaches
1808. Top 3 things: 1) The growth to slow down some. 2) 3)
1809. Top 3 things: 1) more pedestrian friendly sidewalks 2) managing noise from traffic 3) more access to waterways
1810. Top 3 things: 1) More beach access 2) 3)
1811. Top 3 things: 1) "I think bike paths on all of the streets." 2) "I think they need continuous sidewalks." 3) "Good traffic flow."
1812. Top 3 things: 1) growth managed 2) more access to waterways 3) improvement in traffic flow

1813. Top 3 things: 1) Stop overgrowth 2) Take care of existing property 3) Keep it clean
1814. Top 3 things: 1) Focal point for city ex. downtown 2) Harbor boardwalk 3) Alternate route through city
1815. Top 3 things: 1) The emerald grand to fall down 2) 3)
1816. Top 3 things: 1) A Harbor Walk. 2) Continued traffic control 3) Rid duck hunters from the bay early in the morn.
1817. Top 3 things: 1) Build a bypass for easy flow of traffic 2) Clean up the neighborhoods 3) Non-allowance of adult entertainment
1818. Top 3 things: 1) less growth on harbor 2) a bridge crossover on 98 3) sidewalks
1819. Top 3 things: 1) adhere to the city code & quit changing it! 2) control the traffic on Hwy 98 3) a better choice of Mayors
1820. Top 3 things: 1) Illegal aliens out of Destin 2) we need a dog park 3) better public transportation
1821. Top 3 things: 1) Dog park. 2) More boat docking at the harbor. 3)
1822. Top 3 things: 1) Less traffic 2) less condos 3)
1823. Top 3 things: 1) Maintain the community 2) Slow down condo growth 3) Encourage a non tourist industry
1824. Top 3 things: 1) less building permits for condos/housing (growth) 2) fix traffic situation 3) control of growth
1825. Top 3 things: 1) telephone cables buried 2) a cap on growth until the highway is enlarged 3) building of docks (marinas) on the harbor
1826. Top 3 things: 1) Sidewalks EVERYWHERE & pedestrian friendly. 2) More beach access. 3) Managing the growth.
1827. Top 3 things: 1) Don't give out anymore building permits 2) Create by-passes to other cities to get around 3) More affordable housing
1828. Top 3 things: 1) address traffic problems 2) enforcing housing occupancy laws 3) respecting subdivisions--drug rehab in my 'hood
1829. Top 3 things: 1) Better road access. 2) affordable housing. 3)

1830. Top 3 things: 1) Listen to constituency instead of lobby 2) stop overdevelopment 3) community centers or other alternatives for youth
1831. Top 3 things: 1) streetlights 2) sidewalks 3) crossway bridges
1832. Top 3 things: 1) Bike Paths and more sidewalks. 2) Stop building high rises. 3)
1833. Top 3 things: 1) Harbor Boardwalk should be started 2) stricter code enforcement 3) better traffic management
1834. Top 3 things: 1) "Boys and girls club." 2) "See a children's museum." 3) don't know.
1835. Top 3 things: 1) reduce traffic 2) safer crosswalk system for highway 98 3) implement strategy for dealing with the homeless
1836. Top 3 things: 1) airport relocated 2) manage growth 3) lower taxes
1837. Top 3 things: 1) managing growth 2) less condos going up 3) addressing traffic related issues
1838. Top 3 things: 1) Harbor development proceed more quickly. 2) Balance to Emerald Grand. 3) Pedestrian friendly and bike paths that are safe.
1839. Top 3 things: 1) Re-use old buildings 2) Better parking at beach 3)
1840. Top 3 things: 1) 'A high school.' 2) 'The harbor district, i.e. better parking.' 3) 'Traffic control.'
1841. Top 3 things: 1) recycling 2) better sidewalks 3) better handicap accessibility
1842. Top 3 things: 1) Bypass around Destin to get traffic off Hwy 98 2) Controlling development 3) Concerns about the harbor eradicated
1843. Top 3 things: 1) Keep fishing fleet 2) Re-route 98 traffic 3)
1844. Top 3 things: 1) vacant lots cleaner 2) can't think of anymore 3)
1845. Top 3 things: 1) Less construction of big buildings 2) More access to beaches 3)
1846. Top 3 things: 1) Hire contractors that use legal citizens. 2) Destin Harbor treated like an asset & not abused. 3) Restrict building heights on Destin Harbor.
1847. Top 3 things: 1) Affordable housing. 2) Beach restoration. 3) Resurface the neighborhood roads.

1848. Top 3 things: 1) Traffic problems cleared up 2) Construction of condos on beach stopped 3)

1849. Top 3 things: 1) Traffic flow 2) Enforce codes 3)

1850. Top 3 things: 1) Quick response to speeders on 98. 2) More help with insurance carriers after a storm. 3) More regulation with over occupancy.

1851. Top 3 things: 1) better surface roads from hwy 98 2) street repaired in the older neighborhood 3) they need ribbon curving

1852. Top 3 things: 1) improved code enforcement 2) improved traffic flow on 98 3) putting citizens of Destin first!

1853. Top 3 things: 1) A good restaurant on the water. 2) Better support for the fishing fleet. 3)

1854. Top 3 things: 1) More parks. 2) Better equipped library with expanded hours. 3) Better summer traffic flow.

1855. Top 3 things: 1) Amend comprehensive plan for the City of Destin 2) Do a proper job of counting traffic 3) Stop permit applications for development

1856. Top 3 things: 1) The City's own police department. 2) More attention to the elderly, less to snowbirds. 3) More handicapped parking.

1857. Top 3 things: 1) Growth and development 2) Lower property taxes 3)

1858. Top 3 things: 1) Public transportation. 2) More job opportunities for the locals. 3) More local family oriented gatherings.

1859. Top 3 things: 1) A bypass to get around the City of Destin 2) Hold back on construction 3) Scenic Highway Improvement

1860. Top 3 things: 1) Better public beach access 2) Better traffic flow 3)

1861. Top 3 things: 1) The city of Destin Un-incorporated again 2) The old quality of life before we had the city 3) Dissolve the community redevelopment areas

Q18. ARE THERE ANY EXISTING CITY SERVICES THAT YOU WOULD RECOMMEND THE CITY OF DESTIN DISCONTINUE?

1862. Discontinue: Yearly occupancy fee of 25.00 for rental property

1863. Discontinue: Charging people for trash pick-up when they aren't even here during that period of time. If they are not using it, they should not be charged.

1864. Discontinue: "I'd be interested in them using more local talent for events around here, not people outside the city."

1865. Discontinue: "There is a bus coming out of Ft. Walton that should be discontinued; they usually only have a couple of people riding on it. It's such a waste of money."

1866. Discontinue: Quit using CW Roberts.

1867. Discontinue: "Stop the nonsense with the code where the bigger the development, the tier layer, say things are for the public good, they're not!"

1868. Discontinue: "I feel that they should pick up the trash once a week, instead of twice."

1869. Discontinue: I think they should stop putting up those silly little traffic islands!

1870. Discontinue: 'Revise the sanitation services! They are making people pay fines & they aren't even living in them. I don't like being charged the same thing when I only need p/u once a week!'

1871. Discontinue: "City supporting charities from tax dollars. They used to do that but I'm not sure if it's still a practice."

1872. Discontinue: They should discontinue affordable housing in this area.

1873. Discontinue: Bus service

1874. Discontinue: The City Managers and City Commissioners. They don't do anything but spend money!

1875. Discontinue: I think they should get rid of recycling because not enough people use it. If they could get people to do it, it would be ok. At the moment its just a waste of money.

1876. Discontinue: "We need to look at the Sheriff's Department. Couldn't we have a contract with Walton County."

1877. Discontinue: contract with waste management that generates two trash pick ups a week.

1878. Discontinue: I don't think we need twice a week trash pickup.
1879. Discontinue: "quit trying to come up with affordable housing it is not our job to make affordable housing we don't have the time or the money."
1880. Discontinue: Expensive trash pick-up. Fining people who are trying to fix their own cars in their own yards, who do have covered areas to park them in.
1881. Discontinue: inspection department if they don't tighten up
1882. Discontinue: The over-upkeep of the medians.
1883. Discontinue: "Garbage recycling should be discontinued, we shouldn't have to pay for."
1884. Discontinue: The City making contributions with the taxpayers money to charitable causes.
1885. Discontinue: "The beach patrol going up and down the beach on scooters is a big expense. Most the time they are not doing their jobs. There is no dogs on the beach and I have seen them just let dogs walk by.'
1886. Discontinue: Pump-out boat, if we have one.
1887. Discontinue: "why do they have the young people on the city council. They don't make decisions or pay the bills. Have a center, too scattered & spread out. No main street."
1888. Discontinue: Reduce library services. Discontinue charitable donations. Stop the land grab and taking property from private owners. Discontinue the beach restoration.
1889. Discontinue: "Discontinue the bumps from the sewer rounds if they can. Everything they can to get rid of the nudity bar; Oasis."
1890. Discontinue: I don't think the city of Destin needs to be in the housing business.
1891. Discontinue: "I wouldn't say get rid of Waste Management but they definitely need to make improvements on the contract."
1892. Discontinue: 'TAKE THE LIQUOR STORE AD SIGN DOWN COMING IN FROM FT. WALTON; IT'S DISGUSTING TO US OLDER PEOPLE!'
1893. Discontinue: Beach passes at the Henderson Park
1894. Discontinue: "Our sanitation is not real helpful, everything has to be in the green can. Won't stop to pick up anything too large for the green can, or lying on the ground around the can."

1895. Discontinue: I feel that the grants given for a lot of local charities could be better spent somewhere else.
1896. Discontinue: They need to get out of that contract with Waste Management.
1897. Discontinue: "I think they should do away with waste management for a number of reasons. When the garbage was being picked up by a private firm they had better operations and cheaper prices."
1898. Discontinue: 'If they have services that people are not using, then they need to discontinue that.'
1899. Discontinue: I don't think we should get in the housing business.
1900. Discontinue: waste management if it is not improved.
1901. Discontinue: The requirement that everybody that has a dwelling pay for sanitation services when some dwellings are vacant most or all of the time and they are charged for services they don't use.
1902. Discontinue: Not discontinue, but definitely spend less money on the street median grooming. There is always someone out there with their leaf blower!
1903. Discontinue: "I don't think it's fair to charge people for garbage p/u when they don't even live there; the home is vacant, maybe for rent, for sale, etc."
1904. Discontinue: "They need to discontinue all of them and start all over again."
1905. Discontinue: "If we don't get our garbage picked up, 2X a week , we still have to PAY for 2X!"
1906. Discontinue: You would like to stop using the Okaloosa county sheriff department for Destin.
1907. Discontinue: I would convert to a City Police department.
1908. Discontinue: Less code enforcement, regarding permitting. Time is money, and it takes too long to get a simple 'yes' or 'no', or getting someone to tell me what I need to know. This shouldn't take 6 weeks.
1909. Discontinue: Waste pick is too often. Prefer once a week as opposed to twice. Also, put a hold if you are away for extended time.
1910. Discontinue: "I don't like that I have to pay for trash when I wasn't here for six months."

1911. Discontinue: " They could get rid of city engineering, planning and the CRA's and the City government. Everything except the recreation and ball field."

Q19. ARE THERE ANY SERVICES THAT THE CITY DOES NOT CURRENTLY PROVIDE THAT YOU WOULD RECOMMEND THE CITY OF DESTIN IMPLEMENT?

1912. Implement: "I think that we need more lifeguards at the beach."

1913. Implement: "A little more information about Henderson park, i.e. when can you obtain a permit to go to the park."

1914. Implement: "Mother-In-Law" houses with full facilities and services should be allowed.

1915. Implement: POLICE.

1916. Implement: "I'd like to see a dog park, there are so many ball parks, why not dog parks."

1917. Implement: "An ombudsman of some type when there are complaints!"

1918. Implement: Trash pick-up.

1919. Implement: 'More local transportation.'

1920. Implement: 'As far as the streetlights, put more around the elementary school for people to walk at night.'

1921. Implement: They should have more roundabouts to help control traffic. It keeps things flowing.

1922. Implement: "I'd like for them to complete the YMCA plans & make it affordable for the older folks."

1923. Implement: police department

1924. Implement: Leadership development for citizens. A program to get people involved in what the city is doing.

1925. Implement: I'd like to see them see about keeping more of the trash off of the roads.

1926. Implement: Care for the elderly. Take them lunches & give them companionship. People who have nothing to do could do these things! (Organized volunteer group) Looking after the fishermen.

1927. Implement: "Don't send so many police services, EMT, etc., fire & rescue units to an accident that is minor. It just adds to the traffic!"

1928. Implement: Recycling with many more places to recycle. More bike paths and walking areas to make it more pedestrian friendly. Recycling needs to be convenient and visible.
1929. Implement: "I don't know if this is a service but I would like there to be crosswalk lights at every crosswalk in Destin. It's dangerous for everyone when there aren't any."
1930. Implement: Providing Broadband service over the city.
1931. Implement: Police
1932. Implement: A local probation department in Destin. People who need to go, can't get there and then get violated because of no public transportation! They want to go, but can't (too far to walk or bike).
1933. Implement: Small town.
1934. Implement: Allowing dogs on the beach.
1935. Implement: I'd like to see some public transportation between Destin and Ft. Walton Beach, and within the City of Destin.
1936. Implement: Charge restaurants more for rent and the Public bathrooms in James Lee park are disgusting how they are kept."
1937. Implement: Put power lines underground.
1938. Implement: "A tennis facility would be nice. More teen activities should be promoted."
1939. Implement: help for the homeless help for the poor
1940. Implement: A recycling drop-off somewhere in the city.
1941. Implement: Redo white lines on city streets.
1942. Implement: City bus.
1943. Implement: 'We are last area to get power after a hurricane and we would like to be one of the first.'
1944. Implement: They should add a Police Department.
1945. Implement: "Better handled through mail. You have time to think and then respond. We had better planning & everyone should follow the rules, not just some builder. Be able to see the beach & water."
1946. Implement: 'I think the City could use it's own police department.'

1947. Implement: "We need a better busing system with more stops and routes."
1948. Implement: Put a tennis facility.
1949. Implement: Cable TV service.
1950. Implement: "The city needs its own police force."
1951. Implement: It would be nice if we had our own police force, though I know it's expensive.
1952. Implement: More bus service for the back roads for the elderly and handicap that can't drive.
1953. Implement: I would like to see the City Shuttle Bus continue. I heard that they were going to discontinue it.
1954. Implement: Recycling.
1955. Implement: Recycling would be a good idea.
1956. Implement: They should offer a shuttle to run up & down Hwy. 98, so that people wouldn't have to drive if they wanted to eat out or party. This would alleviate some of the congestion.
1957. Implement: More knowledge about what the city's doing and who is running the city. More knowledge about the structure of the city government.
1958. Implement: "You should implement parking control and appoint a harbor master."
1959. Implement: Help for the elderly.
1960. Implement: "There should be a shuttle service for people who are visually handicapped or disabled and can't drive."
1961. Implement: A teen center like the Niceville Community Center.
1962. Implement: Promote more tournaments for sports
1963. Implement: "School system for less fortunate children. Doctors and Dentists for Medicaid."
1964. Implement: Pick up large abandoned furniture on sides of road.
1965. Implement: 'Better trash up pick.'

1966. Implement: More Spanish speaking employees to help answer questions.
1967. Implement: Traffic control.
1968. Implement: 'They need to pick up the trash in Destin. Also, they need to have radio or tv access for just Destin when a hurricane is coming. We get our news from Panama City and Pensacola.'
1969. Implement: We need a bus or transit system that takes people out of town to Navarre, Santa Rosa Beach, and further out than just this area. And we need to make pedestrians more safe.
1970. Implement: 'Our own police force.'
1971. Implement: recycling
1972. Implement: Doing more surveys of the local citizens. Try sending a 'blind' survey to each resident to see how they are really feeling.
1973. Implement: More public transportation, especially for the senior citizens and people who don't drive.
1974. Implement: 'We need our own police department. Right now we only have the sheriffs department.'
1975. Implement: More police protection, forming a Destin City Police force.
1976. Implement: Public Transportation to all areas of the city of Destin.
1977. Implement: Programs for teenagers.
1978. Implement: Our own police department.
1979. Implement: Police Force.
1980. Implement: Community bulletin board
1981. Implement: Animal control.
1982. Implement: Better access to information on public transportation schedules and the transportation itself. A dog park!
1983. Implement: "Imposing the law on people that have trash & old cars sitting in their yards...boats also!"

1984. Implement: "I think that, as I understand it, they pay Okaloosa a TREMENDOUS amount of money to patrol Destin. They need to look into getting their own police force."
1985. Implement: 'More buses and shelters at the bus stops.
1986. Implement: More streetlights
1987. Implement: Police force.
1988. Implement: "Our own police force."
1989. Implement: A city pool not connected to the YMCA!
1990. Implement: "Trash pick up & it's a big problem. We don't have a Police Dept., we just have a County Sheriff."
1991. Implement: "I'd like to see them change to a better service for the garbage. It's the trash part."
1992. Implement: Public transit or shuttle to and from the airport. Reliable public transportation with posted and published schedules.
1993. Implement: 'I want to see the YMCA finished especially for the elderly. We need the Rec center & swim area to keep us going.'
1994. Implement: More parking spots.
1995. Implement: A hazardous waste disposal once a quarter
1996. Implement: "They could control parking in front of houses. Sometimes vehicles are sticking out into the roadways."
1997. Implement: "I would like to see more cultural arts, such as museums and music in the city."
1998. Implement: "They don't replace NO PARKING signs when they are stolen or run over."
1999. Implement: recycling
2000. Implement: Complete the YMCA!
2001. Implement: There needs to be a public audit of the city's books, each year, by an outside entity.
2002. Implement: More music bands, art exhibits.

2003. Implement: At least a once per month pick-up by Waste Management for sofas, washing machines and the huge junk left beside the road and on the sidewalks or a place for people to take it.

2004. Implement: More public access to the beach More sidewalk and bike paths to stop the rise obesity and more parking.

2005. Implement: Add to the recycling program. General big time trash pickup, with no limits on what you can put out, at least once yearly.

2006. Implement: I'd like to see the city have a larger enforcement over illegal drugs. The Mexican drug cartel is here. And human trafficking is here. Prostitution is rampant. Three people I know were killed.

2007. Implement: I would like to see an affordable cab service. Okaloosa Transit stops too early at night.

2008. Implement: "I would like recycle twice a week."

2009. Implement: 'We need to re-evaluate the city government & what power they have. Their attitudes are horrible. When will they slow down the building, & adhere to the codes! Increasing the heights of buildings'

2010. Implement: "I'd like to see a dog park."

2011. Implement: Better bus services.

2012. Implement: Pedestrian and bicycle right-of-ways.

2013. Implement: "I'd like to see more transit shuttle buses."

2014. Implement: 'We need a local police department.'

2015. Implement: "I would like to see a dog park."

2016. Implement: "I see a need for old people, whether it comes from county, city or who. Maybe meals-on-wheels would be an idea."

2017. Implement: 'Better recreational activities for the youth. All the YMCA has is a pool, and most people have pools.'

2018. Implement: Patrolling and policing of the people that keep running a red lights.

2019. Implement: Another library branch.

2020. Implement: 'When the out of town people are out of town, the garbage is absolutely horrible; trash/water/pickup is a regular tax. If they don't pay, put a lien on their property.'

2021. Implement: "They should be responsible for funding & maintenance of our waterways."

2022. Implement: Code enforcement of abandoned water vessels.

2023. Implement: I would like a recycling service in my area.

Q25x. PLEASE SPECIFY WHAT "OTHER" TYPE OF RESIDENCE IN WHICH YOU LIVE:

2024. Q25x Specify for "other": . Duplex

2025. Q25x Specify for "other": . 'A modular home. I think it's a trailer.'

2026. Q25x Specify for "other": . cottage

2027. Q25x Specify for "other": . mobile home on our property

Q32. DO YOU HAVE ANY ADDITIONAL COMMENTS?

Q32 comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q21, "how satisfied are you with the OVERALL QUALITY of the job that the City is doing?" All respondents were asked this open-ended question, regardless of rating given.

A direct correlation between Q21 and Q32 is not established, as the "additional comment" question was not asked directly in conjunction with Q21; respondents were asked several demographic questions in between. The researchers merely organized the "wrap-up" comments in this fashion to allow the reader to observe any interesting patterns that might appear.

2028. Q21 Rating: 1 "They designed the roads so bad, you can't even get around! There at Henderson Beach, Wal-Mart, & the new development they're building, they didn't even think to put a stop light. It's going to be extremely dangerous there around Wal-Mart."

2029. Q21 Rating: 1 "Get a police department and don't get some amateur police like the sheriff in Fort Walton that got arrested for stealing bonuses and got caught in Las Vegas. We need real police from big cities and need to pay them good because it is expensive to live here."

2030. Q21 Rating: 1 The City need not be involved with affordable housing. They need to go back to compatibility as opposed to the tier system for growth management. They are allowing too much growth & development, particularly at the harbor. NO DOGS ON BEACHES!!! They should discontinue the beach restoration program. They need to ticket cars that are parked illegally, REGULARLY!

2031. Q21 Rating: 1 It would be worse for the city to have a police force, since they're inept at everything they do. City employees give conflicting information. Since the city became incorporated, nobody cares about anything. I hope I'm not living here in five years. All of the city code violations are equally important, and should be rated a '1.'

2032. Q21 Rating: 1 "I don't feel that the city is adhering to city codes. I was told that they'll continue building until there is no room to build. That's the amount of concern they show people like myself; they just don't care!"

2033. Q21 Rating: 1 "I am totally disgusted with the City of Destin, like a lot of other people. I have purchased property away from here. As soon as the economic situation improves, I will be selling my business and home, and I will be leaving."

2034. Q21 Rating: 2 'I'm not trying to be negative, but I wish they would educate themselves in the city government better, before making important decisions. I don't feel like I know what's going on, even though I do attend counsel meetings and such. I feel there needs to be better customer service in all areas of the city mgmt. They all seem to have a chip on their shoulder.'

2035. Q21 Rating: 2 "BE BOLD!!! The city needs to come up with some big and bold ideas to help its people. They should be helping developers and entrepreneurs create jobs and encourage them to come to Destin."

2036. Q21 Rating: 2 We have plenty for the tourists to do. Maybe in off season, have activities that would bring the residents closer together! That way they could see who needs help, food, care, jobs, etc. Instead of Mardi Gras and everyone getting drunk, they could have family concerts in the parks. We have plenty of sports, but we need art fairs and such. Spend less on seafood festival, more on other things.

2037. Q21 Rating: 2 The library is super! It's the best thing they've got going. Hwy. 98, on the other hand, is a parking lot 6 months of the year. That's why I'd rate them low in "ease of travel on city streets".

2038. Q21 Rating: 2 "I'm extremely upset w/the code enforcement, or how my complaint was handled, concerning the cars that park on the street in front of my house. It takes 2 of us to be able to back out of the driveway. The city engineer dept. referred me to the Sheriff's dept, & said YES, it's a hazard; we need no parking signs here. However, the cities bldg dept. rejected the signs!"

2039. Q21 Rating: 2 "They really need to enforce the codes that they have in place. I am very upset with the job they are doing so far."

2040. Q21 Rating: 2 "I feel like it's much too late for them to do anything about the ease of travel, especially Hwy 98; it's all but done. Also, I once took some old newspapers to the city library, and they said that they were too outdated, wouldn't take them, and I've never been to the library again."

2041. Q21 Rating: 2 Running a town or city isn't easy but there is always room for improvement. We have the money as a city because of the taxes collected annually to really put some of that money to good use. Lets do it!

2042. Q21 Rating: 2 I am very disappointed of the approval for the strip club downtown.

2043. Q21 Rating: 2 "It's WAY too congested around here, and they need to do something about it. It's just not the way it used to be. It's not easy to get around. The drainage is very poor, also."

2044. Q21 Rating: 2 "The City of Destin should do something about the traffic related noise issues."

2045. Q21 Rating: 2 "Besides the traffic issues we have because there are barely any roads you can go down that aren't full of traffic we have other problems too. Destin is supposed to be a high class city and I don't like the fact that there are homeless people at the street lights begging for money."

2046. Q21 Rating: 2 " They need to think more about the citizens then they do for the developers from out of town. Even the local developers have come in they are not really from here."
2047. Q21 Rating: 3 They put more lighting on 98. I am afraid someone may get hurt.
2048. Q21 Rating: 3 "Overall, I'm very pleased with the City of Destin, and I have no complaints. I couldn't rate any of the 7 code violations, because where I live I have no problems whatsoever!"
2049. Q21 Rating: 3 The city is overbuilt, and they didn't take into account easements, etc. There are not enough access points to the beach. The sidewalks are a JOKE! So are the roundabouts, because they're not consistent as to speed of approach, etc.
2050. Q21 Rating: 3 I just don't think they have enough sidewalks around here.
2051. Q21 Rating: 3 I hope that they quit letting them build on the beaches so that we can retain our history, & get the fishing industry straightened out. The sidewalks on Mountain Drive were built wrong, the roads were not designed for a big city & they haven't changed them. Swale ponds are USELESS because of our sandy soil. A boat launch needs somebody to supervise.
2052. Q21 Rating: 3 'I think it's so important for us to have more beach accesses! I'm extremely upset that they took a 2 lane road & made it into 3 lanes; I lost some of my land! The sidewalks around the city are terrible. I don't know what they intend to do to complete Airport Rd. & the Wal-Mart situation! I don't feel informed about anything unless I was able to attend a counsel meeting."
2053. Q21 Rating: 3 I think that we don't have enough beach access points.
2054. Q21 Rating: 3 We live on Indian Trail. A lot of the sidewalks around here have actual chunks missing! As for getting around, Hwy. 98 is BAD. They need to do something about Calhoun Park, because it's become a haven for homeless men. I don't think there are enough access points to the beach, and the few that we DO have don't have NEAR enough parking!
2055. Q21 Rating: 3 I think it is going to be inconvenient to get to the airport with the road near my house closing.
2056. Q21 Rating: 3 They need to restrict the number of large high rises and condos. They give developers too much consideration. WE NEED TO RENOURISH OUR BEACHES! They are our economic base!
2057. Q21 Rating: 3 "I don't feel like the city government employees have a grip on the growth here. I think they should not allow so much growth to continue. Besides that I'm not too fond of the 'good old boys' that have to do with the city government."

2058. Q21 Rating: 3 I think the best asset the City of Destin has, is its library. They have an outstanding library for a city this size!

2059. Q21 Rating: 3 The traffic lights are WAY too long. There is no place to take your pets for recreation or activities. There's too much unnecessary towing of vehicles because there's not enough parking. Anyone on probation, can't find a job, so doesn't have the money to get to the probation office (too far) or the transportation to get there. Then they get violated. We need an office locally.

2060. Q21 Rating: 3 "I have a Bachelors Degree in Nursing. I live in a flood zone & pay a high premium. The rates are all too high. The Code Enforcer lives across the street from me, so everything is kept on the up & up."

2061. Q21 Rating: 3 One time on my street, there was a rental property where the people were giving us a rough time. I don't know how many families were living there. They parked on their grass yard. They got warnings for a long time. They have overbuilt with condos. There's a little city park at the harbor, with one parking place that's handicapped. We laugh at that all the time.

2062. Q21 Rating: 3 I find the streets difficult to travel in certain areas. Also, I find the boat launch facilities to not be very organized. I have always found the beach accesses to be a problem."

2063. Q21 Rating: 3 "I rated boat launch facilities and parks and recreation facilities a two because there are not enough. Also, I rated public beach accesses a one because there are not enough."

2064. Q21 Rating: 3 "I think they need to eliminate the 10 percent bed tax because it takes away from the tourist coming into this area."

2065. Q21 Rating: 3 "I really want the city to keep building projects in check. People need to be notified before developers are allowed to build. When I go to a city council meeting, the decision has been made before I can even express my opinion. The citizens should have some say in this, because we do not need to keep having high-rise condos built."

2066. Q21 Rating: 3 I live in the Indian Bayou area, and we have a BAD problem with drainage out here.

2067. Q21 Rating: 3 There are too many roads that need to be paved, and lines drawn. The constant building of condo's blocking the ocean view. It stops the breeze from coming thru the city. I thought of actually moving because of the traffic and constant growth.

2068. Q21 Rating: 3 "We need to try to keep the City of Destin clean. I live on the west side of town, and there are a lot of junk cars parked in the yards. It looks trashy."

2069. Q21 Rating: 3 The trash pickup service is lousy. We pay a premium price, and get less service. The tennis courts are pathetic. There are big cracks, and bushes growing through the fence. I didn't know they WERE addressing the traffic issues.

2070. Q21 Rating: 3 "I wish they would stop building and just allow this little fishing village to thrive in the way it use to. I would really love to see the traffic laws enforced more in town and in my own neighborhood. Other than that I really enjoy living in this community."

2071. Q21 Rating: 3 I think we have a big problem with traffic. (Survey questions that were not answered were left blank because citizen said she had no experience with those topics.)

2072. Q21 Rating: 3 'I think they sometimes spend money on things that are not necessary, like the street lighting and fancy crosswalks, where they can spend it more wisely or on more important things.'

2073. Q21 Rating: 3 On this Waste Management rule the city changed, I think it's very unfair, and people are going to figure out a way to get together and share services, and put everything in one garbage pail. Is there going to be another vote on this If there is any traffic issues, I never see a cop directing traffic. They use flashing yellow lights.

2074. Q21 Rating: 3 "I've lived here 30 years, and they just won't stop building; we're sick & tired of it! Also, there is a garbage pickup problem with a rental home across the street from me. He's trying to rent it, & because the bill doesn't go to where he currently lives, they refuse to pick the trash up. It's not pleasant for the rest of us; it's a vacant lot!"

2075. Q21 Rating: 3 "I'd like to see better street lighting in my area for sure! We've just applied for a bldg. permit, and so far everything is going well! I will say that I'd like better code enforcement in my area, nothing in specific, just a close eye out for our neighborhood."

2076. Q21 Rating: 3 "I have a problem with waste Management. I don't think it's fair for citizens of Destin to have to pay for trash pickup even though they don't even own a trash can because they're gone most of the time. I think traffic laws should be enforced here to stop all the deaths on HWY 98. I also think they should stop tearing up sidewalks and spend the money on something else."

2077. Q21 Rating: 3 'Many of us have complained over & over about the disgusting liquor store sign, with the big tongue when you come out of Ft. Walton. They refuse to take it down! Sidewalks are put in, taken out, & put in again; they are horrible. In my nice area I live, there are people living in an RV w/lots of trash! For 2 yrs. they've not done anything about the 2 sunken boats in our harbor!"

2078. Q21 Rating: 3 I know that efforts are being made to improve beach access. I came back here because I was here before, and I knew what it was. Because it was attractive. And I'm glad I came here. I'm still happy with it.

2079. Q21 Rating: 3 More cultural events for the residents.

2080. Q21 Rating: 3 'I didn't even know the city had a web site or how to access it.'
2081. Q21 Rating: 3 "They should do away with the impact fees on new home construction because it's not fair that the existing homes don't get taxed that way."
2082. Q21 Rating: 3 I hope the city starts listening to their people!
2083. Q21 Rating: 3 I wish the library was more centralized. It is too remote for me because I live by the county line. I would like to see much better transportation. I would like to see a City police force. I think all of the city services are too scattered and could be more centralized.
2084. Q21 Rating: 3 "I rated traffic, or ease of travel, a 2 because the streets are bad and narrow, and we need more traffic lights. I rated storm water drainage a 2 because I see water standing in driveways after it rains."
2085. Q21 Rating: 3 "Please get highway 98 fixed! I'm very annoyed, as everyone else is! We need more beach accesses for sure!"
2086. Q21 Rating: 3 "The City of Destin is slow to enforce code violations regarding trash in yards. I see the City tag violations in these yards, but nothing is ever done to correct it. The City of Destin just allows this debris to continue to stay. This area is becoming such a trashy shell. They really need to clean up the area, or enforce the violations."
2087. Q21 Rating: 3 I don't know how to rate the code violations. I don't see that we have a problem with them, so I have no idea how to rate their importance.
2088. Q21 Rating: 3 "We enjoy living in Destin, but you get tired of seeing stupidity running around the streets! For example...the street maintenance was replacing some signs the other day. 1 guy was working, & 5 were standing around watching!! Another time, I was in an electrical department watching a city employee trying to return a 'special order' item, when ANOTHER guy came in because he saw his bud!"
2089. Q21 Rating: 3 "I have some real issues with the lack of code enforcement. I think the enforcers are worthless! I also think that we have ENTIRELY too many condos & that things are being allowed because money is being put into the pockets of some councilmen."
2090. Q21 Rating: 3 Managing growth, to me means not inhibiting growth, but encouraging it, in a sustainable way. I'm happy with living here.
2091. Q21 Rating: 3 'They need to create jobs so we can stay and not have to leave. I'm glad I got to take this survey and let them know how I feel.'
2092. Q21 Rating: 3 "I would rate public beach accesses a 0! I feel there is a huge need of more beach access, no doubt about that in Destin!"

2093. Q21 Rating: 3 "They need to stop them from building all those Hi-Rises! They're ruining Destin."

2094. Q21 Rating: 3 "The storm water/drainage is absolutely terrible in our area! I'd like to see more public beach accesses for sure, more park & recreation places, and the speeding and traffic not being taken care of. Huge trucks, such as semi trucks roll through our area, and the streets are not in good shape to begin with!"

2095. Q21 Rating: 3 "I would like for the airport to not allow any flights coming in or out before 6 am and after 10pm. I'd like to see more growth but I'd like the building of condos and other developments to slow down until we can get caught up."

2096. Q21 Rating: 3 'They need to slow down the traffic on 98. I've been rear ended twice.'

2097. Q21 Rating: 3 "I would like the police to crack down on the illegal parking in handicapped parking spots. I have a handicapped son and it makes me mad when people park in those spots and aren't handicapped."

2098. Q21 Rating: 3 I think that the survey has covered everything.

2099. Q21 Rating: 3 "There is WAY too much traffic, and not enough lights to control it."

2100. Q21 Rating: 3 "I think the City of Destin isn't doing too bad of a job. I'm disappointed with the mayor, because he falls to the condo owners and developers. They control the City of Destin."

2101. Q21 Rating: 3 "I live by the airport and when we moved here it wasn't too bad, but now they have commercial planes coming in at three in the morning and late at night and it is very hard to sleep. I was thinking maybe they could put up one of those sound-proof walls, or cut down on flights that early."

2102. Q21 Rating: 3 "I definitely feel that speeding & traffic should be better enforced, mainly on Hwy 98. It's a nightmare for older people such as myself. I feel that the streets are poor and it takes so very long to complete anything they start. Airport road was forever. They put some type of bumps from Kelly to Main street, and thankfully finally did away with those."

2103. Q21 Rating: 3 There aren't enough sidewalks & there is so much traffic on 98 that we have GRIDLOCK. That new traffic circle is HORRENDOUS, too!! We need to have a skate park for the kids, and a REAL tennis facility. There is no parking by the beach access areas, either. The only reason I live here as a single mother is because of the A+ schools!

2104. Q21 Rating: 3 "I've been living here a little over 8 years and the odor of the sewage plants or lift stations really aggravates me, because it gives off a really bad odor."

2105. Q21 Rating: 3 I think the recreation programs are good for kids, but not for adults. I was told the road I live would not become a through-street. They built the Airport Rd. town homes

right up against the street, where you can see the air conditioning units. We have a lot of empty condos and stores here, which they need to use before building more. A strip club on Mountain Drive may encourage trafficking.

2106. Q21 Rating: 3 "I have one question for the city council; Why did we spend our money on the "Y" in Destin and building swimming pools when we could have spent the money somewhere else "

2107. Q21 Rating: 3 "They really need to address the overbuilding issue. They are overbuilding and then we, the residents, are having to pay to repair the damage that is done. They also need to be more consistent in their building code enforcement and make it more equitable for the citizen."

2108. Q21 Rating: 3 "I would like to let the city know that the drains throughout the city work good, but once they start draining and grass and dirt gets caught inside them it starts to overflow."

2109. Q21 Rating: 3 "We're very happy here, and the quality of life for us is very good here. The only concerns that we have deal with excessive growth and the city not addressing traffic related issues."

2110. Q21 Rating: 3 I live in a pretty good area, where I don't have any awareness or concern for any code violations.

2111. Q21 Rating: 3 If the City of Destin calls its Harbor its best asset, they should treat it as such. People who live aboard the small boats don't pump the sewage out for months, the fishing boats dump cigarette butts & wood's adrift from pier building. The height of buildings is an issue. They talk about managing growth, but don't deliver. They hire consultants but don't listen to their advice."

2112. Q21 Rating: 4 "My biggest concern is the traffic. Also, going over the bridge, people speed and they never seem to get a ticket. The speed limit is 35, and they are sometimes driving 65 MPH over that bridge. Why isn't something done!"

2113. Q21 Rating: 4 Thank you for taking an interest in what the citizens of Destin think.

2114. Q21 Rating: 4 "I attend some of the city council meetings, & some of the time, I think some input from the public would be advantageous to them."

2115. Q21 Rating: 4 " I think Destin is a wonderful, but there are improvements that could be made and I think they need to work really hard to keep a good community because it's a good place to raise children."

2116. Q21 Rating: 4 "The city of Destin, definitely needs more public beach accesses! There could be better street lighting and more improved boat launches! Traffic: They are doing the best they can, but we need the traffic lights timing improved!"

2117. Q21 Rating: 4 We are happy here. We have access to good doctors and good hospitals. We would move if we didn't like it.

2118. Q21 Rating: 4 "Please ask that they start doing something to enforce the people parking on the sidewalks! We've called law enforcement time & time again, and nothing is ever done about it! Also, we need BEACH ACCESSES for the citizens! As far as the building inspection rated a 2, it's because they aren't willing to work with common people; only the wealthy!"

2119. Q21 Rating: 4 They have a hard job, running the city. Overall, they do a pretty good job. However, we DO need more access to the beaches...not just Henderson Beach. I've had some problems with Waste Management & wish that they could get another service company. We need a better Sub Station & more Sheriffs in this area, too.

2120. Q21 Rating: 4 "My main concern and why I rated public beach accesses a big fat 0, is because there simply aren't enough. I'd love to see more be access; it is horrible here; they need to do something about this problem!"

2121. Q21 Rating: 4 I think traffic here is an important issue because the roads are gridlocked in the Summer. More important, however, is the lack of access to the beach. I've lived on several continents and I have NEVER seen such a strange attitude towards the beaches! There IS no such thing as a blocked off beach in Europe, etc.

2122. Q21 Rating: 4 "Please, please, finish the YMCA for us older people to enjoy!"

2123. Q21 Rating: 4 "They need to do something about the noise coming from the club 'Night Town! It's too loud at night. They need to keep a better eye out, & clean up around Siber, which is between Forest & Kelly street. I feel like there is drug involvement going on! Please build more 1 story homes for people my age, 72! We can't get up & down the stairs & everything is two story!"

2124. Q21 Rating: 4 "I am pleased with everything you asked about, mostly. However, they could definitely improve storm water drainage. I've been extremely pleased with the police/sheriff's services. I needed them once in the past, & they quickly responded and were extremely courteous!"

2125. Q21 Rating: 4 "Need to work on the traffic related issues."

2126. Q21 Rating: 4 We need more sidewalks. There are some that don't connect to anything. I think it would help pedestrians, and improve the community access here. We have power outages here 2 to 3 times a year, usually because someone has crashed into a pole. Underground utilities would improve this, but I know it's expensive.

2127. Q21 Rating: 4 I love living here and I think the City does a pretty good job. Several of the Council members are buffoons. It appears that the Mayor lacks any authority.

2128. Q21 Rating: 4 We live on Holiday Isle and it does have some drainage problems. I enjoy the library. I think managing growth goes hand in hand with transportation and traffic problems.

2129. Q21 Rating: 4 "Schools are excellent, came here from Dallas w/a 11 year old. He was going down hill, & since our move here, he has totaled excelled and doing great. We need more health food stores and grocery stores close together for more competition. I think the police should make more of a show & be noticed on 98 to keep down the speeders & people who are weaving in & out of traffic."

2130. Q21 Rating: 4 "I think the speed limit of 25 MPH on 98 is ludicrous and too slow. I do not feel the website offers a lot of info and is geared more towards the tourist. I don't understand why my dog is not allowed on the beach."

2131. Q21 Rating: 4 " I just think that it is really important for the city to get a high school."

2132. Q21 Rating: 4 The developers seem to get what they want, no matter what the ordinances are. They built twelve stories instead of ten, then said "oops". Over the years, they have not honored the beach access ordinances. The city has caved into the developers too many times. Fairhope, AL, has a long history of controlling their growth and as a result, is a delight. Our only street, is a main highway!

2133. Q21 Rating: 4 "I don't like that people park on the streets & on the sidewalks; this should definitely be enforced! We need better storm water drainage throughout the city. We need more public beach accesses. I'd like to see the police enforce speeding throughout the city!"

2134. Q21 Rating: 4 I think they're making headway on traffic-related issues.

2135. Q21 Rating: 4 I am very dissatisfied with the traffic. I think it is a danger to citizens in Destin.

2136. Q21 Rating: 4 I just love Destin, I love the beaches and I love living here!

2137. Q21 Rating: 4 I'd like to see them negotiate a contract where people don't have to pay for trash pick-up when they're not using it. I would like to suggest that the Community Center at the United Methodist Church be used for people displaced by hurricanes. It is huge, well-built and would certainly hold a lot of people. I think the City's Senior programs are REALLY GREAT! I give them a "10" on that!

2138. Q21 Rating: 4 " Keep up the good work."

2139. Q21 Rating: 4 "In order to do this survey, I prefer to do it by mail. I can read & take my time in making my decision. I think it would take less time. A lot of people come in & buy property & that makes my taxes & flood insurance go up. It's all I can do to pay my flood insurance. I wish they would lower the trash pick up for a single person. They need to keep the same rules for everyone."

2140. Q21 Rating: 4 "Please finish building Commons Dr. to Airport Rd as soon as possible."

2141. Q21 Rating: 4 "Our quality of life here is very good, it's a wonderful place to live & we really like our neighbors & community. We live here 90 percent of the time & have been here since '92. When the Hurricanes are announced on the news, we leave town in plenty of time. We've not had any damage. I have a Masters Degree in Health."

2142. Q21 Rating: 4 We have trouble with the building codes here. I live in Holiday Isle. When we had the boat lift put in, we went to get the permit, and they said we had to get the contractor to pick up the permit, to put the lift in. They have the community center, and senior citizen center. I use them occasionally. The water does stand on Gulf Shore Drive, during storms.

2143. Q21 Rating: 4 "I feel like the people get on the council for their own agenda; their wants and needs! I would love for there to be more public beach accesses; it's very bad."

2144. Q21 Rating: 4 'I like the fact that they provided me with a Henderson Beach pass. I really appreciated that.'

2145. Q21 Rating: 4 The tax situation here makes it very difficult to accept. There hasn't been any adjustments made to accommodate the decrease in property values. They need to make new computations. I would be willing to trade fewer services for lower property taxes.

2146. Q21 Rating: 4 "I couldn't rate any of the code violations on the 1-7, because I have no concerns of any of them whatsoever, in my neighborhood; I'm extremely pleased with the city! I know they're doing the best they can with the traffic related issues, bless their hearts, but it's pretty bad in terms of growth, traffic being heavier & speeding!"

2147. Q21 Rating: 4 I think they're wasting money tearing up the sidewalks on Gulf Shores Blvd. I saw in the paper the city is thinking of purchasing Noriega Point. I don't think they should. I don't think it's a good use of money. I live in a condo, and I don't have much experience with the city codes.

2148. Q21 Rating: 4 We are only here during the winter season. I'm not aware of any violations of code enforcement, so I can't rate one over the other. We have stayed in the same condo on the beach for the past 9 years. We love it here. I feel that the City of Destin bends over backwards for us snowbirds. They provide a lot of entertainment. I just wish that we had found this place sooner.

2149. Q21 Rating: 4 The only thing that worries me about living here is evacuation in the event of a hurricane or tornado. I don't know how prepared the city really IS for those situations. Also, I feel that too often, the traffic is such that individuals are put in many risky situations...cars going too fast, passing unsafely and people are in too much of a hurry.

2150. Q21 Rating: 4 "I rated the street lighting a 2 because some of the intersection lights are not synchronized."

2151. Q21 Rating: 4 I'm not out in the public as much as other people are, but I think they do a pretty good job.

2152. Q21 Rating: 4 "I think they should try to keep it more of a fishing village and not build so many condos and high rises. I think the developers do anything they want and find the loop holes to do it. I also think they need to have more beach accesses, because that is critical. Destin is a wonderful place, but I think they need to keep focused and restore the beaches."

2153. Q21 Rating: 4 "I would like to say that I appreciate the fact that they give us residents free permits for free, to go through the State Park. I didn't rate any of the code violations any ratings, because none of them apply to me, & I have no concerns at all with any of the codes."

2154. Q21 Rating: 4 There is no way for the City of Destin to attract workers for tourism industry, etc., because there is nowhere for them to live. We should have a way to attract workers or transport them to and from work from the other areas where they live, on a regular and timely basis.

2155. Q21 Rating: 4 "I really don't have any concerns about code enforcement, because where I live, everything is just fine. I'm not aware of any violations. The quality of my life was better, when I moved here 16 years ago, before there were so many traffic issues. I don't like the circle by the City Hall. It took me 15 minutes to access Hwy 98, just to go to the drug store. It's awful there."

2156. Q21 Rating: 4 In my neighborhood, there's some road work being done, and no one can understand why. It's going to become a problem getting out of here, and I'm not happy about it. Airport Rd. turned out well. I, and every other neighbor I talk to are having a hard time with how they've allowed growth to take place especially on the harbor: the main reason most of us moved here. It's a repulsive monstrosity.

2157. Q21 Rating: 4 I love it here. We came from Massachusetts on vacation, many times, and then decided to stay. I love the people, I love the water and I just love living here. I don't get out much, but I live on the water and get to watch the boats come and go. It's lovely.

2158. Q21 Rating: 4 'What is going on with the Tom Thumb on Main Street and Kelly. It's empty. You have to pay for sanitation and there are people renting that do not pay, and the trash and other debris just sits there.'

2159. Q21 Rating: 4 My biggest complaint is the traffic. I don't know what more the city can do. We've already overbuilt and I can't give them any suggestions. We have learned when not to go out, during the summer, to avoid it. They said Destin is maxed out. There's no more land. But I notice they're filling in wet- lands. And when a one-story building is torn down, they build a ten-story building in its place.

2160. Q21 Rating: 4 My only concern, really, is traffic congestion. I don't mind more growth, but they've got to have the roads to handle additional growth.

2161. Q21 Rating: 4 I think the traffic here moves pretty fast on US98. Other than writing ticket after ticket to speeding drivers, I think they could slow down traffic in other ways.
2162. Q21 Rating: 4 I'd like to see tighter restrictions on the development of the harbor district.
2163. Q21 Rating: 4 'I certainly enjoy living here and I appreciate you doing this.'
2164. Q21 Rating: 4 "They need more boat launches, and if they ever do something about this, I'd like for it to be free, or at least reduce the expense."
2165. Q21 Rating: 4 There are children in an age range from 10 through 14, driving golf carts along the beach road, by themselves.
2166. Q21 Rating: 4 I think that there was a lack of foresight on planning the streets because you have to go in different directions to get to your objective. There isn't very much lighting at ALL in Destin. They should have more parking near beach access areas, not just Handicapped Parking!"
2167. Q21 Rating: 4 I don't think you should have to pay for garbage services for a house that is unoccupied. I think that the prices for garbage service, which went up when the gas prices did, should be renegotiated now that the gas prices have dropped back down.
2168. Q21 Rating: 4 There needs to be more beach access. We need to control the traffic and development situation. City Council and Managers need to listen to the ideas of the public.
2169. Q21 Rating: 4 The sidewalks in holiday Isle are ATROCIOUS! They are in the middle of widening them so that golf carts & pedestrians can bypass each other, & the whole project is a total mish-mash!! I feel that there are not enough launch facilities that have parking near them. Joe's Bayou is really the only one, & I know that there are other places that could be developed in that direction."
2170. Q21 Rating: 4 "I'm very happy here. The reason I rated my satisfaction with the City Code Enforcement in my neighborhood a '2', was because we experienced some serious issues regarding our townhouse property. I don't want to get into it any further than this."
2171. Q21 Rating: 4 All of the code violations you listed are of equal importance to enforce and none are particularly bad in the City of Destin.
2172. Q21 Rating: 4 People should be able to vote on their earnings and not the congress every year.
2173. Q21 Rating: 4 "I think that the city Code Enforcement should have more support and authority. I also think that no one on the city council should be allowed to run more than 2 consecutive times. There are a lot of problems going on in my neighborhood but unfortunately nothing has ever been done about it. "

2174. Q21 Rating: 4 I'd rate ease of traveling on the streets as a 2 because it's hard getting in and out of places, & into the main traffic streets. I'm upset about the leash laws because i was attacked in my own yard!
2175. Q21 Rating: 4 "The city is in trouble with traffic related issues. I don't feel that the city government is keeping our citizens informed; things happen, such as building & more building & then we find out!"
2176. Q21 Rating: 4 I had an addition put on my house. After I applied for the permit, it took forever to find a contractor, because no one wanted to work in Destin. I ended up becoming my own contractor. I had a lot of problems with the permit process.
2177. Q21 Rating: 4 "I am concerned about the inflation in home price and taxes not being adjusted accordingly. Otherwise, I think the city is a great place to live. I would rate the overall a 5 if we had a local police force."
2178. Q21 Rating: 4 "I've got two years of college but no degree. My husband has the degree."
2179. Q21 Rating: 4 "I think that other than the lack of beach accesses and the traffic issues we have, overall they're all doing a wonderful job and this is a great city."
2180. Q21 Rating: 4 I LOVE living in Destin!
2181. Q21 Rating: 4 "The only thing that I know could be improved upon, is the traffic related issues. The bypass on Airport starts to bottleneck. Especially certain times of the year, such as the summer. However, thankfully we do have people coming to help us with business when they do visit. Overall, they're doing a great job!"
2182. Q21 Rating: 4 'I'd like to see if there is anything that can be done regarding barking dogs. My neighbors are at work all day & leave the dogs outside; nothing but BARKING. We need more beach accesses, that's another complaint I have. Again, please finish the YMCA for the senior citizens! They're supposed to build a Rec center, but it hasn't ever been completed!'
2183. Q21 Rating: 4 "When the city gives permits for all these condos to be built they should think about having enough sand out there for people to sit on."
2184. Q21 Rating: 4 "I am not happy that they are letting people build on property that could block the access of emergency vehicles getting to other areas."
2185. Q21 Rating: 4 "I love living in Destin however, I want it to continue to be a quaint little fishing village instead of building high risers."
2186. Q21 Rating: 4 "I rated sidewalks a two because there should be sidewalks in Azalea."

2187. Q21 Rating: 4 "I feel safe living here, and that is a major concern of mine. The growth has messed up some stuff, but all in all, Destin is a great place to live."
2188. Q21 Rating: 4 Traffic is bad here in the summer, but I don't know what they can do about it. There's no more room to build roads. If you're speeding in the school zone at Destin Elementary, you will get stopped.
2189. Q21 Rating: 4 The condo building needs to stop and the fishing fleet has been dwindling. We need improvement for the fishermen.
2190. Q21 Rating: 4 "I think our Peninsula is too narrow for all this traffic. We can't even enjoy driving or seeing the beautiful beaches. I don't walk along there. I visit my daughter in Manhattan, & walk all over the city. They've provided walk ways for people to be able to move around & there are millions of people who live there & walk with no problems."
2191. Q21 Rating: 4 "Illegal parking along the beach road is a big problem. It costs the home owners thousands per year in broken sprinkler heads and water lines. I have personally called the police about this, and they are not interested. I understand not wanting to anger the tourists, but this is problematic for the people who live here and pay taxes through the whole year."
2192. Q21 Rating: 4 Question 11 rebuttal: I had power of attorney over some property and they would not allow me to pull a permit which meant I had to pay a contractor to pull the permit, which cost me more money. Question 12 rebuttal: Code enforcement is invisible in the middle class neighborhoods. Maybe they exist more in the upper class neighborhoods.
2193. Q21 Rating: 4 The parks have recently improved their signs. Buck Park has improved, and it's very well maintained. I appreciate the programs for seniors. But there may be some non-senior people who are being overlooked. Equally important to me are managing growth, and transportation. Animal control is important. I still see stray dogs. Traffic would flow better with fewer left turns.
2194. Q21 Rating: 4 "I love my city. I like to help the city in any way I can. People get frustrated and they do not come to the meetings. Sometimes the city has to pay a greater attention to the permanent citizens and not so much to the developers."
2195. Q21 Rating: 4 'We enjoy living in the City and I feel the City council does the best they can under the circumstances.'
2196. Q21 Rating: 4 "There needs to be an end to the building, there are plenty of condos. Also, if you're going to put sand on the beaches, make sure it's white."
2197. Q21 Rating: 4 "I've been very happy living in Destin. There is a little problem with the traffic & speeding, however, I know they're doing their best, and a good job at that! It depends on the time of year, spring break, etc."

2198. Q21 Rating: 4 "I love the city of Destin and feel that it has become overbuilt. I also feel that there are yards with too many in it and too many cars parked on the street in neighborhoods."

2199. Q21 Rating: 4 "I'm VERY adamant about grown without the proper infrastructure. We don't have multi-modal coverage, but they're building as if we DO have one! There aren't enough sidewalks, there's too much traffic, and there aren't enough street lights either."

2200. Q21 Rating: 4 I think this questionnaire is a good thing!

2201. Q21 Rating: 4 "I would like The City of Destin to make it easier to walk over to Harbor Walk. This way, the restaurants and shopping centers can get more business. Since it is harder to get from place to place by car, it's nice to be able to walk, but the crosswalks are so dangerous, especially when I'm pushing a stroller."

2202. Q21 Rating: 4 "I've spoke with Greg Kisela on many occasions and I think he's doing a great job."

2203. Q21 Rating: 4 "I'm very discouraged about the traffic issues here in Destin; there is too much growth and not enough infrastructure for so many people. Also, I would like to see us older people be able to live within a reasonable budget. Everything here in Destin is too expensive. I'd like to add, highway 98 is terrible & the airport is bad; I'm in the path of it!"

2204. Q21 Rating: 4 "Traffic is very congested here. I don't know what more they can do."

2205. Q21 Rating: 4 "Overall, I'm pretty OK w/the city. However, I do have a couple of complaints. The people like myself that live further out, never get any help in things such as potholes in the road! They just worry about taking care of the new things coming up, not improving the old. Also, I had to jump through loops when a small shed was put on my land & I know people w/more money get the job easily!"

2206. Q21 Rating: 4 "We had to have a window put in. It's a rule that the contractor had to call the city to have it inspected; the city wouldn't do it at our request. Finally, after time & time again, the contractor finally got them out here to inspect the window they'd put in. Of course he didn't want the city to find any type of error, which there wasn't. However, it took forever for this to happen!"

2207. Q21 Rating: 4 I would like to see the vacant land by the Destin Airport made into an awesome park. I would also like to see them pay the Mayor.

2208. Q21 Rating: 4 'I think it's good that they are taking the survey. Maybe City Hall will listen to what the people live here think.'

2209. Q21 Rating: 4 'They need to only pick up garbage once a week, and this way they can cut down on the charges.'

2210. Q21 Rating: 4 I would like to see underground electrical service.
2211. Q21 Rating: 5 "I'd like to see more posting for the people who fish here. They need to post what kind of fish they can catch, weight, size and how many they are allowed to keep. I fish a lot & I see it happening ."
2212. Q21 Rating: 5 "We live near the city park, and there are a lot of homeless people wandering up and down the street. Most of these people ended up here after Hurricane Katrina."
2213. Q21 Rating: 5 "I think they should do more interactive things on their website for the citizens to get involved in. I also think they should send us periodicals to keep us aware of things that are going on."
2214. Q21 Rating: 5 'I think it's good that they are doing this survey.'
2215. Q21 Rating: 5 'Please finish Mattie Kelly Park! We need more public beach accesses terribly! It would be great to quit putting in new sidewalks, such as in my development, (which are NOT needed), and start working on the sidewalks that are in such poor condition!'
2216. Q21 Rating: 5 I'm a happy camper here in Destin! I've been coming here for the past 35 years, back when Destin wasn't hardly anything. I finally moved here 6 years ago and I still love it.
2217. Q21 Rating: 5 "I'm so very upset about the dirt by city hall! 10 yrs ago they were going to build condos & hauled all the sand dunes & sold it to Walton Co. Then they started charging the people 100.00 a day. to give all the dirt back (Holiday Isle area). Now that the dirt is back, they're using it to build the road by city hall. There are people here that need the dirt, willing to pay for it!"
2218. Q21 Rating: 5 "If you call Public Works & report a hole in the street, they fix it right away."
2219. Q21 Rating: 5 I DO wish they would do something about the speeding on my street. There are NO speed limit signs! I live on Barracuda, there are NO stop signs, and they just FLY by!
2220. Q21 Rating: 5 "Mayor does a great job. I really think though they could be doing something more about the traffic. It gets really bad out there."
2221. Q21 Rating: 5 "I have never had any complaints to the city government, nor have I had any dealings with the city employees."
2222. Q21 Rating: 5 I've lived here on and off for 50 years. I don't have any problem with the codes in my neighborhood.
2223. Q21 Rating: 5 I think it would be nice if Golf Carts were allowed on the sidewalks."

2224. Q21 Rating: 5 "I think I should be eligible for the free tickets to Henderson Park."

2225. Q21 Rating: 5 I just think that they need a LOT more sidewalks.

2226. Q21 Rating: 5 "I don't like that there are not more public beach accesses. I think the cars parked on the street overnight needs to be addressed."

2227. Q21 Rating: 5 This gentleman has a Masters Degree in Aeronautical Engineering.

2228. Q21 Rating: 5 After storms, I can see businesses that have power before I do. There's a house in disrepair on the corner of Legion and Cardinal, that is so bad, it's trashy. I would like to see honest people running the city. The sheriff's office was here quickly when I had a drunk at my back door.

2229. Q21 Rating: 5 I would like to see them limit the number of people who occupy rentals, over Spring Break, especially.

2230. Q21 Rating: 5 "The pump out station is not used or promoted enough at all. Also, it is not open through the whole year."

2231. Q21 Rating: 5 I would like to see immigration laws enforced better. We have far too many illegal immigrants in this town.

2232. Q21 Rating: 5 'I love living here.'

2233. Q21 Rating: 5 " Sam Severs and Craig Barkers won some awards and some other gentleman and I think that is great. I am also a big fan of Charles Morgan and all the work he has done for the city council."

2234. Q21 Rating: 5 " I am 80 years old and live with my son and his family. I do not get out very much and have had no real contact with city employees or police. I don't get out much and from what I have seen in the neighborhood everything seems okay."

2235. Q21 Rating: 5 "I am proud of the City of Destin. It's a high quality of life and a clean city. I feel that it's a good place to raise children."

2236. Q21 Rating: 5 "I've not lived here long enough to know what needs to be done. I live in a very nice location and don't pay much attention to what goes on."

2237. Q21 Rating: 5 " I do not want any topless bars on Mountain Drive. There is a man from Atlanta trying to put a strip bar in Destin and I know the city is really trying to fight it. They need courage to fight and not be afraid of these guys trying to get a loop hole and getting it here. They do not need these places within the city limits. My daughter was raped by someone leaving the Oasis."

2238. Q21 Rating: 5 'Destin is a great place to live.'

2239. Q21 Rating: 5 I believe the most important thing to do is annex all these subdivisions into the city of Destin.

2240. Q21 Rating: 5 I feel the neighborhood I live in could have more restrictions and rules to make it more pleasant like gated communities have. Trash in yards should not be there.

2241. Q21 Rating: 5 "I do not want a nudity bar on Mountain Drive. It's in the paper every week, them trying to go back & forth whether to do this or not. I DO NOT WANT THIS. (It was the Oasis)

2242. Q21 Rating: 5 "There are a lot of problems with the storm water drainage; not in my area, but all around the city. They need to have more public beach accesses. I will say that I don't feel that traffic & speeding issues are enforced, that needs improvement as well. Traffic is our biggest concern or issue."

2243. Q21 Rating: 5 'They are doing a great job with the little league program.'

2244. Q21 Rating: 5 It appears that there are more 'blue lights' on the interior, or side streets, than are on the highways. There should be equal patrolling of both. All of the code violations are equally important to be enforced. That's why they ALL got 3.5.

2245. Q21 Rating: 5 I would like to see an overpass, from the bridge all the way to Destin Commons. And leave the downtown area a walking area. Just like in New Orleans. I live across the street from Destin Elementary School. They have a big parking lot but they park in front of my house and mailbox. The city should buy the lot I own and make it a parking lot. I'm 100% happy with the city govt.

2246. Q21 Rating: 5 " I cannot offer many suggestions or comments on services because of my health I do not get out often. I am very happy with where I live."

2247. Q21 Rating: 5 There's much less beach access than there used to be. There is so much traffic, and it's spread over such a large area, it's very hard for police to constantly survey it. People coming from the beach onto 98 run lights, speed and go through stop signs. It's dangerous near Destin Commons. Managing growth is the only way to address probs.

2248. Q21 Rating: 5 'They are doing construction on Airport and the other routes they are offering are loaded with traffic. Thy need to get it completed quickly.'

2249. Q21 Rating: 5 " Thank you for the job that they do. The city attorney and council and mayor are doing a great job."

2250. Q21 Rating: 5 "I think that the City of Destin should step up and reduce property taxes b/c we are going to end up a city without residents. Also, people who live in Destin are in a

higher pay bracket in which President Obama's stimulus will not reach, so something needs to be done about that as well."

2251. Q21 Rating: 5 "They let too many high rises be built. I don't have any problem with the city, except that they let developers build whatever and wherever they want to. The harbor area is overbuilt. I know they're real proud of it, but I don't go near it. They've ruined it. It's not the little fishing village it used to be. There used to be a big open lot you could park in."

2252. Q21 Rating: 5 "Overall, I've been very happy in the city of Destin for almost 40 years! Although, I do feel that they need to improve on the traffic/speeding issue and all of the traffic related issue. I've been here long enough to know."

2253. Q21 Rating: 5 I think the City does a pretty good job.

2254. Q21 Rating: 5 "I wish that they would stop building so much on the beaches. We are changing the beaches. Also, we need our own high school."

2255. Q21 Rating: 5 "I don't think there are enough sidewalks, the streets are only so-so, maintenance on them isn't all that great, and there isn't enough lighting."

2256. Q21 Rating: 5 We need a newsletter. My wife is very impressed with the fire dept. But I didn't think the city had a police dept. On the building dept., Chuck and Larry are excellent. Everyone else is awful. Their codes are vague. I had my house plans approved, and the same guy came out while I was building my stairs and disapproved it. People park cars on the public park apron across from my home.

2257. Q21 Rating: 5 I would like to see a dog park added to our city.

2258. Q21 Rating: 5 "The city doesn't enforce the codes in our neighborhood. The codes are enforced by our homeowner's association."

2259. Q21 Rating: 5 If you ever call the public works, they respond well. People race everywhere in traffic. We need more police. I think we have everything we need here. I can't think of anything else we would want.

2260. Q21 Rating: "You woke me up, and that's all the questions I want to answer."

2261. Q21 Rating: ""We are very frustrated that they want to put sidewalks in neighborhoods where there really isn't even a subdivision; what's the point. They should put more around the schools. Also, please, please improve the street lighting! They should have police visible, and not hiding in places to catch people. I'm old, & all the sudden someone sees a police car & they slam on the brakes."

City of Destin

**Operations Survey Comparison of Means
2005-2007-2009**

Fielded

2/17/2009 - 3/13/2009

Data Collection

By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

Question:	2005	2005	2007	2007	2009	2009
	N	mean	N	mean	N	mean
Q1: How would you rate your level of satisfaction with living in the City of Destin?	403	4.02	368	3.68	410	4.03
Q2: How would you rate the quality of life in your neighborhood?	402	4.34	368	4.26	411	4.31
Q3: How would you rate Destin City government in terms of responsiveness to complaints?	318	3.35	292	3.16	309	3.22
Q4: How would you rate the professionalism of City government employees?	344	3.99	306	3.64	350	3.92
Q5a: Rate your level of satisfaction with sidewalks	393	3.57	357	3.61	393	3.78
Q5b: Rate your level of satisfaction with city streets (ease of travel)	402	3.42	362	3.14	411	3.28
Q5c: Rate your level of satisfaction with street lighting	398	3.65	359	3.66	399	3.76
Q5d: Rate your level of satisfaction with stormwater/drainage	391	3.49	349	3.4	387	3.61
Q5e: Rate your level of satisfaction with boat launch facilities	259	3.6	262	3.6	252	4.09
Q5f: Rate your level of satisfaction with parks and recreation facilities	368	3.76	334	3.85	368	4.08
Q5g: Rate your level of satisfaction with public beach accesses	382	2.76	353	2.54	386	2.98
Q5h: Rate your level of satisfaction with street maintenance	398	3.61	363	3.11	409	3.73
Q5i: Rate your level of satisfaction with sanitation services	388	4.17	355	3.78	385	4.06
Q5j: Rate your level of satisfaction with cemetery operations	147	4.0272	167	3.5988	126	4.3492
Q5k: Rate your level of satisfaction with library services	334	4.45	332	4.53	358	4.61
Q5l: Rate your level of satisfaction with recreational programming	292	3.86	264	4.03	282	4.21
Q5m: Rate your level of satisfaction with City website	161	3.8	165	3.73	154	4.03
Q6: Rate your level of satisfaction with the City of Destin's police services	381	4.1	355	3.85	380	4.06
Q7: Do you feel speeding/traffic violations are regularly enforced in Destin?	340	0.61	359	0.51	396	0.49
Q8: Rate your level of satisfaction with the City's efforts to keep citizens informed about what the City is doing?	396	3.71	357	3.62	395	3.74
Q9: Where do you get most of your information about the City of Destin?	403	5.43	368	5.31	410	5.12
Q10: Have you ever applied for a building permit or had a building inspected by the City's Building Department?	403	0.37	365	0.44	408	0.49
Q11: Rate your level of satisfaction with the City's Building Department	144	3.46	159	3.76	187	3.88
Q12: Rate your level of satisfaction with City code enforcement	365	3.77	325	3.49	348	3.63
Q13a: Code violation rank order: Bulk trash in swale or right of way	383	2.73	325	3.18	335	4.13
Q13b: Code violation rank order: Work done without permits	380	3.67	319	4.24	327	5.2
Q13c: Code violation rank order: Overgrown lawns	381	3.6	322	3.87	332	4.28
Q13d: Code violation rank order: Junk car or boats	381	2.55	328	2.71	336	3.22

Q13e: Code violation rank order: House in disrepair (needs painting, etc.)	380	2.92	323	3.24	333	3.61
Q13g: Code violation rank order: Over Occupancy	0		0		340	3.05
Q13f: Code violation rank order: Parking Violations	0		325	3.7	341	4.06
Q13h: Code violation rank order: Other	214	5.014	12	1.1667	11	2.2727
Q14: How satisfied are you with how the City is addressing traffic-related issues?	397	2.61	343	2.45	377	3.08
Q15: Rate your level of satisfaction with the City's preparation for and response to hurricanes	393	4.32	358	3.96	383	4.25
Q16: What do you believe is the most important challenge facing Destin?	402	2.6	367	2.27	407	2.55
Q21: How satisfied are you with the overall quality of the job that the City is doing?	0		0		404	3.78
Q22: How many years have you lived in Destin?	401	3.1072	367	3.5123	406	3.7882
Q24: Do you own or rent your residence?	403		368		411	
Q25: What type of residence do you live in?	403		368		411	
Age: Which of the following age ranges do you fall into?	403	2.6576	368	2.913	402	3.0945
Q27: What is the highest degree or level of school you have completed?	403	3.1042	367	3.346	407	3.3047
Q28: What is your present marital status?	403		368		411	
Q30: Which category best describes your total household income?	403	5.0521	368	5.5136	411	5.4355
Gender	403		368		411	

Note that wording on Questions 6, 9 and 15 was different in year 2005 than in subsequent years

Methodology

4423 records of residents whose addresses were within the 32541 zip code were purchased from a list vendor. The list was then submitted to Corey Anderson, GIS Manager for the City of Destin, who used the addresses to isolate and remove from consideration any records that were not actually inside the incorporated City of Destin limits. Mr. Anderson also added quadrant “markers” to each record within the city limits to identify whether the record’s address was NE, SE, NW, or SE of the intersection of Highway 98 and Main Street. (This was to allow cross-tab analysis of select variables to test for statistically significant differences between the responses of residents in the four quadrants.) The resultant list contained 3685 records.

After removing dupes and any phone numbers present in The Listener Group’s (TLG's) internal DNC (Do Not Call) database, 3643 records were randomized and entered to be called. Forty-two (42) were suppressed.

Two qualifying questions were asked before proceeding with the survey:

Qualifier_1 Do you live within the city limits of the City of Destin? (Y/N) (If “yes” goes to qualifier2; if “no” goes to Q33.) If Yes, continue, if NO, thank you and terminate survey.

Qualifier_2 Are you or any member of your immediate family employed by the City of Destin? (Y/N) (If “yes” goes to Q34; if “no” goes to Q1.) If NO, continue, if YES, thank you and terminate survey.

In order to ensure candid responses from participants, TLG performed the City of Destin 2009 Operations Survey as a "confidentiality ensured" telephone survey. Respondents were assured that their answers and open-ended comments were anonymous.

To preserve that confidentiality, five (5) columns have been removed from the data set contained in the raw data spreadsheet on the final deliverables CD disk. The 5 columns suppressed were:

sname
phone
address
first_name
last_name.

TLG has retained the source data set should it ever be required by court order.

All data supplied in this Excel spreadsheet is sufficient for any independent researcher to examine for verification purposes.

Overall, the 411 completed surveys contained in the raw data provide a 95% confidence level with a 4.55% +/- confidence interval.